

ENVIRONMENTAL POLICY

HOTEL LAS ISLAS

Hotel Las Islas has been designed and built with a focus on preserving the natural environment, minimizing visual, environmental, and noise pollution. Regarding noise pollution, our hotel is a hideaway of peace and quiet, where guests can enjoy the natural sounds of the waves and birdsong.

UNIQUE NATURAL EXPERIENCE:

Hotel Las Islas offers a unique immersion experience in nature, where guests can enjoy the region's biodiversity in its purest form. Our commitment to conserving the natural environment allows various species of flora and fauna to thrive in our surroundings.

Silence has become a precious luxury and is one of the most appreciated features by our guests.

RESERVATION AND STAY CONDITIONS:

1. No Loud Entertainment: In our hotel, there are no recreational activities that include speakers.
2. Quiet in Social Areas: The hotel's common areas are free from music and amplified sound equipment.

In the evenings, soft ambient music is played at the Las Guacas restaurant. However, if any guest requests to stop the music, we will do so immediately

If a guest, or a group of guests want to listen to music in their room, they can connect their mobile device to the TV through the "Chromecast" application. The instructions are in your room manual. Please make sure that the music volume does not disturb guests in the next room.

NOISE REGULATIONS:

Occasionally, yachts with high-volume music sail near the hotel. In some cases, we request the Barú police and maritime authorities (DIMAR) to step in to apply the National Police and Coexistence Code, as per Resolution 0627 of 2006, which establishes a limit of 65 decibels (dB) during the day and 55 decibels (dB) at night in hotel areas.

SPECIAL EVENTS:

For weddings or private parties at the hotel, we request:

- 1.** Booking the entire hotel.
- 2.** The event should be organized in a closed space, such as the Barú hall, to minimize sound volume.
- 3.** When the event is at Isleta, music will be allowed until 12:00 a.m.

PROTECTION OF FLORA AND FAUNA:

We refuse to accept any behavior that impacts the life and free development of the diverse species inhabiting our resort. Our main priority is the conservation of the region's biodiversity, hence feeding and/or giving drink to any animal in our ecosystems is not allowed.

The management of Hotel Las Islas is dedicated to animal protection, preventing any form of abuse and promoting programs such as the coral nursery, mangrove planting, and the rehabilitation of wildlife, including white-headed tamarin monkeys, howler monkeys, ocelots, tamandua anteaters, raccoons, among others.

Thank you for your collaboration in complying this policy dedicated to environmental conservation.

APPLICABLE SOUND POLICIES

Hotel Las Islas offers a quiet environment to enjoy nature, wildlife, and outdoor activities. Any disturbing behavior, loud music, or drug consumption is prohibited. The National Law prohibits the drug's use and consumption. The Customer must pay a penalty fee of USD 50.000 in case of any disturbing behavior that affects nature, wildlife, and loud music exceeding 65 decibels during the day and 55 decibels at night, as well as the consumption of psychoactive substances anywhere in the Hotel.

When social events are held on our private island, Isleta, it can be managed for events and/or parties from 9:00 a.m. to 12:00 a.m. as it is fully privatized. The same decibels will be managed, the music played must not exceed 65 decibels in the daytime (9:00 a.m. to 6:00 p.m.) and 45 decibels at night