

The Steering Wheel

July 2025, Volume 55



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VOL.55



You're gotta be CHEPin me!!!

Did you know....

- PTG has over 3,500 Trading Partners
 - 2,974 are exchange customers
 - 800 have active CHEP accounts
- PTG staff enter 1000+ entries in 2ic per week
 - Raise approx. 150 CHEP transfers OFF per week
 - 25+ CHEP rejections/corrections per week
- 2024/25 Financial Year
 - 154,213 CHEP pallets were transferred ON/ISSUED
 - 163,106 CHEP pallets were transferred OFF/DE-HIRED



***** PICKERING TRANSPORT GROUP – UPDATED PALLET POLICY *****
EFFECTIVE – 01/08/2025

<https://www.ptg.com.au/Pallets#PalletPolicy>

UNDERSTANDING PALLET CONTROL

PTG has now accessed the CHEP E-Learning Hub to assist in training & educating staff in the importance of effective pallet management. A robust, expert-led training solution that will educate staff & benefit both our internal operations and our customer relationships. This is a great training strategy for pallets moving forward and will be extremely beneficial to staff and the company.

Staff that are required to undertake this training should have received an email from CHEP, Compliance Checkpoint and myself, if you have not and would like to undertake training please email: pallets@ptg.com.au



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Recognition

We recently received a heartfelt message from Sonora Foods one of our many valued customers, expressing deep appreciation for Anton's outstanding support and professionalism.

"Your consistent professionalism, hands-on management of the fleet and team, and your deep understanding of our business are second to none. The way you manage everything, especially under pressure, is something very few can do."

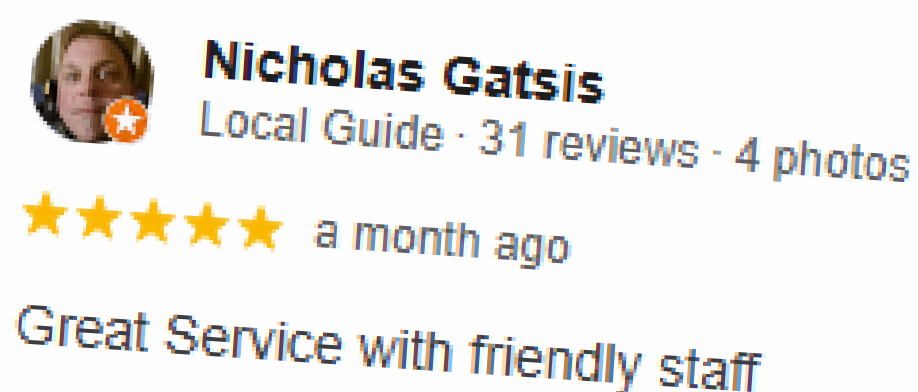
This kind of feedback is a powerful reminder of the trust our customers place in us — and how the right approach can make a lasting impact. Recognition like this reflects the standard we all strive for. Well done, Anton!

"Congratulations is in order for the recent engagement of Mark Pickering (Swan Hill) to his partner Cara Devereux.

Mark took advantage of the Riverlights setting at the Pioneer Settlement on the evening of Friday 18th July proposing to Cara who was completely unaware of the intending event.

We wish them all the very best for their future."

-Dellena Pickering



Customer feedback

Just a couple of nice 5 star reviews for our Mildura depot

well done!