

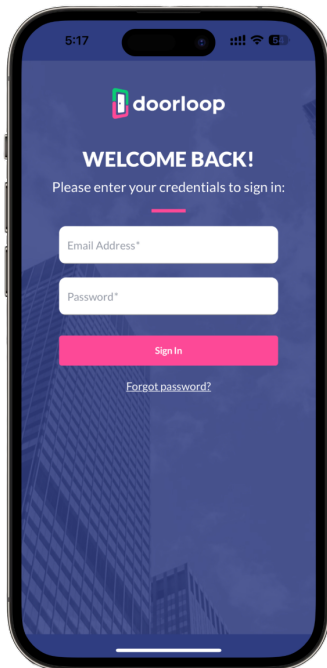


Welcome to DoorLoop

What is DoorLoop?

DoorLoop is the new software that we will be using for you to be able to submit rent payments, maintenance requests, or even get renter's insurance!

Simply click "pay" to make a payment via credit/debit card or ACH.



How to access your portal?

You will receive an email to join your tenant portal. Please click the button that says "accept invitation" and set up your password.

Why using DoorLoop is better:

We know paying online can be confusing. Now, you can easily set up your autopay and never worry about manually paying rent again. You can also see your transaction history or any amounts due.

What if you have trouble or questions?

<https://support.doorloop.com/en/collections/3750054-tutorials-for-the-tenant>

The link above will have a variety of tutorials you can use, including:

- How to use the tenant portal
- How to make requests through the portal
- How to enter or get renters insurance
- How to make payments
- How to make partial payments
- Setting up notifications