



## Quality, Health & Safety and Environment Policy

Bramel Family Enterprises Pty Ltd trading as Industry Fire Services and Elibon Solutions herein known as “The Company” was established in 2011. Brad Bates is our managing director and has more than 25 years’ experience in the Building and Construction Industry and over 15 years expertise within the Fire Protection and Electrical Services Industries in the state of Queensland. Melonie Bates is our director who is tasked with the Administration and Accounts Manager, Risk & Compliance Manager, and Customer Relationship Manager. The Company is a family owned and operated business.

The Company has developed a solid market understanding and has the knowledge and expertise to deliver quality projects every time. Brad has established a solid team comprising of extensive industry expertise, coupled with local engagement, resources and suppliers, we can deliver throughout Queensland. The Company is a Corporate Silver member of the Fire Protection Association of Australia and holds an Electrical Contractor Licence issued by the Electrical Safety Office of Queensland. We are compliant with all applicable Australian Standards and Regulations. We offer complete transparency and integration providing the best service to our clients.

Our Integrated Management System aligns with ISO 9001 (Quality), ISO 45001 (Health & Safety) and ISO 14001 (Environment) to ensure consistent performance and continual improvement.

### Our Commitment

The Company is committed to:

- Achieving **zero harm** to workers, contractors, visitors, and the community.
- Delivering services that meet or exceed client expectations and statutory obligations.
- Protecting the environment through responsible and sustainable work practices.
- Maintaining compliance with all applicable legal and regulatory requirements.
- Continually improving our management systems and operational performance.

### How We Achieve This

We will:

#### ***People & Culture***

- Provide training and development to strengthen awareness, competence, and accountability.
- Foster a positive safety and environmental culture where responsibility is shared.
- Provide mentoring and culturally appropriate support where required.
- Ensure personnel understand heritage protection requirements and relevant protocols.

#### ***Risk & Safety Management***

- Identify hazards, assess risks, and implement effective control measures.
- Investigate incidents and non-conformances to prevent recurrence.
- Communicate clear expectations and ensure compliance with company systems.

#### ***Environmental Responsibility***

- Reduce waste, emissions, and pollution through responsible resource management.
- Promote sustainable work practices across our operations and supply chain.
- Minimise consumption of energy, water, and natural resources.
- Consider environmental impact in procurement decisions.

#### ***Quality & Continuous Improvement***

- Monitor performance, set measurable objectives, and review outcomes.
- Conduct audits, reporting, and reviews to drive continual improvement.
- Apply best practices to strengthen reliability and operational efficiency.
- Provide adequate resources to maintain and improve our systems.

This policy is communicated to all personnel, made publicly available, and reviewed annually to ensure its continued relevance and effectiveness.

Brad Bates MD  
Bramel Family Enterprises Pty Ltd

