

SERVICE DEPARTMENT HOURS

MONDAY: 10am - 6pm TUESDAY: CLOSED WEDNESDAY: 10am - 6pm THURSDAY: 10am - 6pm FRIDAY: 10am - 6pm SATURDAY: 10am - 6pm

STOVE OR IN THE FRONT CORNERS IN EACH FIREPLACE. AFTER FILLING OUT THIS FORM, YOU WILL BE CONTACTED FOR A SERVICE CALL.

Home & Hearth 2090 East Main Street Cortlandt Manor, NY 10567

Phone: (914) 734 – 9773 Fax: (914) 734 – 2076

www.homeandhearth-mainst.com

SERVICE REQUEST FORM

THIS IS A SERVICE REQUEST FORM. PLEASE PRINT, FILL OUT AND FAX THE COMPLETED FORM TO (914) 734 – 2076.

OUR SERVICE MANAGER WILL RESPOND TO YOUR REQUEST AS SOON AS POSSIBLE. PLEASE ALLOW AT LEAST 48 HOURS FOR A RETURN PHONE CALL

CUSTOMER INFORMATION	PRODUCT INFORMATION
NAME:	TODAYS DATE:
ADDRESS:	STOVE/INSERT/FIREPLACE TYPE: (PLEASE CHECK ONE.) □ WOOD □ PELLET
CITY:	□ GAS □ COAL
STATE:	BRAND:
HOME PHONE:	MODEL:
CELL PHONE:	YEAR PURCHASED:
PREFERRED DAYS OF SERVICE:	SERIAL #:
 □ MONDAY □ WEDNESDAY □ THURSDAY □ FRIDAY □ SATURDAY 	BRIEF DESC. OF PROBLEM:
IT IS VERY HELPFUL TO HAVE THE INFORMATION OF THE STOVE OR FIREPLACE. THESE ARE FOUND ON METAL TAGS ATTACHED TO THE BACK OF EACH	