

The Jays Day Care Nursery, Pre-School & Outdoor Learning



Terms and Conditions 1st April 2026-31st March 2027

OPENING TIMES 8.00am - 6.00pm Monday - Friday

Children must attend The Jays for a minimum of 2 sessions per week

CURRENT FEES as of 1st April 2026 (reviewed annually unless unforeseen circumstances dictate)

Term time fees

Time	0800-1600	0800-1800	0800-1300	1300 - 1600	1300-1800
Session fee	£65.60	£82	£41	£24.60	£41

All year-round fees

Time	0800-1600	0800-1800	0800-1300	1300 - 1600	1300-1800
Session fee	£60	£75	£37.50	£22.50	£37.50

Extra sessions

Will be charged at the same rate as your booking pattern.

Additional costs

Time	0800-1600 & 0800-1800	0800-1300	1300 - 1600	1300-1800
Food	£6.30	£6.20	£1.20	£3.70
Consumable	£3.40	£2.10	£1.20	£2.10
Total daily	£9.70	£8.30	£2.40	£5.80

These apply to all sessions booked.

As recognition for a full day booking there will be no charge for 'tea' on an all-day 8-6pm session. These charges are explained further in the Funded Childcare section as they are not intended to make childcare inaccessible for families accessing Government Funded Childcare.

Forest and Beach school charges vary depending on the age of the children (duration of the session) and how many weeks are in the term offered. These costs are explained each term they are offered and there is always an option for parents/carers to opt their children out of these sessions.

Nappies, wet wipes, and nappy creams must be supplied by parents/carers.

FUNDED CHILDCARE

The Government working entitlement for those who are eligible is as follows:

From September 2025 30 hours term time or 22 hours all year round (1140 annually), if eligible, for all children the term after they turn 9 months old

Terms commence 1st January, 1st April and 1st September.

It is parents/carers responsibility to ensure that the relevant codes and entitlements are up to date. For incidents where a code might lapse or entitlement be withdrawn parents/carers could be liable for childcare costs during that funding period.

The 3 year old funding for those not entitled to the working entitlement:

The Jays Day Care Nursery, Pre-School and Outdoor Learning
Moorhaven Village, Ivybridge, Devon PL21 0TZ Tel:01752 894437

E-mail contact@thejaysnursery.com

www.thejaysdaycarenursery.co.uk

EYEF (Early Years Education Funding) starts the term after a child's 3rd Birthday regardless of working entitlement eligibility. EYEF is 15 hours funded childcare term time or can be flexible to be spread across the whole year i.e. 11 hours per week for 51 weeks, 15 hours per week for 38 weeks. 570 annually.

Additional costs

Under updated Government requirements we must clearly show the breakdown of food and other consumables separately, where these would have been previously one charge.

Please note: this has not changed the way in which we calculate or charge for these costs.

There are now three possible additions that will appear on your invoice:

1. Food
2. Consumables
3. Activities – Forest or beach school

Food

We currently provide all of the food and snacks for the children who attend The Jays. We pride ourselves on our food offer. We ensure that the menus are well planned and go beyond food guidance for Early Years settings. They are extremely varied and nutritious.

Consumables

There are other items: suncream, wet wipes (in addition to nappy wipes which are supplied by parents), flannels, hand sanitiser, tissues, laundry etc. That incur costs for our enhanced service. We ensure we are opting for quality and health when purchasing these resources. We have a strong commitment to reduce our use of everyday toxins.

Activities

At The Jays we offer Forest and Beach school sessions as an optional extra. There is no obligation to take them up and they can be opted in and out of on a termly basis. We aim to offer these sessions to as many children as we can from 2-5 years depending on days attended. Please note: Beach school is just one block offered where possible in the academic year before children leave us to go to school.

Please note: these are charged along with your paid fees. These are payable whether or not your child is able to attend their booked sessions.

For Government Funded sessions guidelines state that additional costs are voluntary and there must be an option to 'opt-out'. Families in financial hardship should not be prevented from making use of their Government funded hours. Please arrange a meeting with the nursery owners if you feel this applies.

EXTRA SESSIONS

Please note: we do not do 'swap' days/sessions. Any changes are classed as a booked extra and can only be accommodated if space is available and staff ratios allow.

TERM TIME

We currently offer a 'term time' booking option. For children on 'term time' contracts we do not charge a retainer for school holidays. There is however a variation in session costs for those using, paid for, 'term time' sessions.

INVOICES

Invoices are paid in advance of care being provided. Invoices for the upcoming month are issued before the end of the current month. These are due on receipt of invoice, with a deadline of 1st of the month.

Allowances will be made where we have not allowed a minimum of 7 days of receiving the invoice to make payment on 1st. Where this applies, it will be referenced in the accompanying email for that month. Invoices will be sent via email. Any hard copies or reissuing of invoices at parents/carers request will incur a minimum charge of £3. If you have any difficulty settling your invoice, please speak to us.

PENALTY PAYMENTS:

Late Payment: A late payment fee of **£20** will be added to your next invoice if an invoice is not paid following the criteria explained above. We reserve the right to offer your child's place to someone else should you become in arrears with payments. We will, however, work with you in the first instance to address this.

Late Pick up: There is a penalty payment of **£6 per 15 minutes** for late pick up or **if after 6 p.m. £15 per 15 minutes**.

PLANNED CLOSURES AND HOLIDAYS

We are open all year round (51 weeks a year at present). We are closed on all Bank Holidays.

We also usually close between Christmas and New Year – this decision is made on an annual basis. You will not be charged during our Christmas closure. We may close at 4p.m. on Christmas Eve.

All term dates are shared alongside each invoice. Full fees are payable if you are on holiday.

We will not charge or claim funding for Bank Holidays or our Christmas closure. In the event of closure due to bad weather or sickness i.e. snow charges will still apply.

CHILDRENS ILLNESS

Full fees will be payable at all times even if your child is unable to attend. We reserve the right to ask you to take your child home if they are unwell or infectious. If your child is off sick for more than one month, we reserve the right to offer your child's place to someone else.

CANCELLATION and CHANGES TO SESSIONS

We require 4 weeks written notice to terminate your place at The Jays Day Care Nursery, Pre-School and Outdoor Learning and for any changes to booking patterns. This applies to all children including funded children. Changes from term time to all year-round funding or vice versa may need to take place at the start of the term following when the notice to change is received. This is due to funding claims that have already been submitted to Devon County Council. Term start dates are 1st September, 1st January and 1st April.

CHANGES TO START DATES FOR NEW STARTERS

We understand that circumstances can change for families. We ask parents to communicate with us should initial start dates need to be changed. This **MUST** be done at least **28** days prior to start date. We reserve the right to withdraw a booked place when changes to start dates cause a significant loss to the nursery and prevent other families from having booked that space.

A copy of these terms and conditions will be displayed in our entrance area.

All parents will be asked to sign to say that they have read and agree to these terms and conditions.

For booked or due to start families, confirmation of having read and agreed to the terms and conditions will be requested via email.

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