



GLASTONBURY
HOLDCO, LLC

A MESSAGE TO OUR CUSTOMERS

Our Next Chapter: A Legacy of Precision and *a Future of Growth*

An important customer communication regarding new ownership, operational investment, customer service enhancements, and our continued commitment to precision manufacturing in North America.

Dear Valued Customer,

We are writing to share an important update regarding our organization. The purchase of Glastonbury Southern Gage has now been completed through a successful management buyout, and the company is now officially part of Glastonbury HoldCo, LLC. This transition marks a significant milestone for our company and strengthens our ability to deliver long-term value to the customers and industries we serve.

Joining Glastonbury HoldCo will allow us to invest in the new technologies required to continue innovating gage solutions well into the future. We are confident this next step will strengthen our ability to deliver the precision, quality, and responsiveness our customers have come to expect.

Leadership, Continuity, and Legacy

Our group will be led by Philip Gronback, President & CEO, together with his partner, Ernest Cutter III. Philip has been a member of Glastonbury Southern Gage for the last 13 years and has worked in the tool, die, and gage industry for more than 44 years.

Ernie also serves as President of ARC Industries and brings enormous value to our organization. His strong financial expertise will help ensure that Glastonbury HoldCo, LLC remains firmly committed to building and strengthening its portfolio of companies. Learn more at arcindustriesinc.com.

Investment in Operations and Growth

Glastonbury HoldCo and its current companies—Southern Gage, Inc. in Erin, Tennessee, and Glastonbury Southern Gage, Inc. in Connecticut—will continue the proud legacy of manufacturing some of the most precise gage solutions in North America. Our commitment to craftsmanship, service, and American manufacturing remains as strong as ever.

Facility Expansion | September 2026

In September 2026, we will relocate our Glastonbury Southern Gage, Inc. division to a new state-of-the-art facility in

This new chapter gives us the resources to invest for the future while preserving the craftsmanship, service, and accountability our customers have trusted for generations.

Philip Gronback, President & CEO

We would also like to extend our sincere gratitude to L. Stephen Prout, our former President. Steve led our organization for more than 30 years and played a defining role in building our company into one of the premier gage manufacturers in the country. His leadership and long-term commitment helped create the foundation on which we continue to build today.

Going forward, Steve will transition into retirement with our deepest appreciation for his many years of leadership, dedication, and service to the organization. His new business partner, Andrew Gibson, will focus on growing and improving the Aerospace Operation, Alpha Q Incorporated in Colchester, Connecticut. Learn more at www.alphaqinc.com. We are sincerely grateful for all Steve has contributed, and this change will allow each Company a greater opportunity to focus on what they do best.

Marlborough, Connecticut, essentially doubling our size. As we prepare for this move, we are doing everything possible to ensure minimal disruption to manufacturing. The new facility will feature an all-new ISO 17025 laboratory along with a new chrome line, ensuring there is no decrease in the quality for which Glastonbury Southern Gage has become known.

Southern Gage, Inc. and Glastonbury Southern Gage, Inc. have just completed their most recent ISO 17025 audits and have been recertified with zero findings for both facilities. We are proud of our team for this outstanding accomplishment and grateful for their continued commitment to excellence.

Looking ahead, we will also seek to add other great American companies that complement and expand what we currently do, further growing our product lines and capabilities. Glastonbury HoldCo is firmly committed to expanding its portfolio of companies so we can continue serving our dedicated customer base with broader expertise, greater resources, and even stronger long-term support.



Driving innovation will be a major part of our growth plan, including the release of 12 new products in our first 12 months. A significant part of this strategy will focus on launching new gage devices designed to greatly improve accuracy beyond competitive alternatives. At Glastonbury HoldCo, we firmly believe that sometimes 'redesigning the wheel' does make sense.

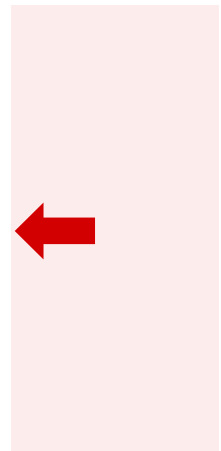
Customer Experience, Administration, and What Comes Next

Among the many positive changes coming to our company, we will also be rolling out a new Customer Resource Management (CRM) system that has been specifically designed for our organization. This new tool will allow us to serve our customers like never before, offering enhanced visibility and support throughout the entire process—from quote to delivered work.

With this new CRM platform, our team will have complete oversight of your requests at their fingertips, and you as the customer will always know which members of our team are working for you. Our enhanced customer communication will also include automated sales representative notifications. As soon as your request has been viewed by one of our sales representatives, you will receive an automatic notification identifying who is working on your request, along with that individual's contact information. If that representative determines someone else in our organization is better suited to assist you, the task can be reassigned to a fellow associate to ensure you receive the best possible support. We believe this investment will further strengthen communication, responsiveness, and the overall customer experience.

Administrative Updates

As a valued partner, you will be receiving important new information. With any change in ownership comes updated documentation, and Glastonbury HoldCo, LLC will be providing new banking information related to ACH payments, remittance address updates, tax data, and other operational changes that will be taking place.



We will also be updating certain invoicing policies. Going forward, we will be taking a firmer approach with accounts that exceed payment terms. Timely payment for our services is essential to our operations, and it is extremely important that payments are made promptly and in accordance with agreed terms.

If you have any questions, please feel free to contact us directly at info@gsgage.com. We appreciate your continued trust and partnership and look forward to serving you with the same precision and

reliability you have always expected from our organization.

What Stays the Same vs. What's Next

What Stays the Same

Unmatched Precision: Our core manufacturing standards, strict tolerances, and quality certifications aren't changing.

Your Trusted Team: The expert engineers, craftsmen, and points of contact you rely on are still right here.

Operational Continuity: Current contracts, pricing agreements, and active orders proceed exactly as planned.

What's Next

Accelerated Innovation: A renewed focus on aggressive product development, with a pipeline designed to bring new solutions to market faster.

Digital Transformation: Investment in modern systems, real-time data dashboards, and automated tools to make quoting and ordering seamless.

Enhanced Capabilities: Upgraded infrastructure to improve lead times and expand operational capacity.

With gratitude and excitement,



Philip Gronback

President & CEO, Glastonbury HoldCo, LLC

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Precision in measurement. Precision in purpose.

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