

SOCIAL MEMBERSHIP REGISTRATION GUIDE

Social Membership Registration

Use this quick guide to join Sorrento Surf Life Saving Club (SSLSC) as a Social Member. There are two options:

- Social Individual Membership (one person)
- Social Family Membership (a family group)

You'll register via our online form and complete payment at the end.

Before you start (2-minute checklist)

Have these ready:

- Full name
- Date of birth
- Email + mobile
- Address (street, suburb, postcode)
- A payment method for checkout

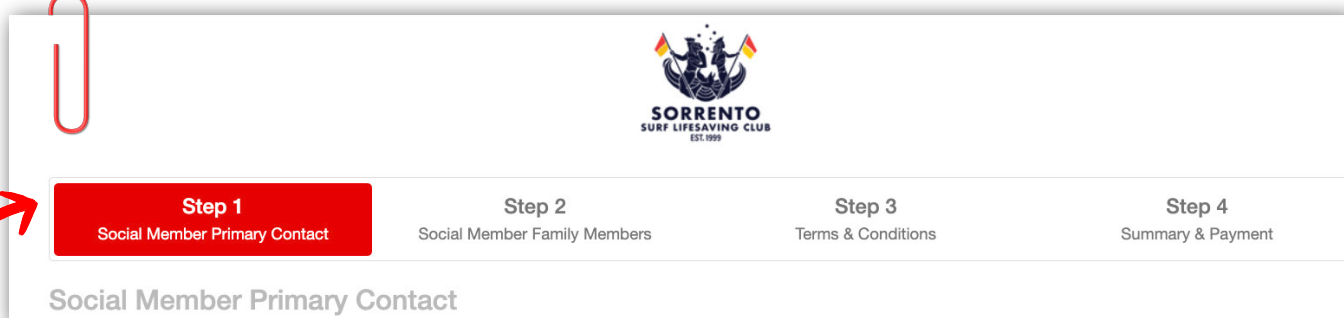
Where to start

1. Go to: <https://www.sorrentoslsc.au/membership>
2. Click the Social Membership option you want (Individual or Family)
3. You'll be taken to the SSLSC registration form

What you'll see in the form

The form runs in steps across the top:

1. Step 1: Social Member Primary Contact
2. Step 2: Social Member Family Members (Family memberships only)
3. Step 3: Terms & Conditions
4. Step 4: Summary & Payment



The screenshot shows the registration form interface. At the top center is the Sorrento Surf Life Saving Club logo. Below it is a horizontal progress bar with four steps. Step 1, 'Social Member Primary Contact', is highlighted in red and has a red paperclip icon and a red arrow pointing to it. Step 2 is 'Social Member Family Members', Step 3 is 'Terms & Conditions', and Step 4 is 'Summary & Payment'. Below the progress bar, the title 'Social Member Primary Contact' is displayed.

Step 1	Step 2	Step 3	Step 4
Social Member Primary Contact	Social Member Family Members	Terms & Conditions	Summary & Payment

Social Member Primary Contact

SOCIAL MEMBERSHIP REGISTRATION GUIDE

Option A: Social Family Membership (family group)

Step 1: Primary Contact (the main contact person)

1. Fill in the **Primary Contact** details (this is usually a parent/guardian)
2. Add your address
3. Select **Social Family Membership** in the membership dropdown
4. Click **Proceed to Social Member Family Members**



Step 1
Social Member Primary Contact

Step 2
Social Member Family Members

Step 3
Terms & Conditions

Step 4
Summary & Payment

Social Member Primary Contact

Social Family Membership

- Social access only
- Individuals who wish to support Sorrento SLSC socially, but do not perform active patrol duties.
- No access to change rooms or club equipment
- Family is defined as 2 adults and unlimited children under the age of 25 that do not qualify for any other category

Personal details

Primary Contact

First Name John **Last Name** Social
Date Of Birth 02/03/2000 **Age:** 26 **Phone** 0455455455
Email John.Social@123.com

Address

Street 123 tree rd **Suburb** Sorrento
Post Code 3943

Membership

Social Family membership: Family Social Membership (\$300.00) ▾

Choose Groups

2026/2027 Season ▾

Group	Fee
Social Member - Family Member	
Social Family membership: Family Social Membership	\$300.00
Fee Total:	\$300.00

Relationship to members

E.g. Father/Mother, Caregiver...

☒ Receive communication on behalf of members

➕ Add another adult

Proceed to Social Member Family Members ➔

SOCIAL MEMBERSHIP REGISTRATION GUIDE

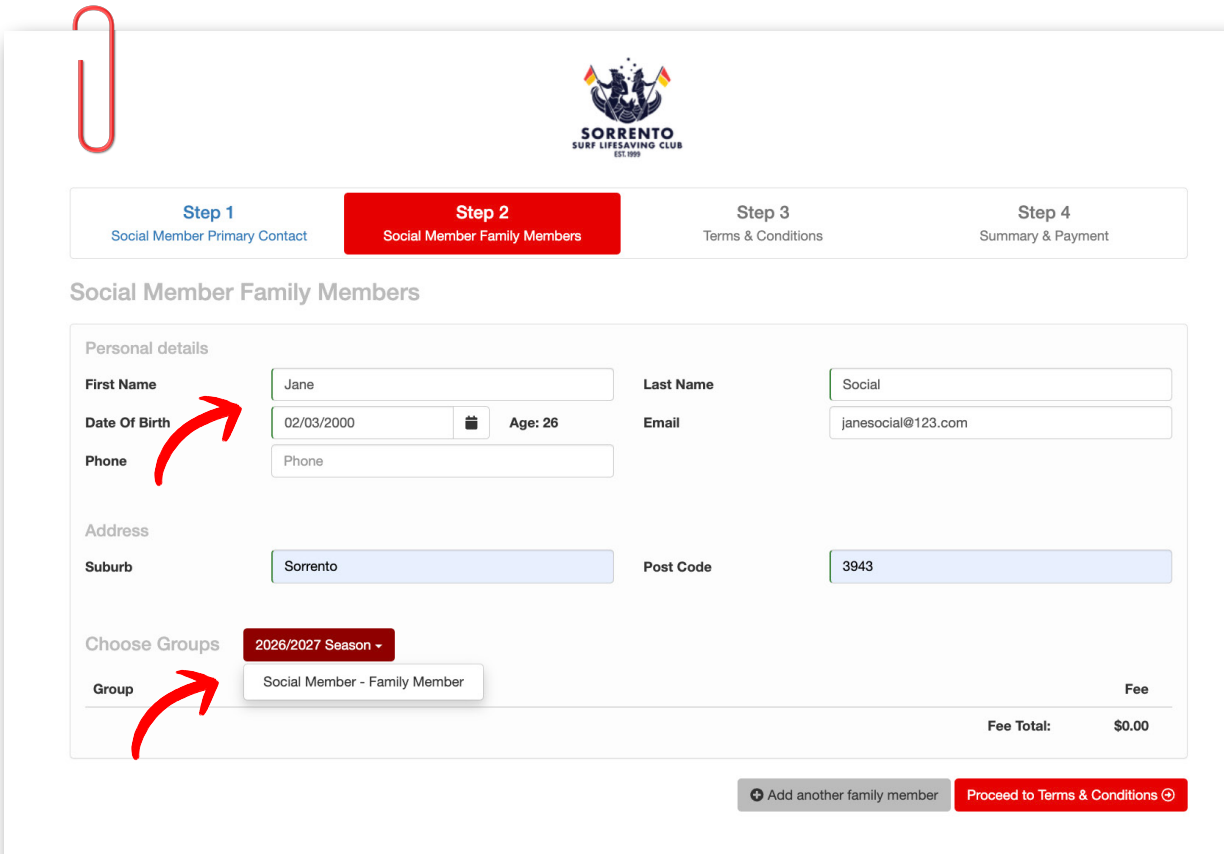
Option A: Social Family Membership (family group)

Step 2: Add Family Members

This step is where you add the other people included in your family membership.

1. Enter the family member's details (name, DOB, email if applicable)
2. Confirm suburb and postcode (these may auto-fill)
3. Click **Add another family member** if needed
4. When finished, click **Proceed to Terms & Conditions**

Tip: If you're unsure whose email to use, it's fine to use the Primary Contact's email to get started.



SORRENTO
SURF LIFESAVING CLUB
EST. 1999

Step 1
Social Member Primary Contact

Step 2
Social Member Family Members

Step 3
Terms & Conditions

Step 4
Summary & Payment

Social Member Family Members

Personal details

First Name: Jane Last Name: Social

Date Of Birth: 02/03/2000 Age: 26 Email: janesocial@123.com

Phone: Phone

Address

Suburb: Sorrento Post Code: 3943

Choose Groups

2026/2027 Season -

Group: Social Member - Family Member

Fee Total: \$0.00

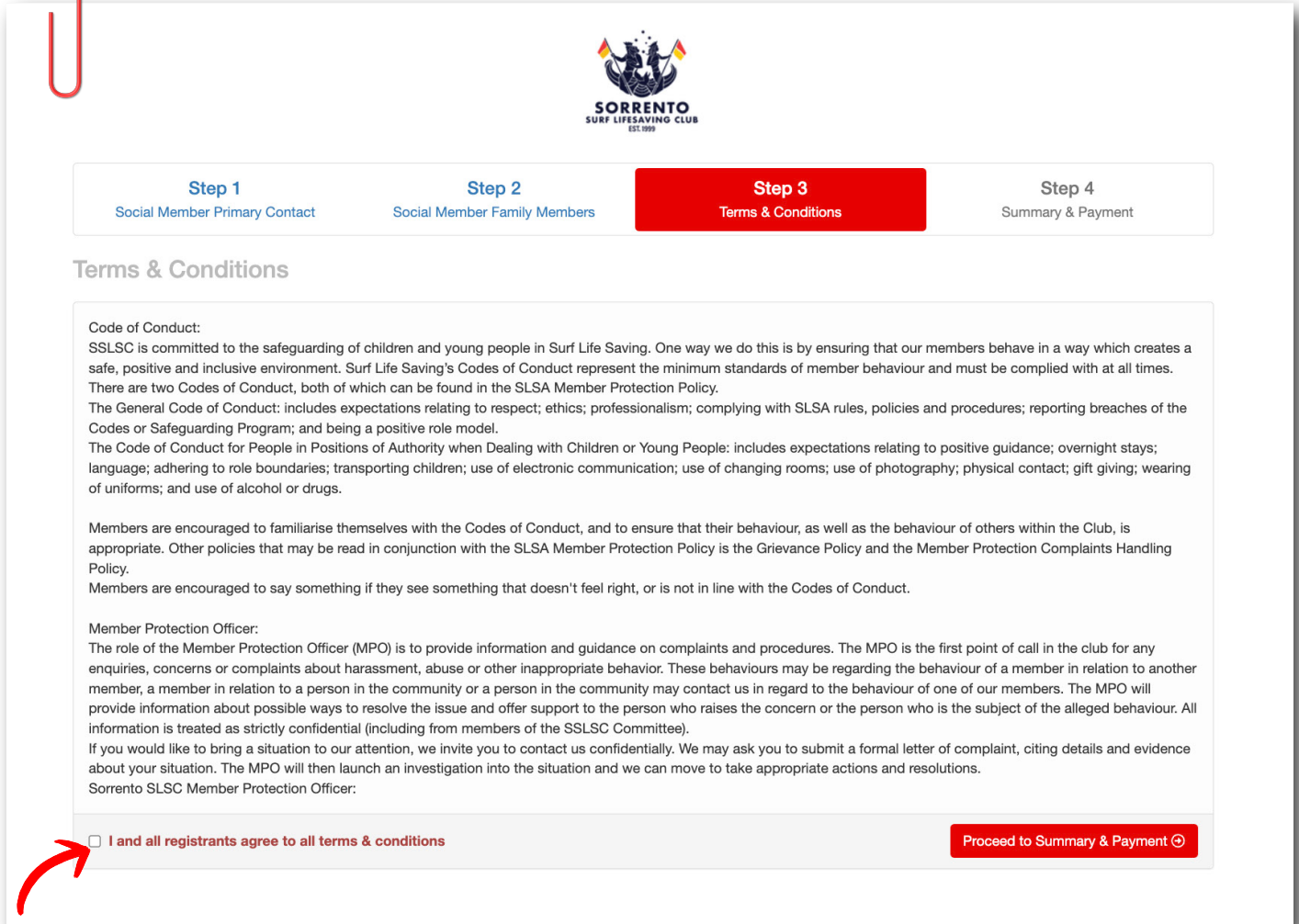
[Add another family member](#) [Proceed to Terms & Conditions](#)

SOCIAL MEMBERSHIP REGISTRATION GUIDE

Option A: Social Family Membership (family group)

Step 3: Terms & Conditions

1. Read the Terms / Code of Conduct
2. Tick the agreement box
3. Click **Proceed to Summary & Payment**



The screenshot shows the registration process for Sorrento Surf Life Saving Club. At the top, there is a navigation bar with four steps: Step 1 (Social Member Primary Contact), Step 2 (Social Member Family Members), Step 3 (Terms & Conditions), and Step 4 (Summary & Payment). Step 3 is highlighted in red. Below the navigation bar, the section is titled "Terms & Conditions". The content includes a "Code of Conduct" section, a "Members are encouraged" section, and a "Member Protection Officer" section. At the bottom, there is a checkbox labeled "I and all registrants agree to all terms & conditions" and a red button labeled "Proceed to Summary & Payment". A red arrow points to the checkbox.

SORRENTO
SURF LIFESAVING CLUB
EST. 1998

Step 1
Social Member Primary Contact

Step 2
Social Member Family Members

Step 3
Terms & Conditions

Step 4
Summary & Payment

Terms & Conditions

Code of Conduct:
SSLSC is committed to the safeguarding of children and young people in Surf Life Saving. One way we do this is by ensuring that our members behave in a way which creates a safe, positive and inclusive environment. Surf Life Saving's Codes of Conduct represent the minimum standards of member behaviour and must be complied with at all times. There are two Codes of Conduct, both of which can be found in the SLSC Member Protection Policy.

The General Code of Conduct: includes expectations relating to respect; ethics; professionalism; complying with SLSC rules, policies and procedures; reporting breaches of the Codes or Safeguarding Program; and being a positive role model.

The Code of Conduct for People in Positions of Authority when Dealing with Children or Young People: includes expectations relating to positive guidance; overnight stays; language; adhering to role boundaries; transporting children; use of electronic communication; use of changing rooms; use of photography; physical contact; gift giving; wearing of uniforms; and use of alcohol or drugs.

Members are encouraged to familiarise themselves with the Codes of Conduct, and to ensure that their behaviour, as well as the behaviour of others within the Club, is appropriate. Other policies that may be read in conjunction with the SLSC Member Protection Policy is the Grievance Policy and the Member Protection Complaints Handling Policy.

Members are encouraged to say something if they see something that doesn't feel right, or is not in line with the Codes of Conduct.

Member Protection Officer:
The role of the Member Protection Officer (MPO) is to provide information and guidance on complaints and procedures. The MPO is the first point of call in the club for any enquiries, concerns or complaints about harassment, abuse or other inappropriate behavior. These behaviours may be regarding the behaviour of a member in relation to another member, a member in relation to a person in the community or a person in the community may contact us in regard to the behaviour of one of our members. The MPO will provide information about possible ways to resolve the issue and offer support to the person who raises the concern or the person who is the subject of the alleged behaviour. All information is treated as strictly confidential (including from members of the SSLSC Committee).

If you would like to bring a situation to our attention, we invite you to contact us confidentially. We may ask you to submit a formal letter of complaint, citing details and evidence about your situation. The MPO will then launch an investigation into the situation and we can move to take appropriate actions and resolutions.

Sorrento SLSC Member Protection Officer:

☐ I and all registrants agree to all terms & conditions

Proceed to Summary & Payment



SOCIAL MEMBERSHIP REGISTRATION GUIDE

Option A: Social Family Membership (family group)

Step 4: Summary & Payment

1. Check the **Summary** list shows all family members
2. Confirm the **Fee Total** looks right
3. Enter your card details
4. Click **Pay & Signup** to complete your registration





Step 1
Social Member Primary Contact

Step 2
Social Member Family Members

Step 3
Terms & Conditions

Step 4
Summary & Payment

Summary

Social Member Family Members

Name	Group	Season	Fee
John Social	Social Family membership: Family Social Membership	2026/2027 Season	\$300.00
	Social Membership: Social Member - Family Member	2026/2027 Season	-
Jane Social	Social Membership: Social Member - Family Member	2026/2027 Season	-
			Fee Total: \$300.00

Contacts

Name	Relationship
John Social	Spouse

Login details and invoice will be sent to: **John Social** <print@sharpgraphics.com.au>

Payment Details

Card Details:

[Autofill link](#)

Total to Pay: \$300.00

All payments are processed directly and securely by Stripe.
 This form is secured by https.

Powered by stripe

Pay & Signup



SOCIAL MEMBERSHIP REGISTRATION GUIDE

Option B: Social Individual Membership (one person) ***SAME STEPS AS FAMILY LESS STEP 2 (ADDING FAMILY)***

Step 1: Primary Contact

1. Fill in your personal details (name, DOB, email, phone)
2. Add your address
3. Check the membership dropdown shows Social Individual
4. Click Proceed

Step 3: Terms & Conditions

1. Read the Code of Conduct / Terms
2. Tick the box to agree
3. Click Proceed to Summary & Payment

Step 4: Summary & Payment

1. Double-check your details
2. Enter your card details
3. Click Pay & Signup to complete your registration

COMMON “STUCK” MOMENTS (QUICK FIXES)

I CAN'T MOVE TO THE NEXT STEP:

- Check for a missing required field (often DOB, email, or phone)
- Make sure you've selected the correct membership type (Individual vs Family)

THE FEE LOOKS WRONG

- Confirm you selected the right membership type in Step 1
- For Family memberships, make sure you're in the correct group/season selection

I DON'T HAVE EMAILS FOR ALL OF MY FAMILY

- Use the Primary Contact email to get started; you can update details later

I'M NOT SURE WHO SHOULD BE THE PRIMARY CONTACT

- Choose the person who will manage club communications and payments

Need help?

If you get stuck at any point, reach out and we'll help you through it.

- Email: admin@sorrentoslsc.au (Attention Anna)
- Include: your name, the membership type you're trying to join, and a screenshot of where you're stuck