

STANDARD TERMS & CONDITIONS

- Clear access into and on site must be available at all times.
- Single phase power and water to be made available on site by client
- Foundations – where abnormal/unstable soil conditions and/or rock is encountered, any additional costs for jack hammering or removal of such will be incurred by the client.
- The Gazebo & Shade Centre does not take responsibility for existing fixing points or posts that are already installed, or existing from previous shade sails.
- Client is responsible for any surface finishes, that is pavers, concrete, slate or any other special finish.
- General maintenance will prolong the life of cloth and fittings.
- Posts are galvanized steel and can be powder coated in the colour of customers choice
- Our shade sail designs achieved approx. 90% coverage in the area between the fixing points due to the sail curvature and tensioning devices required.
- You authorise any photos taken of your installed product, without address identifying image may be used for marketing purposes

EXCLUSIONS

- We undertake to remove all site rubbish caused by our work, not including excavation spoils which can be removed for an additional fee, otherwise it will be left on site for customers disposal.
- Unless stated on quote client must clearly identify location of all underground services, that is sewer, drains, water, power and phone, sprinkler systems etc. The Gazebo & Shade Centre will not be held responsible for costs incurred due to any damages to underground assets; all costs will be incurred by the client.
- Unless stated on quote all building permits/council approvals & certifications are the clients responsibility. The Gazebo & Shade Centre has no responsibility for the above-mentioned provisions.

WARRANTIES (repairs or modifications excluded)

- Up to 15 year UV Breakdown warranty (depending upon fabric chosen)
- 10 year thread warranty
- 1 year workmanship warranty

PAYMENT TERMS

- Payment of 50% deposit is required prior to commencement of work, this constitutes acceptance of drawings, colour selection and sizes of sails and fixing points. Please use quote number as a payment reference.
- **Account Name:** The Gazebo & Shade Centre **Commonwealth Bank BSB:** 062 500 **Account:** 1065 3859 or credit card payment accepted.
- Should you cancel an order during production the Gazebo & Shade centre will charge the amount incurred up until that point of cancellation
- Final payment is due upon practical completion of work.
Outstanding accounts will incur an additional charge of 2.5% per calendar month on the amount outstanding. If accounts become overdue, they may be referred to a debt collection agency and you will become liable for all collection costs.

MANUFACTURING AND INSTALLATION TIMELINE (Lead time commences once deposit funds are cleared)

- Materials ordered
 - Poles / structure / umbrella / brackets manufactured in our factory
 - Powder coated / hot dipped galvanized
 - Installation of footings / poles and *final measurements* taken for shade sails
 - Shade sails manufactured
- Shade sails installed (approx. 2 – 3 weeks from *final measurements*)