

# HOPE

Family Cottage Inc.  
keeping families connected



*Family  
Dispute  
Resolution*



*Property & Children*







Welcome



Welcome to Hope Family Cottage - a beautiful old cottage centrally located in Wyong on the Central Coast of NSW from where we provide professional, unbiased, neutral and safe Family Dispute Resolution, Supervised Children's Contact and also facilitate Change-Overs between parents and/or carers.

We understand the strong emotions that come with family breakdown and the family disputes that often follow. We are here to support Mums and Dads, and will guide you through the mediation process so you can both move forward in your lives without the stress and expense of going to Court.

Through the use of a 'Facilitative' model, we will help you and your ex become future and solutions focused in order to reach agreement on the things that matter most.

Your child/children are at the heart of all we do. We will ensure that their safety, well-being and best interests remain the focus of discussions and negotiations.







## About Our Family Dispute Resolution/Mediation Service

When your relationship ends it is not easy to work out arrangements for your children and divide up everything you own together. Strong emotions leave you feeling emotionally exhausted, and the thought of lengthy battles in Court draining every cent you have is scary.

Family Dispute Resolution is a type of mediation which is much faster, less adversarial and much more affordable than going to Court. It allows you to remain in control of deciding your own future rather than allowing a Judge to decide on it for you.

At Family Dispute Resolution, you get to set the agenda.

We can help you put together a parenting plan, work out child support arrangements, divide up your assets and belongings, and help you work out how to communicate with each other in the future about your children.

As a Not-For-Profit community based organisation, we aim to offer Family Dispute Resolution to families experiencing family breakdown which is both affordable and quickly accessible. We know how stressful and upsetting this time is for you and your child/children and the toll it can take upon everyone's mental health. The sooner you can agree on plans for the future the more feel secure and happy everyone will feel by knowing what the future is going to look like and how things are going to work.

The best interests of your child/children is always our first priority in mediation.







## Meet our Family Dispute Resolution Practitioner - Lisa Joye

B. Psych (Hons. 1A)  
Grad.Cert. Family Studies  
Grad.Dip.Family Dispute Resolution (Law)  
PhD in Psychology (in progress)  
Nationally Accredited Mediator (NMAS)  
Certified Family Group Conference Facilitator  
Justice of the Peace (J.P.)

Lisa's experience includes working as a Case Worker at the Department of Communities & Justice, working in Youth Refuges with teens and young adults experiencing homelessness as a result of family breakdown, and working in women's refuges with women and children escaping domestic violence and abuse. Lisa works from a trauma informed and child focused perspective with clients to ensure decisions made are in the best interests of their children.

As a qualified Family Dispute Resolution Practitioner (FDRP), Lisa is registered with the Attorney-General's Department and has the legal capacity to mediate family law disputes. She can help you reach agreement regarding the future care arrangements for your children and division of assets, and can issue Section 60I Certificates if your matter needs to proceed to Court for a Judge to make decisions for you.

Lisa is also a Nationally Accredited Mediator (NMAS) and is a qualified and certified Family Group Conference Facilitator as well as a Justice of the Peace.

Lisa holds a First Class Honours Degree in Psychological Science, a Graduate Certificate in Family Studies, a Graduate Diploma in Family Dispute Resolution Practice (Law) and is currently completing a PhD in Psychology at the University of Newcastle, where she also works as a casual academic, teaching Psychology to undergraduate students.

You can be confident in Lisa's ability to help you through this difficult time.







## Our Process - Family Dispute Resolution



### Step 1

#### **Complete a Referral Form**

These forms can be emailed or sent to you for completion. Return all forms to our office via email, post or by hand with copies of any required documentation.



### Step 2

#### **Intake Assessment by telephone**

A 1hr Intake Assessment with each parent helps us to understand your situation, your child's needs & decide whether your matter is suitable for FDR with us. If not, a Section 60I Certificate will be issued so you can proceed with your matter in Court.



### Step 3

#### **Family Mediation Session**

Face to Face, by phone or via zoom, each mediation session usually takes approx. 4 hours. Any agreements reached will be documented and provided to both parents. Once signed, this becomes a Parenting Agreement.



### Step 4

#### **Book Additional Mediation Sessions (if required)**

For complex matters, additional mediation sessions may be required. If you do not require additional mediation sessions, take a copy of your Parenting Plan to a Solicitor to have it made into Consent Orders if you wish to do so.



### Step 5

#### **Section 60I Certificate & Certificate of FDR**

If you were unable to reach agreement during your mediation session or mediation becomes unsuitable at any stage, we will issue both parties a 60I Certificate so you can proceed with your matter in Court.







## Our Fees - Family Dispute Resolution



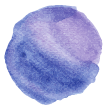
### **Intake Assessments**

- 1 hour per parent  
\$150/per parent



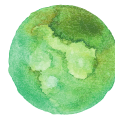
### **Section 60I Certificate & Certificate Of FDR (if required)**

Included in Intake  
Assessment Fee



### **Family Dispute Resolution/Mediation Sessions**

- 4 hours only  
\$300/parent Monday - Friday  
\$450/parent - Saturday  
\$600/parent - Sunday



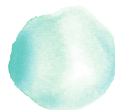
### **Preparation of Parenting Plan/ Parenting Agreement**

\$150/parent



### **Family Dispute Resolution/Mediation Co-Mediated Sessions-**

4 hours only  
\$600/parent Monday - Friday  
\$900/parent - Saturday  
\$1,200/parent - Sunday



### **Travel Expenses**

- per 15 mins  
\$75.00/hour (Monday - Friday)  
\$112.50/hour (Saturdays)  
\$150/hour (Sundays)

**NOTE:** Some matters may require  
more than 1 mediation session.  
Prices exclude GST.

Tolls, parking fees, accommodation &  
meals are charged at cost.







## Acknowledgement of Country

We acknowledge the Darkinjung people who are the traditional owners of the land upon which Hope Family Cottage was built and upon which our services are provided. We pay our respects to Aboriginal Elders past, present and emerging who may attend our cottage and utilise our services, and thank them for caring for the land, water and sky where we work.

Hope Family Cottage is on, and always will be on, Aboriginal land.







Unbiased  
& Neutral



Strengths  
& Child  
Focused



**HOPE**  
Family Cottage  
Inc.

Any questions?

**p: 1300 045 020**

e: [enquiries@hopefamilycottage.org.au](mailto:enquiries@hopefamilycottage.org.au)

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