

Superari Terms and Conditions

Thank you for registering to join Yoga classes, courses, events and activities with Superari.

1. Your personal details will be processed in accordance with the Data Protection Act 2018. The purpose of collecting both your name and authorisation is to verify your agreement to the terms and conditions of the service and in case of emergency, to supply information to the emergency services. The purpose of asking whether you are pregnant or have health concerns is to assist the teacher in making the session safe for all participants. The purpose of collecting your social media information is because many tickets for events, classes and retreats are announced exclusively through Instagram and Facebook. (@yogi_rakhee). To give this information is optional and your information will not be shared. The Data Controller is Superari Ltd.
2. By agreeing to these terms and conditions, you declare you are currently not experiencing symptoms or have been diagnosed with Covid-19 or any other contagious illness within the last 24 hours and will refrain from attending future classes if symptoms present.
3. Superari Ltd takes no responsibility for any injuries or health issues that the student may experience during class. It is solely the class attendee's responsibility to stop practise whenever they wish (be it for a break, question, or pain).
4. If concerned, stop all practice and ask your teacher for help. The attendee agrees to participate out of their own volition.
5. The attendee agrees that they have sought the approval of their GP and/or Healthcare Professional for any health, fitness, well-being, medical or psychological concerns or experiences they have (including, but not limited to, pregnancy).
6. Your first public class (excluding classes held at member's gyms, clubs or health centres) is a trial class with no charge. If you purchase a pass, thereafter, including a 10 session, unlimited or drop in pass, no refunds will be issued.
7. No extensions to passes are permitted.
8. Superari Ltd accepts no liability for loss or stolen items during classes, courses or events.
9. Occasionally Superari Ltd classes, courses and events are recorded or broadcast for promotional use / development of teaching styles and will remain property of Superari Ltd. If you would not like to be in such content, please advise the teacher before classes, courses and events commence.
10. Your email will be used as a form of group contact to yourself regarding last minute class changes and information about forthcoming events and classes. This may include information on techniques,

inspirations, yoga, competitions and videos. If you do not want your email used in this way, then please email rakhee@superarilife.com.

11. Please be aware that Superari Ltd can take no responsibility if a class changes or is cancelled without your knowledge, or any other information you exclude yourself from.
12. Superari Ltd reserves the right to remove, exclude or refuse access to any student, trainee, or member of the public, from any class, course, event, or other service or gathering, for any reason, at any given time. This may or may not be accompanied by a refund. This may or may not be accompanied by an explanation.
13. If enrolled in a course, the attendee agrees to the below conditions:
 - a. The deposit stated is non-refundable and non-negotiable
 - b. If a course is to be cancelled due to unforeseen circumstances, we will offer a suitable alternative at a similar time.
14. Places on courses are non-transferable. If you need to cancel the following charges apply:
 - 14.1. Non-refundable deposit
 - 14.2. Cancellation within 2 months of course 50% of remaining payment will be charged.
 - 14.3. Cancellation within 8 weeks of course 75% of remaining payment will be charged.
 - 14.4. Cancellation within 6 weeks or less, no refunds and full payment is required. This is applicable in the rare circumstances that an attendee is asked to leave the course earlier than the end date.
15. Superari Ltd reserves the right to remove an attendee at the discretion of course and class leader for reasons as listed, though not limited, to the below:
 - 15.1. Inappropriate behaviour including and not limited to:
 - 15.1.1. Disruption of sessions, activities, inappropriate dress, or disrespecting cultural sensitivities
 - 15.1.2. The use of drugs including but not limited to cannabis, vaping, nicotine smoking, cocaine, heroin and mis use of pharmaceutical or other recreational drugs including mushrooms and ayahuasca.
 - 15.1.3. Continued lack of attendance (more than 3 sessions) or lack of engagement during sessions unless due to illness or difficulties as agreed with by the teacher
 - 15.1.4. Inappropriate behaviour during Yoga sessions such as lack of promptness, arriving intoxicated, continued use of foul language and a refusal to follow instruction
 - 15.1.5. Use of mobile phones during classes and sharing social media content of classes which has not been authorised by the teacher in advance
 - 15.1.6. If requests from the course or class teachers are refused, denied, invalidated or responded to in a manner deemed inappropriate to the leader and the group.
 - 15.1.7. If during the class or course it becomes apparent that mental, physical, emotional and psychological symptoms are presenting to the detriment or health of the attendee
 - 15.1.8. If there is a perceived threat of violence, abuse or disruption towards the teacher or group. Please note these matters will be reported immediately to the police and authorities.

15.1.9. If any declaration of criminal records, drug abuse or previous criminal or civil proceedings have not been made in advance.

15.1.10. If damage is done to any equipment, accessories, structure and environment of the locations of the courses. The attendee accepts full responsibility to cover the damages of such actions.

16. Superari Ltd reserves the right to refuse access to course assessment forms. The course attendees accept these assessments are completed from a place of thorough consideration, knowledge and trust from the course leader. The attendee accepts that the course leader's decisions – at any time during the period of the course - is final. Superari Ltd also reserves the right to adapt and change classes and course structures at any time without explanation.

17. If a complaint regarding the course is to be made, the attendee will first discuss in person their issues with the intention to reach an agreeable solution. This discussion will be summarised in writing and agreed to by both parties. If an agreement cannot be reached after this point, the attendee can ask for complaints form to be sent. Upon completion, the complaints form will be emailed to the course leader and reviewed in detail. A response will be given within 90 days. If at any point private correspondence between teacher and student is shared publicly or amongst group members, the attendee is immediately disqualified and will be asked to leave the group.

18. No course material, including recordings, pictures, content, design work or teachings are to be shared, circulated, or copied. Superari Ltd holds the copyright to all materials distributed to course attendees.