



# CURRICULUM VITAE

ARTURO ESTEBAN RODRIGUEZ

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Sant Vicenç dels Horts

Senior Technician in Network Computer Systems and Web Application Development, with more than six years of experience in technical support and customer service in the telecommunications sector, working for companies such as Adamo, Movistar and Parlem. I have also provided support to users at Nominalia, a company specialized in domains and web services.

I currently hold the role of Incident Manager Specialist at Ricoh, having worked for two years as an L2 Helpdesk Engineer.

Passionate about computer science in all its areas, both hardware and software. In my free time I dedicate myself to equipment repair and continuous training, either through courses, certifications or self-taught.

## Links

LinkedIn  
[linkedin.com/in/arturo-esteban-rodriguez-a151811a3](https://linkedin.com/in/arturo-esteban-rodriguez-a151811a3)

[www.arturoesteban.com](http://www.arturoesteban.com)

## Working Experience

**Ricoh Spain**  
2023-act.  
2021-2023  
Incident Manager Specialist  
Helpdesk Engineer L2

**Nominalia**  
2020-2021  
Customer Care Support

2019-2021  
**Somatic**  
CS & IT Support

2018-2019  
**Movistar**  
Customer Service phone agent

2018  
**Sportium**  
Promoter and assistant.

2018  
**Asus**  
Promoter at MWC.

## Idiomas

Castellano  
Nativo

Catalán  
Nativo

Inglés  
Nivel C2

## Studies

2021-2023  
**EIP Escuela de Posgrados**  
Master's Degree in Cybersecurity Management, Ethical Hacking, and Offensive Security

2020-2021  
**Institut Obert de Catalunya**  
Web Applications Development

2018-2020  
**IES Provençana**  
Administration of Network and Computer Systems