



CURRICULUM VITAE

ARTURO ESTEBAN RODRIGUEZ

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Sant Vicenç dels Horts

Senior Technician in Network Computer Systems and Web Application Development, with more than six years of experience in technical support and customer service in the telecommunications sector, working for companies such as Adamo, Movistar and Parlem. I have also provided support to users at Nominalia, a company specialized in domains and web services.

I currently hold the role of Incident Manager Specialist at Ricoh, having worked for two years as an L2 Helpdesk Engineer.

Passionate about computer science in all its areas, both hardware and software. In my free time I dedicate myself to equipment repair and continuous training, either through courses, certifications or self-taught.

Links

 [LinkedIn
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 www.arturoesteban.com

Idiomas

 Castellano
Nativo

 Catalán
Nativo

 Inglés
Nivel C2

Working Experience

Ricoh Spain

2023-act. Incident Manager Specialist
2021-2023 Helpdesk Engineer L2

Nominalia

2020-2021 Customer Care Support

Sosmatic

2019-2021 CS & IT Support

Movistar

2018-2019 Customer Service phone agent

Sportium

2018 Promoter and assistant.

Asus

2018 Promoter at MWC.

Studies

EIP Escuela de Posgrados

2021-2023 Master's Degree in Cybersecurity Management, Ethical Hacking, and Offensive Security

Institut Obert de Catalunya

2020-2021 Web Applications Development

IES Provençana

2018-2020 Administration of Network and Computer Systems