

CITY OF DICKSON REFUSE SERVICE AND BULK REFUSE REMOVAL POLICY

The City of Dickson Public Works Department provides residential and commercial refuse collection service and bulk refuse removal within the corporate limits.

Residential Refuse Service

Guidelines:

- All containers remain the property of the City of Dickson.
- Only bagged household refuse inside a city-issued container will be collected.
- Containers are issued only to the property owner and shall remain with that residence.
- Containers shall be brought to the roadside by 6:30 a.m. on the designated day for service to each residence.
- Containers shall be placed at least four feet from any pole, vehicle, mailbox or other such structure that could impede the ability to service the container.
- **Containers that are not at least four feet from any pole, vehicle, mailbox or other such structure will not be collected until the next designated service day for that residence.**
- Containers shall be removed from the roadside within twenty-four (24) hours of service.
- If a service day falls on a holiday, refuse will be collected on the next scheduled service day.
- The Public Works Department may alter service schedules or routes based on hazardous weather or road conditions. Changes to routes or service schedules will be posted as early as possible on the City of Dickson Public Works Department's Facebook page.

Single-Family Residential Refuse

Guidelines:

- A Single-Family Residence is defined as a dwelling assessed at the twenty-five percent (25%) residential rate by the Dickson County Assessor of Property.
- All containers remain the property of the City of Dickson.
- One container will be issued to each single-family residence and serviced weekly.
- There is no charge for the first city-issued container.
- There is a maximum of three (3) city-issued containers allowed per single-family residence.
- Second and third containers will be rented and serviced weekly for a one hundred dollar (\$100) annual fee each.
- There will be no additional fee for replacing lost, stolen or damaged containers.

Fee Collection Single-Family Residential Service:

There are two payment options for **Single-Family Residential** refuse service:

1) Semi-annual

- a) Payments of fifty dollars (\$50) plus a five dollar (\$5) service fee will be billed January 1 and July 1 and due by the 20th of each month.
- b) New accounts will be established at a rate of eight dollars and fifty cents (\$8.50) for each partial and full month remaining until the next semi-annual payment date plus the five dollar (\$5) service fee to be paid in full at date account is opened.

2) Annual

- a) Payment of one hundred dollars (\$100) will be billed January 1 of each year and due by the 20th of the month.
 - b) New accounts will be established at a rate of eight dollars and fifty cents (\$8.50) for each partial and full month remaining until the annual payment date to be paid in full at date account is opened.
- **There shall be no refund for termination of service that has been paid in advance.**
 - **Service will be terminated and containers removed on accounts that are sixty (60) days past due.**
 - **There will be a ten dollar (\$10) service fee per container in addition to any past due amount to be paid in full in order to reinstate service that has been terminated.**

Multi-Family Residential Refuse Collection

Guidelines:

- A Multi-Family Residence is defined as more than one dwelling on the same parcel of property that is assessed at the forty percent (40%) commercial rate by the Dickson County Assessor of Property.
- All containers remain the property of the City of Dickson.
- The Public Works Department reserves the right to limit or decline service to a multi-family residential property based on access or other factors that adversely impact the department's ability to safely or efficiently service the property.
- One container will be issued to a multi-family residential property and serviced weekly.
- There is a maximum of twelve (12) city-issued containers per multi-family residential property.
- There is a maximum of three (3) city-issued containers per dwelling in a multi-family residential property.
- Each container after the first one will be rented and serviced weekly for a one hundred dollar (\$100) annual fee.
- There will be no additional fee for replacing lost, stolen or damaged containers.

Commercial Business Refuse Collection

Guidelines:

- A Commercial Business is defined as any business licensed to operate within the regulations of the City of Dickson and the State of Tennessee.
- All containers remain the property of the City of Dickson.
- The Public Works Department reserves the right to limit or decline service to any commercial business based on access or other factors that adversely impact the department's ability to safely service the property.
- Containers may be issued to the business after establishing an account with the Public Works Department.
- Only bagged refuse inside a city-issued container will be collected.
- Containers shall be brought to the roadside or collection area designated by the Public Works Department by 6:30 am on the scheduled day for service to each business.

- Containers shall be placed at least four feet from any pole, vehicle, mailbox or other such structure that could impede the ability to service the container.
- Containers that do not meet the clearance requirement will not be collected until the next designated service day for that residence.
- Containers shall be removed from the roadside within twenty-four (24) hours of service.
- If a service day falls on a holiday, refuse will be collected on the next scheduled service day.
- The Public Works Department may alter service schedules or routes based on hazardous weather or road conditions. Changes to routes or service schedules will be posted as early as possible on the City of Dickson Public Works Department’s Facebook page.
- There is a maximum of three (3) containers per licensed business.
- Containers may be serviced once or twice a week.
- Commercial refuse collection includes broken-down cardboard boxes.
- Service may be terminated at any time by business owner’s request.
- Containers will be collected on the following fee schedule:

Number of Containers	1 Day a Week	2 Days a Week
1	\$30 per month	\$60 per month
2	\$55 per month	\$110 per month
3	\$80 per month	\$160 per month

Fee Collection for Multi-Family Residential and Commercial Service

There are four payment options for **Multi-Family Residential** and **Commercial** refuse service:

- 1) Monthly**
Payments will be billed on the first day of each month and due by the 20th of that month.
 - 2) Quarterly**
Payments will be billed on the first day of January, April, July and October and due by the 20th of that month.
 - 3) Semi-annual**
Payments will be billed January 1 and July 1 and due by the 20th of each month.
 - 4) Annual**
Payments will be billed on the first day of January and due by the 20th of the month.
- **There shall be no refund for termination of service that has been paid in advance.**
 - **Service will be terminated and containers removed on accounts that are sixty (60) days past due.**
 - **There will be a ten dollar (\$10) service fee per container in addition to any past due amount to be paid in full in order to reinstate service that has been terminated.**

Residential Back Door Service

- The Public Works Department will service a container from a location other than the roadside for a fee of thirty dollars (\$30) per month per container. Payment can be made semi-annually or annually following the same guidelines as established in the Single-Family Residential Service.
- Residents requesting back door service due to a medical necessity will be exempt from the monthly fee for one (1) container after annually submitting the back door service request

form and physician's statement provided by the Public Works Department. Additional containers will be subject to the fee schedule described herein.

Bulk Refuse Collection

- Bulk refuse is defined as items not considered household refuse such as furniture, construction materials or other items too large to be disposed of in a city-issued container.
- The Public Works Department reserves the right to refuse bulk refuse collection under any conditions that present a health or safety hazard to its employees.
- Bulk refuse will be removed for a fee of one hundred fifty dollars (\$150) per truckload.
- Bulk refuse removal fee must be paid in advance.
- Bulk refuse removal must be scheduled through the Public Works Department.
- Bulk refuse must be brought to the roadside or an area designated by the Public Works Department.
- The Public Works Department will provide an estimate on the number of truck loads that will be required for removal but will not exceed that number without additional payment.

Hazardous Refuse

- The City of Dickson does not remove hazardous refuse under any condition.