

Discrimination is Against the Law

SF Bay Pediatrics complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. SF Bay Pediatrics does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. If those with disabilities need additional aids or services to communicate effectively with us, contact SF Bay Pediatrics Front Desk at (415) 668-8900.

If you believe that SF Bay Pediatrics has discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Lillian Toliao, R.N.

SF Bay Pediatrics Office Manager

525 Spruce Street, Ste 3

San Francisco, CA 94115

(t) 415-668-8900; (f) 415-668-1695; info@sfpeds.com

You can file a grievance in person or by phone, mail or fax. If you need help filing a grievance, the office manager is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Get Help in Other Languages

If you need help or speak a non-English language at your scheduled appointment, email info@sfpeds.com or call 415-668-8900 to request an interpreter.

Español (Spanish)

ATENCIÓN: Si habla español, tiene a su disposición servicios de asistencia lingüística. Llame al 415-668-8900.

繁體中文 (Chinese)

注意: 如果您使用繁體中文, 您可以免費獲得語言援助服務。請致電 415-668-8900

Tiếng Việt (Vietnamese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 415-668-8900.

한국어(Korean)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 415-668-8900.

Tagalog (Tagalog)

PAUNAWA: Kung nagsasalita ka ng Tagalog, may mga libreng serbisyo para sa tulong sa wika na maaari mong gamitin. Tumawag sa 415-668-8900.

Русский (Russian)

ВНИМАНИЕ! Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните по номеру 415-668-8900.

Kreyòl Ayisyen (French Creole)

ATANSYON Si w pale Kreyòl, gen sèvis èd pou lang gratis ki disponib pou ou. Rele 415-668-8900.

Français (French)

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 415-668-8900.

Português (Portuguese)

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 415-668-8900.

Polski (Polish)

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Dzwonić pod numer 415-668-8900.

日本語 (Japanese)

注意事項: 日本語を話される場合、無料の言語支援をご利用いただけます。Call 415-668-8900.

Italiano (Italian)

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 415-668-8900.

Deutsch (German)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufen Sie uns an unter 415-668-8900.

Persian (Farsi)

هرامش شاب د اب. 415-668-8900 (ماس ت د پري گ ب). :اگهچوسدرد، ن سرت تامدخناسرینابزب، پروطيارت نيد، براي يمتيحص نابزک سراف گابمامشهری.