

<u>Foxlease Park – Schools Booking Terms and Conditions</u> (September 2025)

Foxlease Park is a trading name of Foxie's Future CIO (RCN: 1204342), whose registered office is Foxlease Park, Clayhill, Lyndhurst, Hampshire SO43 7DE. In these terms and conditions Foxie's Future is referred to as "Foxlease Park" and the customer making the booking request and named in the booking confirmation email, which may be an individual, business, charity or legally constituted organisation is referred to as "You"/"Your".

- 1. <u>Applicable Terms</u> These terms and conditions, as amended from time to time, shall apply to all bookings made between You and Foxlease Park and shall be incorporated into our contract with You. Each booking contract shall form a separate contract between You and Foxlease Park. If You make a whole site or event booking then please refer to Foxlease Park's separate Terms and Conditions for those types of booking.
- 2. <u>Contract</u> A contract is formed with Foxlease Park when You receive written confirmation from Foxlease Park that Your booking request has been confirmed. These terms and conditions may not be varied otherwise than as set out at paragraph 3 below.
- 3. <u>Variation</u> Once Your booking has been confirmed and Your deposit paid it may not be varied by You otherwise than with the express written agreement of a representative of the Foxlease Park Bookings Team from bookings@foxlease.uk to the named lead representative on Your booking.
- 4. <u>Applicable Pricing</u> The pricing which will apply to Your booking will be the annual pricing applicable to Your type of group/booking for Your chosen booking dates. Foxlease Park reserves the right to request such information from You as is necessary to determine that You have booked at the appropriate rate for Your booking type.
- 5. <u>VAT</u> All prices listed are inclusive of VAT unless otherwise stated. Foxlease Park reserves the right to increase or decrease prices immediately in line with any change in legislation, VAT, dues or fees levied upon us which are applicable to Your booking and Foxlease Park will give written notice of any such change.
- 6. Additional Charges on Variation If any variation of Your booking terms is requested by You and agreed by Foxlease Park which would result in additional costs payable by You for the relevant goods and services then You agree that You will be responsible for payment of these additional costs upon receipt of an invoice from Foxlease Park, in accordance with its invoice payment terms.
- 7. Compliance with Site Rules = All bookings at Foxlease Park are, at all times, subject to compliance with Foxlease Park's Site Rules. It is the responsibility of the lead representative of Your booking to ensure that all members of Your party comply with the Site Rules at all times. If You, or any member of Your booking party, does not comply with the Site Rules then Foxlease Park





- reserves the right to immediately terminate Your booking and stay and ask You to leave the site immediately without compensation or refund.
- 8. Amendment or Cancellation Foxlease Park reserves the right to amend, cancel or terminate Your booking at any time at its sole discretion for any reason and, in particular, if You do not comply with the Site Rules and/or if it needs to close an area of the site for essential maintenance or for safety reasons. If Foxlease Park does need to amend or cancel Your booking for such a reason then a member of the Foxlease Park Bookings Team will discuss this with You, giving You as much notice as possible, and will reasonably endeavour to provide You with a suitable, equivalent alternative. If a cancellation is made by Foxlease Park and a suitable, equivalent alternative is not available then You will receive a refund of any sums paid to Foxlease Park in relation to Your cancelled booking.
- 9. <u>Deposit Invoice</u> At the time of Your booking confirmation, Foxlease Park will issue You with a deposit invoice for 25% of the total price of Your booking. All invoices are payable within 14 days of the date of the invoice.
- 10. <u>Interim Invoice</u> An interim invoice for a further 35% of the total price of Your booking will be issued to you for payment by You five months before the start date of Your booking. All invoices are payable within 14 days of the date of the invoice.
- 11. <u>Balance Invoice</u> An invoice for the balance of Your booking will be sent to You for payment by You 6 weeks before the start date of Your booking. If You are making a booking 6 weeks or less before the start date of Your booking then the full amount of Your booking will be invoiced to You immediately at the time of booking and that invoice will be payable by You within 14 days of the date of the invoice. You will be denied access to accommodation booked if Foxlease Park has not received the payment required to reserve Your accommodation in accordance with these terms and conditions.
- 12. Additional Goods and Services If at any time before or during Your booking You or a member of Your booking party requests additional goods or services from Foxlease Park then these will be invoiced to You and the invoice will be payable within 14 days of the date of the invoice.
- 13. <u>Payment Methods</u> Payment of invoices may be made by BACS or by debit or credit card via Foxlease Park's online payments provider from time to time.
- 14. <u>Cancellation for Non-Payment</u> If You do not comply with invoice payment terms then Foxlease Park will cancel Your booking and will write to You to confirm this.
- 15. Refund/Cancellation Policy
 - a. Deposits, once paid by You, are non-refundable and non-transferable to any other individual or entity. At Foxlease Park's sole discretion, and subject to availability, You may be permitted to move Your booking once in relation to the same deposit paid by You provided





- that this amendment takes place more than 8 weeks prior to Your original booking start date;
- b. No refund will be paid by Foxlease Park in respect of any cancellation made within 4 weeks of the start date of Your booking and 100% of Your total booking fee will be due;
- c. In respect of any cancellation by You within the 6 weeks of the start date of Your booking, You will be charged 75% of Your total booking costs payable and this will be invoiced to you upon cancellation (if not already invoiced) and payable by You within 14 days of the date of the invoice:
- d. In respect of any cancellation by You within the 12 weeks prior the start date of Your booking, You will be charged 60% of Your total booking costs payable and this will be invoiced to You upon cancellation and payable within 14 days of the date of the invoice;
- e. In respect of any cancellation by You made more than 12 weeks prior to the start date of Your booking, you will not be charged further but we will retain Your non-refundable deposit in accordance with paragraph 15 (a) above;
- f. No refunds will be paid by Foxlease Park in respect of any part-cancellation by You of any part of Your booking or any part-use by you of any booked facility, goods or services;
- g. In the event of a government mandated closure of Foxlease Park which means that we are unable to accommodate Your booking, for example due to a Covid-19 outbreak or pandemic lockdown, Foxlease Park will refund bookings in full where You are not prepared to accept a credit or to move Your booking to an alternative date. The timescale for this refund payment is at Foxlease Park's sole discretion; and
- h. Foxlease Park may cancel Your booking or terminate Your stay without notice, ncompensation or refund if You commit a breach of these terms and conditions or Foxlease Park's contract with You.
- 16. Exceptional Circumstances Save for in the event of a government mandated closure described at paragraph 15(g) above, Foxlease Park will not make a refund where cancellation occurs due to any circumstance outside of its control. Where You cancel a booking due to exceptional circumstances, Foxlease Park may, in its sole discretion offer an alternative date, credit or refund, although it is under no obligation to do so.
- 17. Termination Policy In addition to the circumstances referred to elsewhere in these terms and conditions, Foxlease Park reserves the right to terminate Your booking and/or stay without compensation or refund where you commit a breach of its contract with You and/or where You or a member of Your booking party act in a manner which is deemed, in Foxlease Park's sole discretion, to be unsafe, a reputational risk and/or to result in loss and/or damage to Foxlease Park.





- 18. Loss and Damage caused by You You are responsible for any loss or damage caused to property and/or equipment owned by Foxlease Park and any relevant costs identified will be invoiced to You for payment within 14 days of the date of the invoice. This includes where extra cleaning is required to any facility booked as a result of Your use and where any items owned by Foxlease Park are missing or damaged following Your stay. Lost keys or alarm fobs will be charged and invoiced to You at £20 per key/fob.
- 19. <u>Liability</u> Foxlease Park accepts no liability whatsoever for any accident, loss or damage to Your property, including Your personal belongings and/or any vehicle on site at Foxlease Park, unless such loss, damage or accident is demonstrably due to the negligence of Foxlease Park or those for whom it is legally responsible. Foxlease Park also takes no responsibility for any accidents occurring on site for any bite or stings associated with local wildlife e.g. ticks.
- 20. Access to booked accommodation Foxlease Park reserves the right to enter Your accommodation at any time for any reasonable purpose, for example, to carry out essential inspection, maintenance, housekeeping or repairs.
- 21. <u>Insurance and Risk Assessment</u> Foxlease Park holds legally required insurances and is happy to share details of its risk assessments; however, it remains Your responsibility to ensure that You have adequate insurance in place in relation to Your booking and that You conduct Your own risk assessments in relation to any group bookings in particular.
- 22. <u>Safeguarding</u> Foxlease Park reserves the right to ask You and/or members of Your booking party for identification on arrival and it does not knowingly allow anyone to use or visit Foxlease Park who is a convicted child sex offender or subject to the notification requirements of the Sexual Offences Act 2003, or subject to a Sexual Risk Order or Child Abduction Notice. The site is open to public camping on specified campsites and Foxlease Park does not undertake to verify the identity of every adult staying on site.
- 23. Force Majeure/Delay Foxlease Park will not be liable for any delay in performing or failure to perform any obligation, alteration or cancellation beyond its reasonable control including strikes, lock-outs, labour disputes, acts of God, war, riot, civil commotion, terrorism, malicious damage, threats to safety, compliance with any law or governmental order, rule, regulation or direction, accident, environmental contamination, pandemic, outbreak of disease, breakdown of plant machinery, fire, flood. Storm, difficulty, or increased expense in obtaining workmen, materials, goods or raw materials in connection with the performance of this contract.
- 24. <u>Law and Jurisdiction</u> These terms and conditions and Your contract with Foxlease Park are subject to the laws of England and Wales and to the exclusive jurisdiction of the English Courts.

