MARS
audit software

opus5k

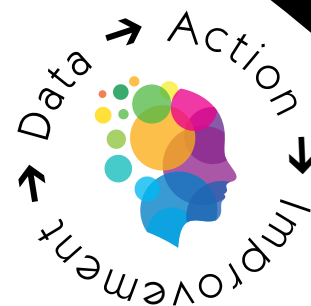## health & aged care data collection on the go!

MARS is an all-in-one quality management system designed to collect and analyse data while automatically generating reports, alerts, benchmarks, and workflows. The latest advancements in AI have been integrated into MARS, giving clients access to the most advanced audit capabilities on the market!

Data → Action → Improvement →

- Compliance
- Reporting
- Alerts
- Workflow
- Benchmarking

ISO 27001 · ISO 27018 · ISO 27017 — COMPASS ASSURANCE SERVICES

Health New Zealand Te Whatu Ora

Government of **Western Australia** North Metropolitan Health Service

TASMANIAN HEALTH SERVICE · Tasmanian Government

Queensland Government — Queensland Health

ST JOHN OF GOD Health Care

mater

Monash Health

Healthscope

Mercy Health Care first

Bolton Clarke

Epworth

Western Health

mercy COMMUNITY

healthe.care™

silverchain

ICON GROUP

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health & aged care data collection on the go!

Collecting data in paper form, re-entering the data into spreadsheets, consolidating data, and distributing results, amounts to a lot of wasted time, energy, and expense.

MARS is a secure, web-based system designed to collect and analyse data and to trigger automated reporting, alerts, benchmarking and workflows. MARS helps reduce risk, improve quality outcomes and optimise finite auditor resources. The system is accessible from any modern browser on any device, making it possible to collect and validate data at the source.

MARS gives users full control to build tailored interactive forms using all the question types you would expect in any form builder. But that's where the similarities end. MARS allows users to embed organisational policies, procedures and controls directly into data collections, effectively casting a web of monitoring, alerts and actions over the entire organisation.

Clients have access to the MARS XChange, an online platform that allows users to share audit designs. With large government organisations already on board, over 150 design audits are currently available, many proven by several years of user development in large-scale settings.
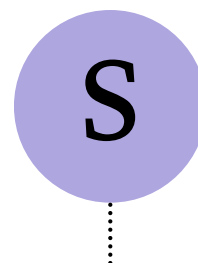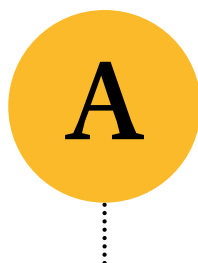
Our popular Actions Register allows users to record improvement initiatives, whether they relate to accreditation, risk mitigation, standards compliance, education or anything else users wish to manage through the system. MARS will ensure that deadlines are published, reminders are sent, and interactions are broadcast to all users subscribed to the action.

MEASUREMENT

build and schedule data collection tools with questions, skip logic and automated workflow

REPORTING

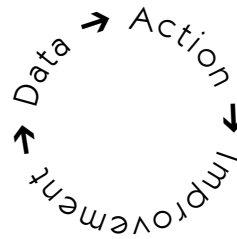interrogate raw data and automate distribution of reports and actions

M **A** **R** **S**

ANALYSIS

set KPI's and view results with real-time dashboards

SYSTEM

cloud-based secure system with unlimited support

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Data → Action → Improvement

5 steps to success

1 **BRING YOUR POLICIES AND PROCEDURES TO LIFE**
Embed your policies and procedures in the Documents Register. Teach AI exactly how your business operates, and watch as it builds collection forms, analyses results, and guides quality improvements.

2 **SMART FORM CREATION**
Design customised data collection tools with ease. Add questions, images, skip-logic, and detailed workflows - or let AI take the lead, automatically generating collection forms based on specific documents in your Documents Register.

3 **STAY COMPLIANT**
Use the Actions Register to track and manage key improvements tied to compliance and risk mitigation. Automatically record actions, set deadlines, and receive timely reminders to ensure critical tasks are completed without delay.

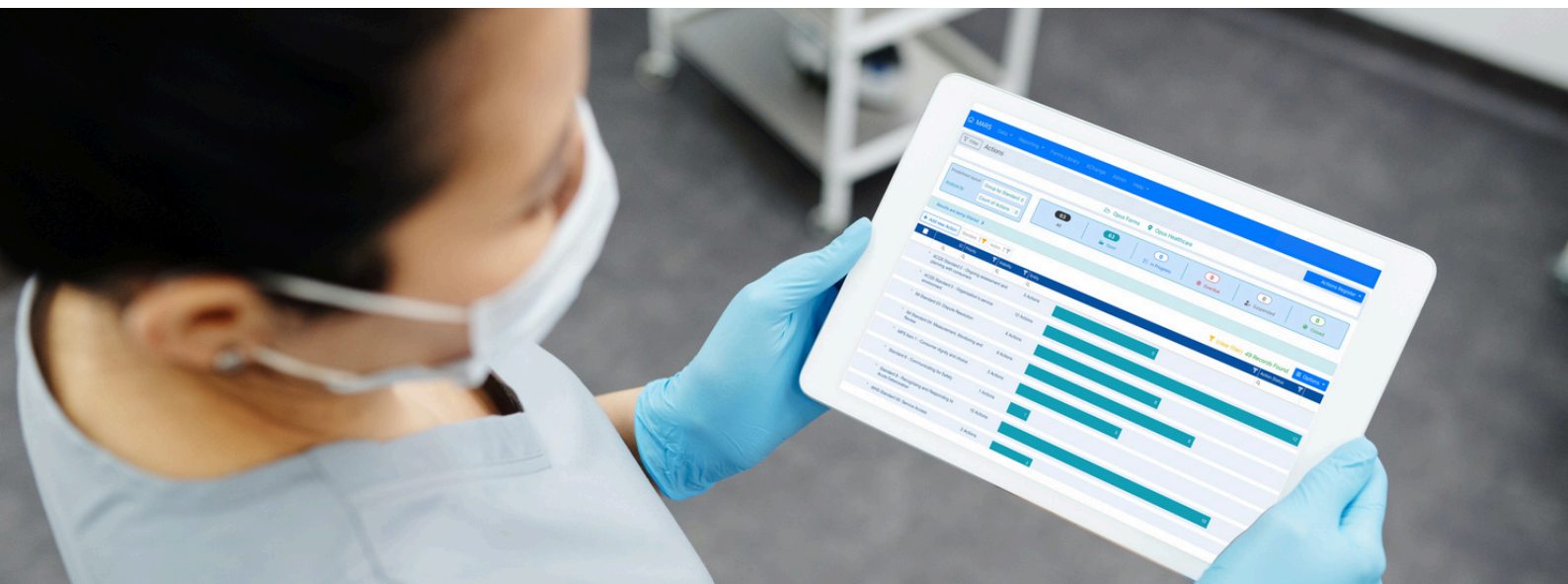**4** **RISK DRIVEN SCHEDULING**
Say goodbye to static calendars. MARS's Smart Scheduling dynamically adjusts your collection schedules based on past performance, ensuring collection efforts target the highest risk.

5 **SIMPLIFY QUALITY MANAGEMENT**
Leverage Quality Circles to unify all key functionalities within a single interface. Streamlining the journey from data collection to actionable improvements - while reinforcing the PDCA cycle to drive continuous quality improvement.

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Why MARS?

1

TIME

reduces time spent on collating data, updating spreadsheets & writing reports

2

WORKFLOW

provides real-time data giving you the ability to identify and manage emerging issues before they become a problem

3

KPI'S

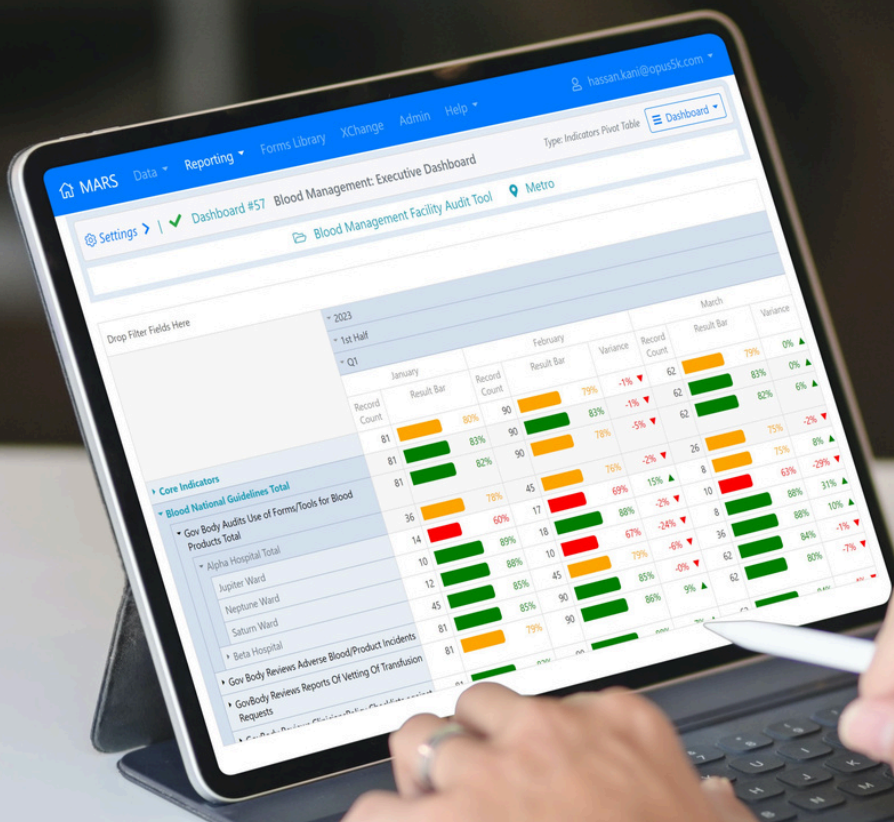monitors performance targets and calculates compliance in real time

4

AUTOMATION

sends automatic notifications if reported data falls below your tolerance limits + selectively requests re-audits in areas where performance has deteriorated

5

ACTIONS

allows you to assign and track action plans using timelines and automated follow up notifications
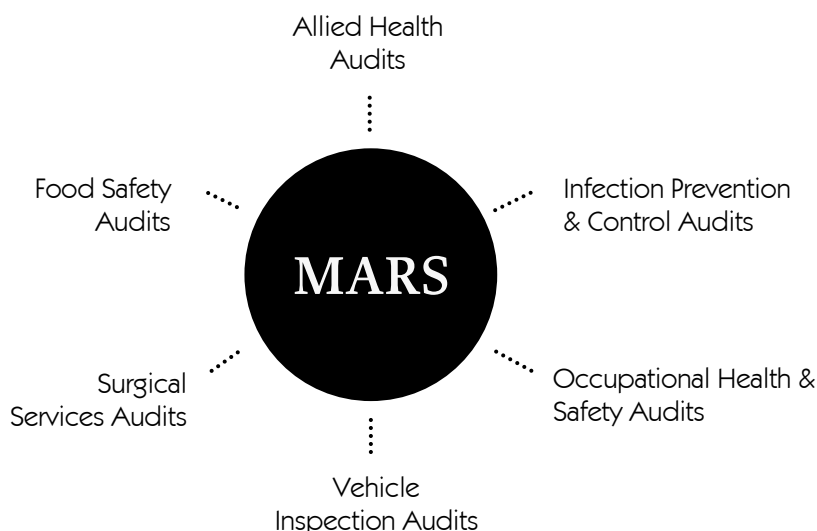
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How our clients use MARS?

MARS

1. NATIONAL SAFETY AND QUALITY HEALTH SERVICE STANDARDS
2. AGED CARE QUALITY STANDARDS
3. NATIONAL STANDARDS FOR MENTAL HEALTH SERVICES
4. NATIONAL DISABILITY INSURANCE SCHEME PRACTICE STANDARDS
5. ISO CERTIFICATION + MORE

To get the most out of MARS, we encourage our clients to use it for as many data collections as possible, not just for national standards. Simply identify all data being collected via manual means across your organisation and migrate those collections into MARS.

Flexible ways MARS is being used for local data collection

Allied Health Audits

Food Safety Audits

Infection Prevention & Control Audits

MARS

Surgical Services Audits

Occupational Health & Safety Audits

Vehicle Inspection Audits

MARS
audit software

MARS is everything you need ALL in one system!

Key features

MARS assists in monitoring compliance against national health standards, powered by automated reporting, alerts, action plans, benchmarking & workflows.

Community

MARS clients have access to the MARS XChange, an online platform that allows users to share audit designs. 150+ audit designs available.

Innovation

Opus 5K and Microsoft have partnered to integrate AI directly into MARS, revolutionising productivity and compliance. By training on each client's unique documents, policies, and data, MARS ensures that AI-driven insights and recommendations are highly relevant and actionable.

Security

Opus 5K is ISO 27001, ISO/IEC 27017 and ISO/IEC 27018 certified. MARS is also hosted in secure, ISO27001-certified Microsoft Azure data centres. Multi-level defences are running 24x7.

The numbers you need to know

50,000+
Users trust MARS to help drive quality improvements in their organisation

1min
Every minute, a new record is processed in MARS

1,000+
On average, 1,000+ new Quality Improvement Initiatives are launched in MARS every single month!
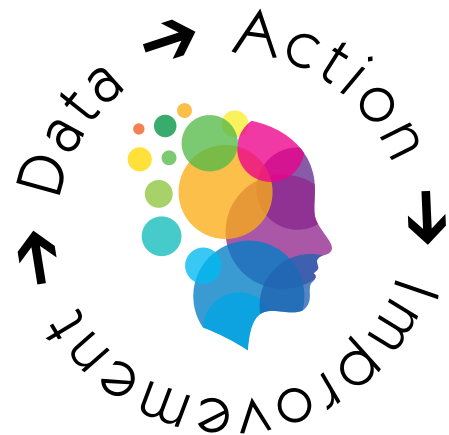
100,000+
Every day, MARS monitors the performance of over 100,000 KPIs, watching for signals and sending alerts

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Actions Register

The Actions Register serves as a centralised hub for tracking and managing improvements tied to compliance and risk mitigation. It streamlines the process by automatically recording key actions, setting deadlines, and sending timely reminders to ensure nothing falls through the cracks.

With its intuitive design, the Actions Register not only helps you stay on top of critical tasks but also provides visibility into progress, enabling teams to prioritise effectively and maintain accountability. By automating follow-ups and deadline management, it reduces administrative burden and supports a proactive approach to mitigating risks and driving continuous improvement.

Data → Action → Improvement

Smart Scheduling

Smart Scheduling empowers you to delegate the ongoing management of your schedules to MARS with confidence. By providing MARS with clear, detailed instructions, you can step back while it handles complex tasks such as managing recurring schedules, monitoring outcomes, and initiating interim data collections.

This innovative approach ensures that collection efforts are guided by real-time risks and results, eliminating the reliance on outdated, inflexible timetables that quickly lose relevance.

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How is MARS different?

What sets MARS apart is the proactive way it orchestrates data collections, resulting in improvement actions.
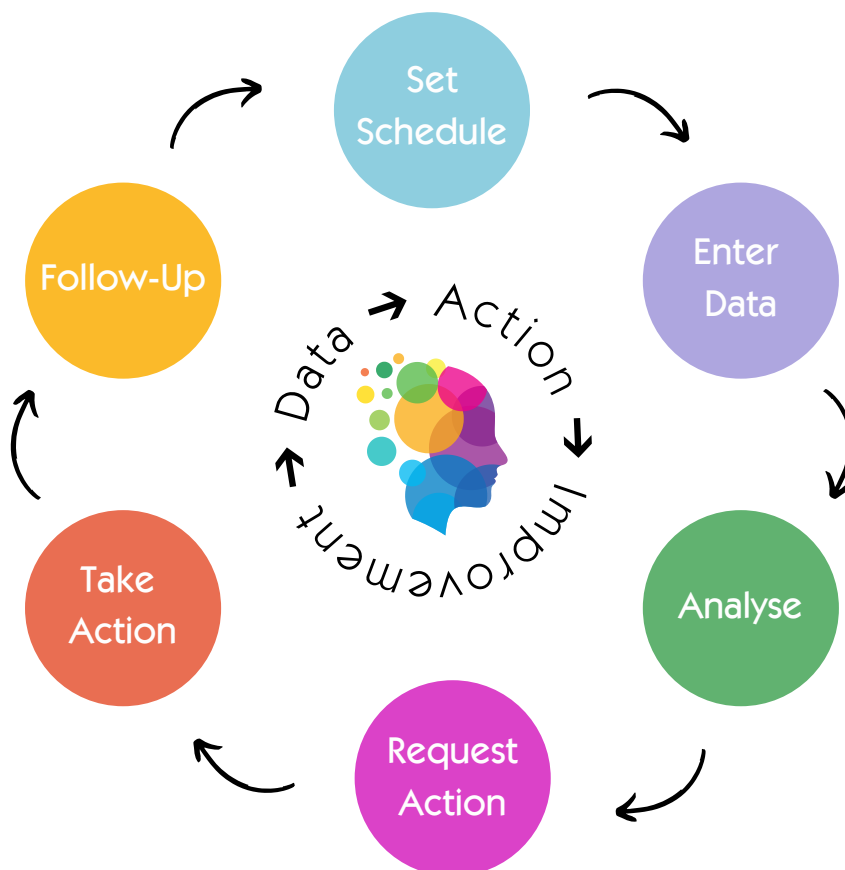
Gone are the days of poring over results to find areas for improvement; our integrated workflow engine analyses incoming data in real time and automatically creates actionable improvement tasks. MARS also has the ability to selectively request re-audits in areas where performance is below target or sub-optimal.

This unique approach reflects Opus 5K's philosophy: That data collection is just the beginning - the real impact lies in harnessing that data for positive change.

NEW!

MARS Quality Cirlces

The new Quality Circles feature unifies all key functionalities into a single interface, simplifying the entire process from data collection to actionable improvements, reinforcing the PDCA cycle.

Set Schedule

Enter Data

Follow-Up

Data → Action

Improvement

Analyse

Take Action

Request Action

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NEW! Documents Register

DATA, ACTION, and continuous IMPROVEMENT. This vision drives us to create solutions that empower our clients to optimise performance and elevate compliance against industry standards. MARS' new Documents Register is designed specifically to simplify document management, streamline processes, and facilitate proactive actions leading to measurable improvements.

Our Documents Register is built to assist you in achieving compliance effortlessly and efficiently – here's how:

- Policy Awareness Made Verifiable: Writing policies and procedures is one thing, but can you prove your staff are familiar with them? Create workflows that require staff to review and acknowledge essential documents.
- Prevent Stale Documents: Schedule review dates for your documents to ensure content remains up to date and compliant.
- Effortless Audit Tools: Generate ready-to-use audit tools directly from your document content. Say goodbye to manual audit preparation - MARS automates it for you.
- Targeted Insights and Actions: MARS leverages your document content to deliver precise insights and suggest corrective actions, tailored specifically to your performance outcomes.

MARS transforms document management into a tool for EFFICIENCY, SECURITY and CONTINUOUS IMPROVEMENT!

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AI Integration!

Opus 5K and Microsoft have partnered to integrate AI directly into MARS, revolutionising productivity and compliance. This cutting-edge solution builds on Retrieval-Augmented Generation (RAG), enhanced to deliver client-specific responses across multiple trusted data sources - and built to evolve toward autonomous reasoning and dynamic orchestration.

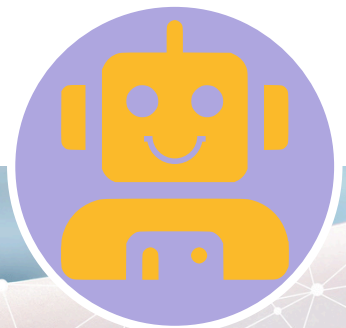### Introducing RUMI – Our AI-Powered Assistant in MARS

RUMI is the newest member of the MARS family! Built to help you work smarter, not harder. RUMI leverages AI to streamline your quality management workflows - saving you valuable time!

How RUMI helps clients work SMARTER:

- Get expert help in real time – ask RUMI for step-by-step support as you work in MARS.
- Build smart data collection tools – ask RUMI to automatically build data collection forms based on your internal policies, KPIs and national standards.
- Review existing forms – ask RUMI to analyse and improve your current data collection forms based on internal policies, working instructions, KPI's and national standards.
- Make sense of raw data – ask RUMI to analyse thousands of free-form responses and uncover key themes, gaps, and actionable insights for improvement.
- Generate executive reports – ask RUMI to create customised reports using audit results to highlight key indicators, performance trends, and suggested improvements.
- Turn recommendations into actions – ask RUMI to convert quality improvement recommendations into suggested Actions and submit them directly into the Actions Register.
- Answer document register queries – ask RUMI to pull key information, requirements and instructions hidden across hundreds of policies, saving hours of manual searching.

Experience a SMARTER, FASTER way to achieve compliance with MARS!

Contact us for an obligation-free demo.

Microsoft

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support & security

Support

Nominate up to 5 super users within your organisation who will then have unlimited access to all of our support resources, including unlimited access to training, one-on-one support and all online resources. This ensures that you are never more than a click away from getting access to expert support and in turn getting the most out of MARS. Our response times are second to none (we are confident our clients will attest to this) and backed by an enforceable Service Level Agreement.

MARS Xchange

Every MARS client also has access to the MARS XChange, which is our online platform that allows all MARS users to collaborate and share their collection tools (not the results of course, just the designs), which in itself has the potential to save months of work.

Security

Security of client data is the highest of our priorities. MARS is hosted out of the secure Microsoft Azure data centres. Multi-level defences are running at all times with 24x7 agent monitoring in place to immediately identify, and often auto-diagnose and repair, any adverse events.

All our systems are audited weekly by specialist security firms, and your data is backed up to the point where it exists in multiple different physical locations at any one time, all within your home country or mutually agreed country. This means we can quickly recover your data and resume business-as-usual if faced with any unforeseen events.

About OPUS 5K

Opus 5K is an innovative software development company providing flexible, competitive solutions to improve national health standards across the industry.

At Opus 5K our objectives are to work side-by-side with our clients to identify existing issues, then address these with targeted solutions that deliver favourable outcomes to all stakeholders.

By helping organisations streamline processes, and providing management with real time decision support, our clients are better equipped to focus on continually improving the quality of services delivered. This allows them to also proactively adapt to environmental changes and benefit from emerging opportunities made available through technology.

Using cloud-based systems, we're able to quickly respond to the needs of our clients. Feedback from our clients drives many of our system upgrades and modifications, where possible suggestions and requests can be implemented in as little as a week.

This means our clients not only receive prompt attention, but that software solutions are largely inspired by the user, for the user.

Having worked closely with our growing client-base for many years now, our software systems have been fine-tuned to meet the specific needs of the healthcare industry. Unlike other 3rd party software, our custom solutions can address existing gaps in the system which may lead to missed signals and adverse outcomes.

Cloud-supported systems also offer a number of direct benefits, including:

- reduced errors
- reduced administration costs
- reduced data entry
- real time decision support
- improved data collection and information
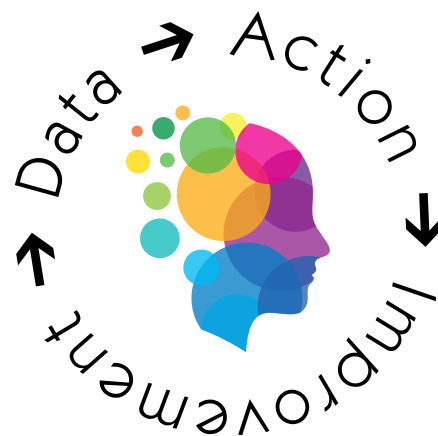- improved patient care
- better patient outcomes

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Contact us

Request an obligation-free demonstration.

All clients receive a 6-month introductory evaluation period.

Data → Action ↘ Improvement ↗

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