## **Resort Operations Manager**

Training Base: Atlanta South RV Resort - Role Supports Multi-Property Company

#### Overview

We are a growing outdoor hospitality company acquiring, improving, and operating RV parks, campgrounds, and RV resorts across multiple states. Atlanta South RV Resort is one of several properties in our portfolio and serves as a launch point where new team members learn our systems, culture, and operational standards before advancing into long-term roles across the organization.

This role is designed for someone seeking career development and the opportunity to contribute to the revitalization and ongoing improvement of multiple properties.

### **Key Responsibilities**

- Oversee day-to-day resort operations including staffing, guest services, maintenance, and housekeeping.
- Supervise, train, and support team members to ensure smooth and efficient operations.
- Maintain property standards for cleanliness, safety, and overall guest satisfaction.
- Oversee procurement of materials, supplies, and small construction or improvement projects (including glamping development).
- Use Newbook and QuickBooks for reporting and basic financial oversight.
- Collaborate with ownership on budgeting, planning, and operational improvements.
- Address guest needs, resolve issues, and foster a positive work culture.

#### Schedule

Full-time position; +/- 40 hours per week, including weekends and holidays as needed.

#### Qualifications

- Multiple years of management experience in hospitality, RV resorts, or property operations.
- Strong leadership, communication, and organizational skills.
- Ability to manage multiple priorities in a dynamic, fast-paced environment.
- Proficiency with Newbook and accounting tools such as QuickBooks.
- Strong commitment to guest satisfaction and operational excellence.

# **How to Apply**

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