

Guest Services Supervisor

Training Base: Atlanta South RV Resort – Role Supports Multi-Property Company

Overview

Our growing outdoor hospitality company operates multiple RV resorts and campgrounds, with Atlanta South RV Resort serving as a key training property. The Guest Services Supervisor helps lead front-desk operations, supports Guest Services staff, and assists in ensuring efficient, guest-focused service.

Key Responsibilities

- Supervise daily guest-services operations including check-ins, reservations, and retail counter functions.
- Support, train, and mentor Guest Services Representatives.
- Assist with scheduling and maintaining efficient front-desk workflows.
- Ensure guest needs are met promptly and professionally.
- Maintain office organization and support communication across departments.
- Use Newbook for reservations, reporting, and guest accounts.

Schedule

Full-time position; +/- 40 hours per week, including weekends and holidays as needed.

Qualifications

- Hospitality or guest-services experience, with leadership experience preferred.
- Strong communication and customer-service skills.
- Proficiency with Newbook or willingness to learn quickly.
- Reliable, organized, and guest-focused.
- Interest in long-term career growth.

How to Apply

Email: andy@v2rv.info

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