

COLFAX GENERAL LONG TERM CARE WANTS YOU TO KNOW YOUR RIGHTS

RESIDENT RIGHTS

- The Right to File a Grievance through Colfax General Long Term Care Grievance Process
- The Right to Safety, Privacy and Confidentiality
- The Right to Participate in developing his/her plan of care
- The Right to Make Informed Decisions regarding his/her care
- Rights include being informed of his/her health status
- Rights include being involved in care planning and treatment
- Rights include being able to request or refuse treatment
- The Right to an Advance Directive
- The Right to have a family member or own physician notified of admission
- The Right to personal privacy
- The Right to receive care in a safe setting
- The Right to be free of abuse, harassment or exploitation
- Right to confidentiality
- Right to access to medical record within a reasonable time frame
- The Right to be free of physical and chemical restraint.

RESIDENT'S RESPONSIBILITIES

- To provide accurate information about present illness and medical history
- To seek clarification, when necessary, to understand your health problems and Plan of Care
- Following through on the agreed Plan of Care
- Following the rules and regulations of Colfax General Long Term Care for your own safety
- To consider and observe the rights of others
- Assuring that the financial obligations of your healthcare services are fulfilled. Assisting with insurance processing and information needs in a timely manner.