

SUBJECT: PATIENT NON-DISCRIMINATION	REFERENCE
DEPARTMENT: MORENO VALLEY & CIMARRON HEALTHCARE CLINICS	PAGE: 1 OF: 2
APPROVED BY: SCCCSHD BOARD OF DIRECTORS	EFFECTIVE: 01/01/2011 REVISED: 11/28/2018

PURPOSE:

To ensure that all patients and visitors of Moreno Valley Healthcare Clinic and Cimarron Healthcare Clinic are treated with equality, in a welcoming, nondiscriminatory manner, consistent with applicable state and federal law.

SCOPE:

This policy applies to all members of the Moreno Valley Healthcare Clinic and Cimarron Healthcare Clinic workforce, including employees, medical staff members, contracted service providers, volunteers, and to all vendors, representatives, and other individuals providing services to or on behalf of the South Central Colfax County Special Hospital District, DBA Moreno Valley Healthcare Clinic and Cimarron Healthcare Clinic.

POLICY:

SCCCSHD is dedicated to providing services to patients and welcoming visitors in a manner that respects, protects, and promotes patient rights.

SCCCSHD Personnel will treat all patients and visitors receiving services from South Central Colfax County Special Hospital District and its affiliated clinics with equality in a welcoming manner that is free from discrimination based on age, race, color, creed, ethnicity, religion, national origin, marital status, sex, sexual orientation, gender identity or expression, disability, veteran or military status, or any other basis prohibited by federal, state, or local law.

SCCCSHD Personnel will inform patient of the availability of and make reasonable accommodations for patients consistent with federal and state requirements. For example, language interpretation services will be made available for non-English speaking patients. Any person who believes that he, she, or another person has been subjected to discrimination which is not permitted by this Policy, may file a complaint using SCCCSHD's complaint and grievance procedure.

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SCCCSHD Personnel are prohibited from retaliating against any person who opposes, complains about or reports discrimination, files a complaint, or cooperates in an investigation of discrimination or other proceeding under federal, state, or local anti-discrimination law.

PROCEDURE:

SCCCSHD's Corporate Compliance officer/Patient Advocate or designee is responsible for coordination compliance with this Policy, including giving notice to and training all SCCCSHD Personnel on this Policy.

SCCCSHD Personnel will determine eligibility for and provide services, financial aid, and other benefits to all patients in a similar manner, without subjection any individual to separate or different treatment on the basis of age, race, color, creed, ethnicity, religion, national origin, marital status, sex, sexual orientation, gender identity or expression, disability, veteran or military status, or any other basis prohibited by federal, state, or local law.

SCCCSHD Personnel will provide notices to patients regarding this Nondiscrimination Policy and SCCCSHD's commitment to providing access to and the provision of services in a welcoming, nondiscriminatory manner.

Any SCCCSHD Personnel receiving a patient or visitor discrimination complaint will advise the complaining individual that he or she may report the problem to the SCCCSHD Administration and file a complaint without fear of retaliation.