

### **GENERAL INFORMATION**

- We are Medicaid or Private Pay only. Medicare does not pay for Low Level Nursing Home Care.
- Our rate for private pay or respite care is \$196 per day, \$25.00 a month for laundry. *(Families can opt to do laundry at home.)*
- All our rooms are semi-private. We make every effort to place your loved one with someone compatible.
- If applying for Medicaid you must be in the facility 30 days before they even look at your application, or you may obtain a resource assessment prior to entering. Our AR Manager will need to know if you will be applying for this service, as they need to get the proper paperwork in as well.
- Below is a list of our admitting physicians. A complete physical needs to be done prior to admission.

***Misbah Zmily, MD***  
***(575)445-5563***

- You can own a home and still qualify for Medicaid.
- We encourage residents to bring in personal items such as family photos, floral arrangements, mirrors, etc. to make their room as close to home as possible.
- We encourage families to provide transportation of their loved ones to and from doctors' appointments. If for some reason the family absolutely cannot take them, then our Social Services department will arrange for transportation.
- Personal hygiene is one of our top priorities.
- Our in house beauty shop makes it convenient for our residents to have their hair done weekly. *(Resident or family is responsible for payment.)*
- Private phone lines are allowed in resident's rooms. It is the residents/family's responsibility to contact Century Link to connect phone lines and pay phone bill.
- Resident's may have a television in their room, there is no charge for cable, but they need to bring their own TV. *(No larger than 32".)*
- Resident Council Meeting is held monthly.
- Visitation room is available for families to visit privately. The visitation room is also used during a resident's last days for the family to be with them 24-7 if preferred. Special snacks can be brought to the facility for your loved one but must be taken to dietary services and they will give it to the resident during snack time or when preferred.