

ABUSE PREVENTION

It is the policy of this facility to ensure that all residents will be free from abuse, neglect, corporal punishment, involuntary seclusion and exploitation. This will be accomplished through an effective system of screening, training, prevention, identification, investigation, protection, and reporting in accordance with NM statutes and regulations governing such incidents.

Any consumer, employee, family member or Legal guardian may report an incident either independently or through the licensed health care facility of the New Mexico Department of Health Improvement by telephone call, written correspondence or utilization the New Mexico Department of Health Improvement incident report form.

New Mexico Department of Health Improvement incident report forms are available in the Nurses' Station at CGLTC and are included in the Resident Admission Packets. Additionally, a copy of the form is attached to this policy. Reports can also be made by calling, faxing, or e-mailing per below.

Adult Protective Services (APS) Statewide Intake

- Phone 1-866-654-3219 or 1-505-476-4912 (Santa Fe)

New Mexico Department of Health Improvement (NMDHI)

- NMDHI Hotline 1-800-445-6242
- Fax 1-800-584-0657
- E-mail incident.management@state.nm.us

Any person reporting suspected abuse or neglect must feel free to do this without fear of retribution, retaliation or discrimination. Colfax General Long Term Care has a zero tolerance for this and assures its residents this will never be tolerated.