

## **Refund Policy**

Effective Date: February 04, 2026

At Halo Health & Wellness, LLC, we are committed to providing high-quality health and wellness services. Please review our refund policy carefully before making a purchase.

### **Medical Services & Consultations**

All medical services, including but not limited to provider consultations, Telehealth visits, medical evaluations, and prescription management are non-refundable once the service has been rendered. This includes completed or missed appointments.

### **Memberships & Programs**

Monthly memberships may be canceled at any time. No refunds are issued for partial months already billed. Cancellation must be completed before the next billing cycle to avoid future charges.

### **Medications & Supplements**

Due to safety and regulatory requirements, all medications and supplements are non-refundable once dispensed or shipped. This includes injectable medications, oral prescriptions, vitamins, and compounded products.

### **Shipping & Handling**

Shipping and handling fees are non-refundable once an order has been processed.

### **Appointment Cancellations**

Appointments canceled less than 24–48 hours before the scheduled time may be subject to a cancellation fee. No-shows may be charged the full visit fee.

### **Exceptions**

Refunds may be considered on a case-by-case basis only if a billing error occurred or services were charged but not provided. Approved refunds will be processed back to the original form of payment within 7–10 business days.

### **Contact Us**

Email: [mark@halohealthwellness.org](mailto:mark@halohealthwellness.org)