



Helpful Resources

Your Aging Services Access Point (ASAP) & Area Agency on Aging (AAA):

Agency Name	Address	Phone/Website
Greater Lynn Senior Services (GLSS)	8 Silsbee Street Lynn, MA 01901	(781) 599-0110 www.glss.net

800AgeInfo

For Massachusetts Elders & Their Families

www.800ageinfo.com



Your link to community services
Call Toll Free: 1-844-422-6277

www.massoptions.org

How to report abuse or neglect of an older adult:

Organization Name/Description	When to Contact	Phone/Website
Elder Abuse Hotline (investigates reports of physical, emotional, sexual abuse, neglect, self-neglect and financial exploitation of people aged 60 and over)	To report abuse or neglect of an elder	800-922-2275 www.mass.gov/report-elder-abuse

Councils on Aging:

Organization Name/Description	When to contact	Phone/Website
Lynn Council on Aging	8 Silsbee Street Lynn, MA 01901	781-599-0110 www.glss.net
Lynnfield Council on Aging	525 Salem Street Lynnfield, MA 01940	781-598-1078



Helpful Resources

Nahant Council on Aging	334 Nahant road Nahant, MA 10908	781-581-7557
Saugus Council on Aging	466 Central Street Saugus, MA 01906	781-231-4179
Swampscott Council on Aging	200R Essex Street, Rear Swampscott, MA 01907	781-596-8866

Organizations that can help you with housing concerns:

Organization Name/Description	Address	Phone/Website
Lynn Housing Authority	10 Church Street Lynn, MA 01902	781-581-8600 www.lhand.org
Saugus Housing Authority	19 Talbot Street Saugus, MA 10906	781-233-2116 www.saugus-ma.gov/housing-authority
Nahant Housing Authority	194 Nahant Road Nahant, MA 01908	781-581-9623
Lynnfield Housing Authority	600 Ross Drive Lynnfield, MA 10940	781-581-5783 www.town.lynnfield.ma.us/lynnfield-housing-authority
Swampscott Housing Authority	6 Duncan Terrace Swampscott, MA 01907	781-593-5516 www.town.swampscott.ma.us/housing-authority
Lynn Shelter Association	100 Willow Street Lynn, MA 01901	781-581-6600 www.lsahome.org
Mass Coalition for the Homeless	73 Buffum Street Lynn, MA 01902	781-595-7570 www.mahomeless.org
Lifebridge	56 Margin Street Salem, MA 01970	978-744-0500 www.lifebridgesalem.org



Helpful Resources

Organizations that can provide you with legal assistance:

Organization Name/Description	When to contact	Phone/Website
Disability Law Center (legal assistance and information to people with disabilities)	To find legal assistance	617-723-8455 413-584-6337 www.dlc-ma.org
Northeast Legal Aid (provides legal services for low-income and elderly persons in Northeastern MA)	To find legal assistance in Northeastern MA	800-336-2262 www.northeastlegalaids.org
Honoring Choices Massachusetts	For help developing advance directives such as Health Care Proxy and MOLST	www.honoringchoicesmass.com

Other state agencies:

Organization Name/Description	When to contact	Phone/Website
Executive Office of Elder Affairs	For information, resources and services for people over 60. Includes Office of Community Care Ombudsman for complaint resolution	800-882-2003 617-727-7750 www.mass.gov/elder
Brain Injury and Statewide Specialized Community Services	For resources and services for Massachusetts residents who have sustained an externally caused traumatic brain injury	800-223-2559
Department of Mental Health	To find information and services for people with mental illness	617-626-8000 www.mass.gov/dmh



Helpful Resources

Department of Developmental Services	To find information and services for people with developmental disabilities	617-727-5608 www.mass.gov/orgs/department-of-developmental-services
Mass. Commission for the Blind	To find information on social and rehabilitative services to persons who are legally blind	800-392-6450 617-727-5550 www.mass.gov/mcb
Mass. Commission for the Deaf and Hard of Hearing	To find information and resources for people who are deaf or hard of hearing	800-882-1155 800-530-7570 www.mass.gov/mcdhh
MassHealth	To find information about Medicaid and other health programs in Massachusetts	800-841-2900 www.mass.gov/masshealth
Mass Office on Disability (information and advocacy for people with disabilities; promotes access for people with disabilities; oversees state compliance the ADA)	To find information on available government program or for help with rehabilitation and independent living related services	800-322-2020 www.mass.gov/mod
Mass Rehabilitation Commission	To find resources for assistive technology	800-245-6543 www.mass.gov/mrc
Social Security Administration	If you are applying or have social security benefits including Medicare B, D, and SSI	Local social security office www.ssa.gov
Department of Veterans' Services	To find benefits and services for Veterans	617-210-5480 www.mass.gov/veterans