



D2 Return Policy

Return Policy:

You can return or exchange a product within 3 days in the following cases:

1. The product is different from what was mentioned on the website.
2. A defective/damaged product has been received.

In order for the product to be eligible for this policy, the following terms and conditions must be complied with:

1. The product should be sealed in its original product packaging.
2. The product should be unused and the packaging should not be damaged.
3. No items from the box are missing or broken.
4. Do not put tape or stickers on the manufacturers box.
5. The exchange request should be made within 3 days of receipt of the delivery package.

Please Note:

1. Products cannot be returned or exchanged if the package is opened or damaged.
2. It is important to print out and paste the return label on your return parcel to avoid any inconvenience/delay in process of your return.

How to return?

If the product complies with all the above mentioned conditions for return, kindly contact the customer care with photographic evidence within 3 days of receiving the parcel. The second thing you need to do is make sure you do not lose any packaging material that comes with it and ensure that all items in the box are intact. After doing this, the steps are as follows:

1. Fill the return form.
2. Ship the items back to us via TCS or Leopard courier to our address mentioned on the return form.

Warranty Policy:

1. No warranty claim for Chinese items