



Service and Support - How, When and Where You Prefer



guardiananytime.com

Routine Self-Service Requests

Your one-stop employee benefits resource and administration tool

- Enroll new hires, add dependents, terminate members
- Allow employees to enroll or make benefits updates online
- View/pay your bill
- Request plan changes
- Check Evidence of Insurability application status
- Download, print and e-mail forms and materials... and more!



All Service and Support Inquiries

Online Chat available through Guardian Anytime with live representatives for common inquiries.

- If a Chat Agent is available a "Live Chat" icon will be displayed on the left side of the screen
- Simply click "Live Chat" and follow the prompts

Chat Hours: 7:00 a.m.–8:30 p.m. EST
Monday-Friday

Customer Response Unit

For questions and requests related to day-to-day plan administration:

Phone: 800 627 4200
7:00 a.m.–8:30 p.m. EST
Monday-Friday

Email: from guardiananytime.com,
click "secure channel"
cru@glic.com

Stay on top of an evolving employee benefits landscape with insights, tools and more on guardiananytime.com

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