

Keeper Bike Company Ltd. Frame Part Warranty

We offer a five year warranty on materials and workmanship on our frame components. This warranty is **transferable to subsequent owners**. This warranty is limited to repair and/or replacement of frame parts only.

What this warranty does not cover:

- Normal wear and tear
- Improper assembly of frame sections
- Corrosion
- Improper maintenance of frame parts and/or components applied
- Installation of components, frame parts, or accessories not originally intended for, or compatible with, the original Keeper frame parts.
- Damage or failure of frame parts due to accident, misuse, abuse or neglect
- Labour and/or shipping charges for the part replacement or changeover
- Cosmetic scratches or non-structural blemishes
- Modification or alteration that is unauthorized by Keeper Bike Company Ltd.
- Frame parts sold by any entity unauthorized by Keeper Bike Company Ltd.
- Rust discolouration, appearance, or formations due to improper maintenance
- Crash damage that exceeds the frame components designed intent
- Stickers and decals

We reserve the right to inspect any component that has been claimed as defective before making any determination of its warranty qualification.

Corrosion: Care And Maintenance

A proper rust inhibitor (such as Boeshield T-9) must be applied to the inside surfaces of all tubes **at least** once per season, or any time the frame is submerged in water or used in thoroughly wet conditions, to avoid both surface and pitting corrosion. Special care to ensure complete coverage is required. The seat brace tube of the front triangle is sealed and does not require this treatment.

Clear Coat

The clear coat option for our frame components is a very popular feature and there are some details to consider in choosing it over a standard finish. Here's the low-down:

The Highs:

1. It looks amazing. It stands out like nothing else out there.
2. It shows off the craftsmanship that separates it from all the other store-bought bikes.
3. It makes you feel like a better person when you're near it, and your friends will agree that it indeed does.

The Lows:

1. It requires extra attention from the moment the raw tubes are selected for that build, hence the added cost.
2. We cannot warrant or guarantee the visual quality of the finish. Please refer to the "Finishes" section for explanation.

Finishes

When clearcoat bonds and cures to raw steel, a chemical change occurs that is similar to regular tinted paint except for one thing: you can see the result of the bond under the surface, whereas a tinted paint will not show through. In time, the coating may develop sub-surface discolorations which are harmless, and non structural, however it is worth noting.

Serial Number(s)

You will find the serial number for your frame assembly on the bottom lug of your front frame section.

Get in touch:

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