Category:Safeguarding

Internet Safety Policy

As a setting we prefer to engage the children in the garden, building, using their imagination or participating in the activities we have planned. However, the internet is an incredible resource for children to access, support their learning or for their homework, chatting to friends etc. but it can also be a very dangerous place for them. They can be exposed to inappropriate material, harassment,bullying and exploitation, viruses and hackers. They can also be vulnerable to on-line grooming by pedophiles.

We use the internet via TCC devices with children at TCC to:listen to music or sing-along songs; video clips relevant to learning; finding pictures to copy and draw or to assess children's programmes or 'Universal' classified films (U). We do not use gaming consoles at the setting or allow children to access online gaming or gambling while at the setting.

When TCC devices are used with the children, they are **fully supervised by a member of staff at all times.** Staff must ensure that they search and open apps, not the children.

All children with mobile phones must hand them to an adult to look after in one of the lockers in the staff area at the end of the hall.

Only Staff's children can use their own devices in the staff area.

A copy of the SMART guidelines will be displayed at the setting and shared with **all children**.
https://www.childnet.com/young-people/4-11-year-olds/get-smart/

The guidelines will be explained to any children wishing to access the Internet:
Safe - Keep safe by not giving out personal information – such as name, email, phone number, address, or school name – to people who you don't trust online.
Meeting - Never agree to meet anyone you have only met online unless your parent or carer is with you.
Accepting - Do not accept emails or instant messages, or open files, images or texts from people you don't know. They can contain viruses or nasty messages.
Reliable - Not all the information found on the Internet is reliable and people you meet online won't always be telling the truth.
Tell - Tell a member of staff or your parents if someone or something you encounter online makes you feel uncomfortable.

We have put in place the following safeguards:
- A risk assessment has been undertaken.
- **A member of staff will supervise the use of the Internet at all times** to ensure only appropriate materials and games are being accessed.

We discuss with the children the importance of telling someone if they are worried about anything they have seen online.

If, despite the safeguards the organisation has put in place, a child encounters harmful material on the internet, or receives inappropriate messages, or experiences online bullying, the manager will be informed and the incident will be noted following the Incident/Accident Policy.
The child's parent/carer informed immediately .
The manager will investigate how to prevent a re-occurrence of the incident.

At TCC we follow Safeguarding procedures set out in our policy and we are aware of:
Risk factors:
• Children whose parents were less engaged with what they were doing online
• Children whose parents had low online media literacy
• Online experiences could exacerbate the symptoms of children with existing mental health challenges
• Children who were socially isolated seemed to engage in riskier online behaviour
• Peer pressure and fear of missing out influenced some children's and parents' decisions about their behaviour online
• Children who had low self-esteem or low body confidence often compared themselves with people online
• Negative offline experiences could carry over into children's online worlds

Vulnerabilities:
• Age-Children are especially vulnerable during pre-and early teenage years
• Children with Special Educational Needs and or a Disability-more vulnerable due to factors such as: social isolation, low self-esteem, difficulties understanding social rules in online interactions, not being able to easily tell someone when they experience upsetting content.
• Children who identify as or are perceived to LGBTQ+-These children are more likely to be targeted online by other children.

If staff become aware of any safeguarding concern—such as a child deliberately trying to access websites with sexual, extremist, or otherwise inappropriate content, being shown such material by someone else, or if this is happening at the time—they will intervene immediately if appropriate. Staff will support the child in a positive manner and seek assistance from another team member. A concern form will then be completed, and the matter will be referred to the Safeguarding Lead Practitioner in line with our Safeguarding Children Policy.

Legislation Connected to Online Safety

The Online Safety Act 2023
A set of laws that protects children and adults online. It puts a range of new duties on social media companies and search services, making them more responsible for their users' safety on their platforms.New offences introduced by the Act
The criminal offences introduced by the Act came into effect on 31 January 2024. These offences cover:
• encouraging or assisting serious self-harm
• cyberflashing
• sending false information intended to cause non-trivial harm
• threatening communications
• intimate image abuse
• epilepsy trolling
These new offences apply directly to the individuals sending them, and convictions have already been made under the cyberflashing and threatening communications offences.

The Data Protection Act 2018
To comply with the law, information about individuals must be collected and used fairly, stored safely and securely and not disclosed to any third party unlawfully.
This legislation applies to all electronic and online data held by TCC.

The Sexual Offences Act 2003
-Child sexual exploitation is illegal. Children might be forced or persuaded to send sexually explicit pictures, engage in sexual activities or sexual conversations while online.
-Online grooming or communicating with a child under 16 for sexual purposes is illegal.
-It is illegal to take and/or share or own incident images of children under 18, whether or not permission has been granted.

The Modern Slavery Act 2005
Makes child criminal exploitation illegal online.

Voyeurism Act 2019
A criminal offence to capture a non-consensual image under the clothing of another person (sometimes called upskirting).

Terrorism Act 2000
It is illegal to make statements online in support of a terrorist organisation and to publish certain images connected to a terrorist group.

Cyberbullying may involve behaviour which constitutes a criminal offence under several Acts (Protection from Harassment Act 1997, Malicious Communications Act 1988, Communications Act 2003 & Computer Misuse Act 1990).

Trolling a form of online baiting that involves leaving abusive and hurtful comments on social media platforms. You can be prosecuted under Malicious Communications Act 1988 and Communications Act 2003.
Useful Websites and Resources

Useful Websites and Resources

CADS
For concerns about a child:
Children's Advice and Duty Service– 0344 800 8021, Norfolk Children's Services 24 hours – 0344 800 8020

https://norfolklscp.org.uk/people-working-with-children/how-to-raise-a-concern

LADO Service –For concerns about an adult working or volunteering with children. Fill in a referral consultation form if you would like to make a referral or would like advice, in the first instance.
The referral consultation form can be found on our website How to Raise a Concern | Norfolk Safeguarding Children Partnership | PWWC (norfolklscp.org.uk) and email this to lado@norfolk.gov.uk

Norfolk Safeguarding Children Partnership
Policies, Procedures, Protocols, Training 01603 223409
www.norfolklscp.org.uk

The Safer Programme
Contact us on 01603 228966 or safer@norfolk.gov.uk

Sources of support for children and young people experiencing online abuse and harm
Childline www.childline.org.uk
If you're under 19 you can confidentially call, chat online or email about any problem big or small. 24/7 helpline: 0800 1111

Chat 1:1 with an online counsellor:
www.childline.org.uk/get-support/1-2-1-counsellor-chat
To email: sign up on the website, so you can send your message without needing to use your name or email address, at
www.childline.org.uk/registration

CEOP-Child Exploitation and Online Protection
https://www.ceop.police.uk/Safety-Centre/
Are you worried about online abuse or the way someone has been communicating with you online?
Make a report to one of CEOP's Child Protection Advisors.

Action Against Terrorism-ACT
If online material is found which promotes terrorism or extremism this can be reported to ACT. A report can be made online:
Report possible terrorist or extremist activity – Action Counters Terrorism

True Vison
If online content incites hatred this can be reported online .https://www.report-it.org.uk/

Report Harmful Content
Before you submit a report-it is essential that you have directly reported the material to the social media service using their online tools, at least 48 hours ago.

Report Harmful Content Button | SWGfL
You can download this button and add it to your website so users can easily report harmful content.https://swgfl.org.uk/

Childnet
https://childnet.com
A charity who helps make the internet a safer place for children and young people. There are top tips, games, and online safety advice to help you get the best out of the internet and stay safe online. They have an excellent help and advice section on a range of online safety. For online safety advice professionals can call 020 7639 6967 or email: info@childnet.com

Internet Watch Foundation
http://www.iwf.org.uk
Provides information on policy and legislation regarding internet safety. Provides a facility for reporting illegal internet content.

Internet Matters
https://www.internetmatters.org
Supports parents and professionals with all aspects of children's digital well-being. Includes numerous guides and resources sorted by age from pre-school through to teenagers.

Child Friendly Search Engines and Apps
Swiggle.org.uk
https://www.kiddle.co/
https://www.youtubekids.com/

Tips on supporting different aged children with online safety

Supporting Birth to-5'S
Supporting preschoolers online (0-5s) | Internet Matters - YouTube

Supporting young children 6-10's years
Supporting young children (6 -10s) online | Internet Matters - YouTube

Supporting pre-teens
Supporting pre-teens (11 - 13s) online | Internet Matters - YouTube

Supporting teens 14 plus
Supporting teens (14+) online | Internet Matters - YouTube

Resources for Talking to Children about Online Safety
On the Internet Story Book - Aimed at age 4 and above. A learning-to-read book | Childnet

Digiduck Stories A collection of 5 stories created to help educate children aged 3-7 about online safety, with accompanying activities. The collection includes a book, PDF, poster and interactive app. About Digiduck | Childnet

Jessie and Friends online safety videos from CEOP. A fun and interactive website for 4–7-year-olds, with an animated series. 4-7s | CEOP Education (thinkuknow.co.uk)

Band Runner Game and Website
Support 8–10-year-olds to understand how to stay safe from risks they might encounter online with our fun interactive game that puts children's knowledge about staying safe online to the test.
8-10s | CEOP Education thinkuknow.co.uk

The Internet, Relationships and You, aimed at 11-18 year olds CEOP 11-18s | CEOP Education thinkuknow.co.uk

Resources to support Parents with Online Safety

Parents' and Carers' Guide: Let's talk about life online | Childnet: The Guide gives advice on how to discuss online safety, how to handle difficult conversations or situations. Each section has examples of questions to use to start conversations around safe internet use, and key messages to share with your child.

Parents and Carers Resource Sheet Parents and Carers resource sheet | Childnet : Information and resources for parents to keep their child safe online. Along with signposting information, reporting and top tips.

CEOP-Help your Children get the most out of the internet Parents and carers | CEOP Education thinkuknow.co.uk

Online Grooming
https://www.internetmatters.org/resources/online-grooming-guide-what-parents-need-to-know/

Tackling Online Hate and Trolling https://www.internetmatters.org/resources/tackling-online-hate-and-trolling/

Own It Whatever you need – help and advice, skills or inspiration – we have it covered. https://www.bbc.com/ownit

National Cyber Security Centre Top tips for staying secure online - NCSC.GOV.UK

Online Gambling Support

Gamcare
They provide free, confidential and personalised support for anyone who's experiencing harm from gambling, as well as those affected by someone else's gambling. Young People's Support Service - GamCare

YGAM
Our mission is clear: to prevent children and young people from experiencing gaming and gambling harms through awareness raising, education and research. Find Help - Ygam

Guidance for parents of 5-7-year-olds https://www.internetmatters.org/schools-esafety/primary/5-7-digital-safety-at-a-glance/

Guidance for parents of 6-10-year-olds https://www.internetmatters.org/wp-content/uploads/2023/01/Internet-Matters-Age-Guide-6-10s-Jan23.pdf

Guidance for parents of 11-13 year olds https://www.internetmatters.org/resources/online-safety-guide-11-13-year-olds/

Guidance for parents of 14+ year olds https://www.internetmatters.org/resources/online-safety-guide-14-year-olds/

UK Safer Internet Centre https://saferinternet.org.uk
Provides awareness and support to children and young people, parents and carers, and the children's workforce. The centre also coordinates Safer Internet Day across the UK. It has a helpline to support professionals working with children.
Professionals Online Safety Helpline-0344 3814772 or helpline@saferinternet.org.uk.

The Online Safety Act 2023

https://www.gov.uk/government/publications/online-safety-act-explainer/online-safety-act-explainer

https://www.ofcom.org.uk/online-safety/online-abuse/

Internet Watch Foundation Annual Report 'Self-generated' Child Sex Abuse | IWF 2023 Annual Report

SWGfL-South West Grid for Learning Downloadable Social Media Checklists which set out how to go through your profile settings and apply a checklist to help keep you safe.

TCC Policies relating to Internet SafetyPolicy:

Policy	Organisation	Category
Data Protection Privacy Statement	Time Childcare	Data Protection
Manual Handling Policy	Staff Policies and Procedures	Health & Safety
Prevent Duty Policy	Time Childcare	Safeguarding Children
British Values Policy	Time Childcare	Safeguarding Children
Student Placement Policy	Time Childcare	Operational Procedures
Staff Snack Preparation Procedure	Staff Policies and Procedures	Operational Procedures
Policy and Procedure Review and Update Procedure	Staff Policies and Procedures	Operational Procedures
Outings and Visits Policy	Time Childcare	Out and About
Working in Partnership with Other Agencies	Time Childcare	Parents and Carers
Working in Partnership with Parents/Carers Policy	Time Childcare	Parents and Carers
Information and Communication Technology (ICT) Policy	Time Childcare	Activities
Data Protection Privacy Statement	Time Childcare	Data Protection
Safeguarding and Child Protection Policy	Time Childcare	Safeguarding Children
Prevent Duty Policy	Time Childcare	Safeguarding Children
Parent and Carer Social Networking Policy	Time Childcare	Safeguarding Children
Confidentiality & Information Sharing Policy	Time Childcare	Data Protection
Risk Assessment Policy	Time Childcare	Health & Safety
Xtratime & Timeout Arrivals and Departures	XtraTime & TimeOut	Safeguarding Children
Mobile phone and devices with a camera Policy	Time Childcare	Safeguarding Children
Code of Conduct Policy and Procedure	Time Childcare	Parents and Carers
Xtratime & Timeout Behaviour Management Policy	XtraTime & TimeOut	Behaviour Management
Xtratime & Timeout Bullying Policy	XtraTime & TimeOut	Behaviour Management

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