



## **TERMS AND CONDITIONS**

### **1) Legally Binding Agreement**

By accepting a quote with Blast It Pressure Cleaning, you are accepting a legally binding contract for work to be completed at an agreed-upon price. In the event that you break this contract, all deposits made to the company shall be surrendered as damages.

### **2) Product Warranties**

All warranties are limited to those offered by the manufacturers of the product used. Blast It Pressure Cleaning makes no additional warranties. If you ever have a concern regarding our work, Blast It Pressure Cleaning should be notified immediately.

### **3) Water Usage**

By accepting this quote, you agree to provide Blast It Pressure Cleaning the right to use an on-site water supply as needed to complete the stated project without compensation. If an exterior water supply is required, it will be at an additional charge. It is the customers responsibility to make sure the use of full water supply is on and in working order before we arrive.

**Please note:** Procedures are taken to manage runoff away from any local lakes & stormwater drains.

### **4) Electrical Usage**

By accepting this quote, you agree to provide Blast It Pressure Cleaning the right to use an on-site source of electricity as needed to complete the stated project without compensation. If an exterior source is required, it will be at an additional charge.

### **5) Courtesy**

While Blast It Pressure Cleaning is on location and performing work on your property, you are responsible for keeping all children and pets, as well as other individuals away from the work area. This is for your safety as well as our own.

### **6) Payments**

Payments to Blast It Pressure Cleaning are due as per the quote and are to be paid by cash, credit card or bank transfer. All balances are ALWAYS due upon completion of the job. Any variance to this policy must be agreed upon and in writing on our contract. Late charge will be immediately assessed on all balances not paid in accordance with contract terms. The customer agrees to pay any collection cost incurred by Blast It Pressure Cleaning related to the collection process of outstanding balances.

### **7) Scheduling:**

Scheduling in a business which productivity relies upon the weather can be difficult. Inclement weather may affect scheduling. We try our best to keep scheduling conflicts to a minimum, however, circumstances that are beyond our control may affect your project start and completion dates. You will be notified of any changes.

## **8) Your Responsibilities**

Preparing your home for a professional roof/house wash is an important step to ensure everything is protected and the process goes smoothly.

**This is your responsibility prior to us arriving and to also let the neighbours know to do the same.**

- 1) Move & or cover outdoor furniture, planters or any other valuable items.  
Should we need to remove items from the deck, we will not be responsible for any damage or breakages. An additional charge may be applied for the time and labour devoted to the removal of these items.
- 2) Relocate vehicles away from immediate washing areas
- 3) Switch off outdoor electricals to ensure safety
- 4) Close all doors & windows to prevent water getting in
- 5) Take all clothing off the clothesline
- 6) Ensure access to electricity & water supply
- 6) Please make bathroom accessible for staff while on site

## **9) Pressure Cleaning Around Plants**



Although we take reasonable precautions when cleaning your property, pressure cleaning may cause unintended water runoff, overspray or chemical exposure.

It is the clients responsibility to cover any rare, delicate or high valued plants prior to our service. Clients are advised to rinse plants & grassed areas with fresh water after your service to dilute any residual cleaning agents.

## **10) Chemicals**

We may need to use chlorine (diluted) to effectively remove mould, mildew & algae & to inhibit future growth. Chlorine may cause discolouration to certain materials e.g any fabrics, untreated wood & painted surfaces. The client agrees to move or cover where possible and if not inform us of any sensitive areas or materials prior to treatment.

## **11) Damages**

Blast It Pressure Cleaning is not responsible for damages due to improperly installed siding, loose shingles or siding, broken or opened windows, improperly sealed windows or doors, wood rot, defective construction, improperly secured wires, loose or improperly installed gutters, and leaders and improper caulking. In every aluminium siding case and in some cases with vinyl siding, the sun and weather will bleach the colour or cause fading. Pressure Cleaning, which entails the removal of chalky, gritty, or failing surface materials may cause the faded aspects of vinyl or aluminium to stand out. Blast It Pressure Cleaning will not be responsible for loose mortar that may dislodge during the cleaning process or other undisclosed issues.

## **12) Stains**

Some stains cannot be removed by pressure cleaning. Tree sap, Artillery fungus, splatters from stains and paints are examples of materials that cannot be removed by conventional means. We make every attempt to point these areas out to the customer when quoting the project. Sometimes these stains cannot be removed at all.

### **13) Watertight**

Blast It Pressure Cleaning expects your property to be in good condition and weathertight. This includes but is not limited to all electrical services including receptacles and light textures. Doors and windows shall also be weathertight. Blast It Pressure Cleaning is not responsible for damages as a result of the water infiltration from poor and improper installation, maintenance, or repair of electrical related item or doors or windows. Blast It Pressure Cleaning cannot guarantee removal of artillery fungus from exterior house surfaces.

### **14) Window Spotting**

Windows may become water spotted as a result of our services. We will hose down, but window cleaning is NOT included.

### **15) Concrete**

The appearance of concrete depends on a number of factors most linked to when the concrete was initially poured and cured. When concrete with dirt, mould, mildew, algae and other pollutants and stains is cleaned, the concrete will then reveal any and all imperfections that the pollutants and stains have covered up. The customer understands that not all concrete will look the same even on the same driveway, patio, sidewalk, or concrete slab.

### **16) Water Tanks**

A licensed plumber should disconnect & reconnect any pipes to water tanks to ensure the work meets safety standards, complies with local building codes and prevents potential damage, leaks or contamination.

This should be arranged prior to us arriving.