

Retail Trade

This industry covers the display and sale of new or used goods to consumers, for personal or household consumption, including online sales.



Northern Territory Workforce 2025

Economic Contribution to the NT



Value of the Industry (2023-2024)



of Gross State Product (2023-2024)



Total Registered Businesses (2024)



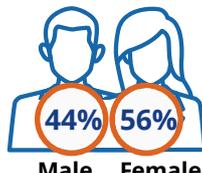
Increase in Registered Businesses (2023-2024)



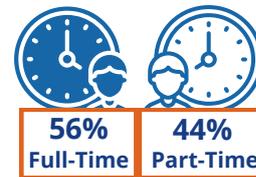
Persons Employed (August 2025)



of the NT Workforce (August 2025)



Male Female
Employment by Gender (August 2025)

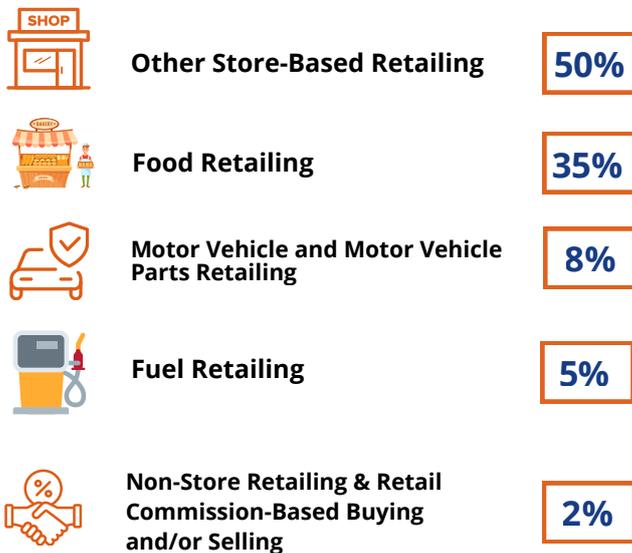


Full-Time Part-Time
Employment Status (August 2025)

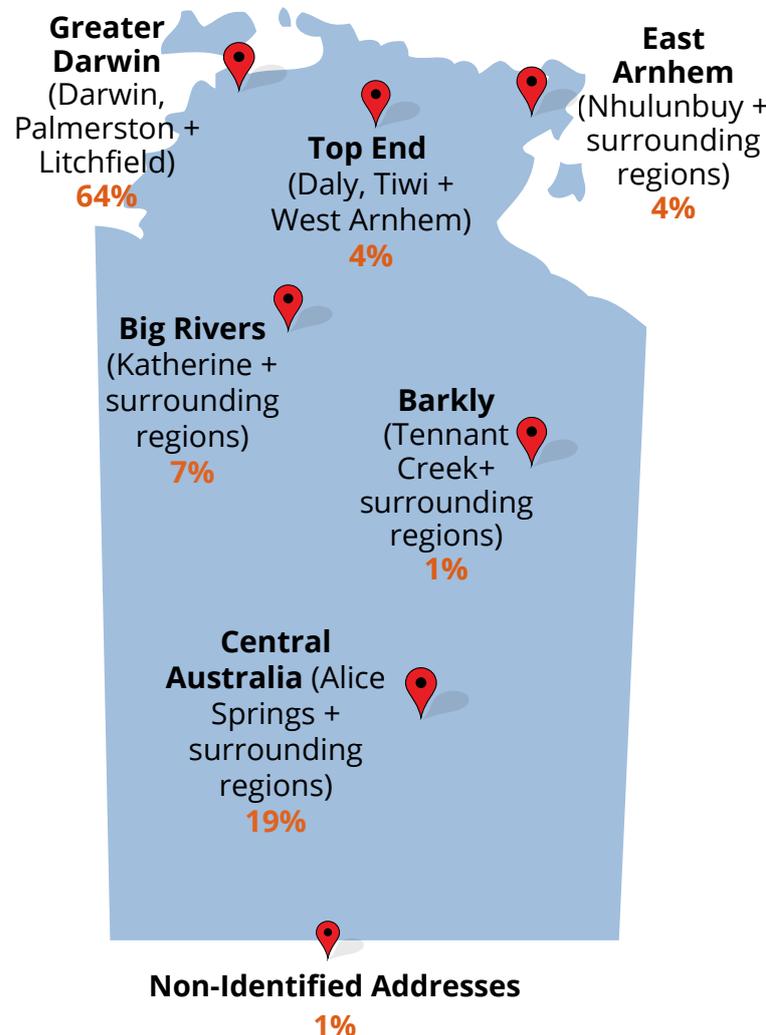


Fly-in Fly-out Workforce (June 2021)

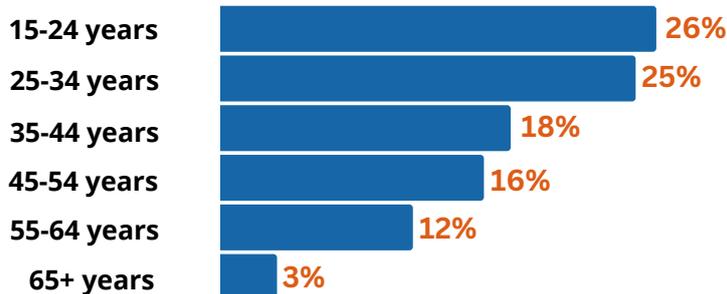
Industry Employment by Subsectors (August 2025)



Industry Workforce by Region (May 2025)



Industry Age Structure (May 2025)



Potential Qualification Pathways for Occupations in Demand in the NT (Examples)

A Apprenticeship **T** Traineeship **Q** Qualification available in the NT

 Butcher or Smallgoods Maker A Q Certificate III in Meat Processing (Retail Butcher)	 Customer Service Manager T Q Diploma of Business	 Cook A Q Certificate III in Commercial Cookery	 Retail Supervisor T Q Certificate IV in Retail Management	 Sales and Marketing Manager T Q Diploma of Business
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Transferable Occupations

Poultry Process Worker → Butcher or Smallgoods Maker

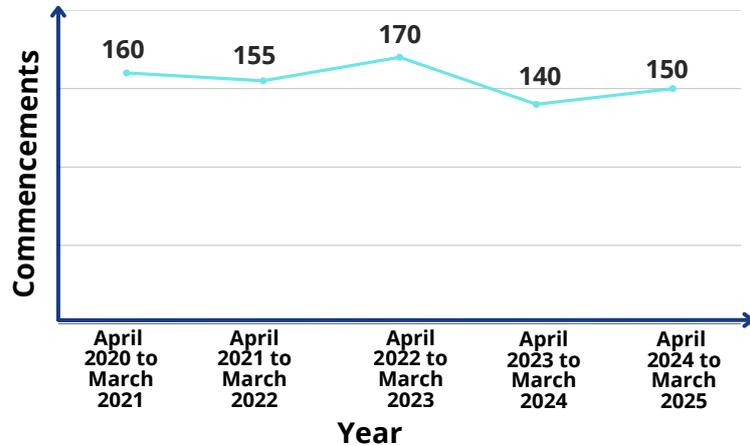
Telemarketer → Customer Service Manager

Wholesaler → Sales and Marketing Manager

Example: A Telemarketer has the capacity to perform tasks of a Customer Service Manager. However, this may require upskilling.

Apprenticeships and Traineeships Commencements in the NT

Retail Services Training Package (SIR, WRP, WRR, WRW)

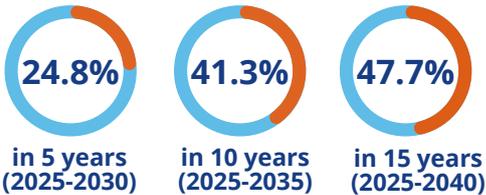


Data Source: NCVER Data Builder (2025)

Impact of Automation and Augmentation on Industry

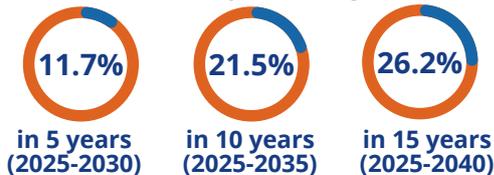
Automation

The percentage of job tasks predicted to be performed by technologies

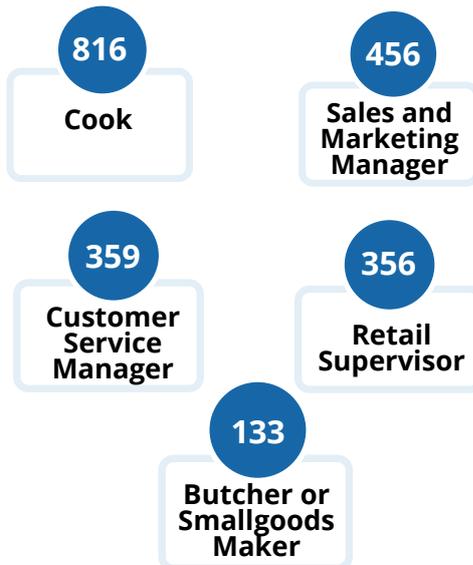


Augmentation

The percentage of value addition to job tasks by technologies



Number of Workers per selected Occupations



Skills Required by Employers

- Allergy Management
- Business Development
- Client Service
- Food Safety
- Store Management

WHAT DOES ISACNT DO

- Workforce Development
- Support training package development
- Promote vocational education and training
- Provide advice and intelligence

FOR MORE INFORMATION CONTACT ISACNT

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