

Administrative and Support Services

This industry provides important services to support the operation of businesses, government bodies and other organisations.



Northern Territory 2026

Economic Contribution to the NT



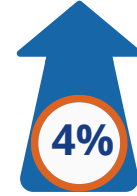
Value of the Industry
(2023-2024)



of Gross State Product
(2023-2024)



Total Registered Businesses
(2025)



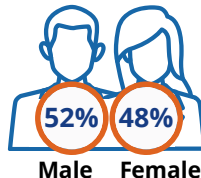
Increase in Registered Businesses
(2024 - 2025)



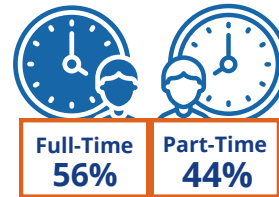
Industry Employment
(February 2026)



Share of NT Workforce
(February 2026)



Employment by Gender
(February 2026)



Employment Status
(February 2026)



Fly-In Fly-Out Workers
(June 2021)

Industry Employment by Subsectors (February 2026)

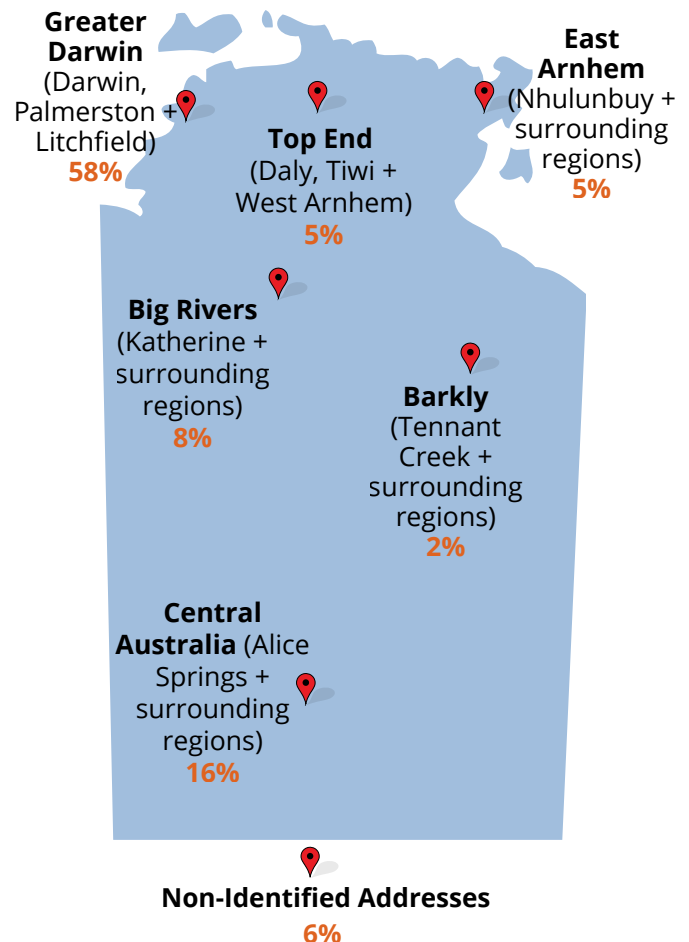


Building Cleaning,
Pest Control &
Other Support
Services

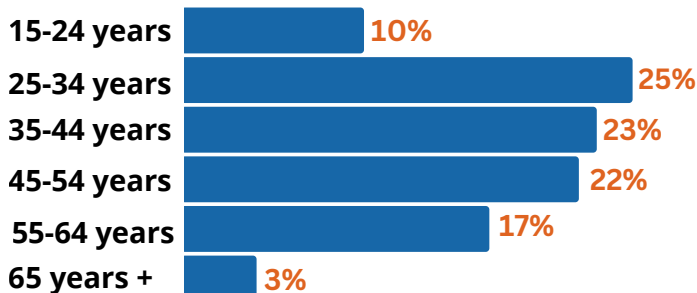


Administrative
Services

Industry Workforce by Region (February 2026)



Industry Age Structure (February 2026)



Potential Qualification Pathways for Occupations in Demand in the NT (Examples)

A Apprenticeship **T** Traineeship **Q** Qualification available in the NT

Customer Service Manager

Gardener (General)

General Clerk

Human Resource Adviser

Recruitment Consultant



Diploma of Business



Certificate III in Horticulture



Certificate III in Business



Bachelor of Business



Diploma of Human Resource Management

Transferable Occupations

Admissions Clerk → General Clerk

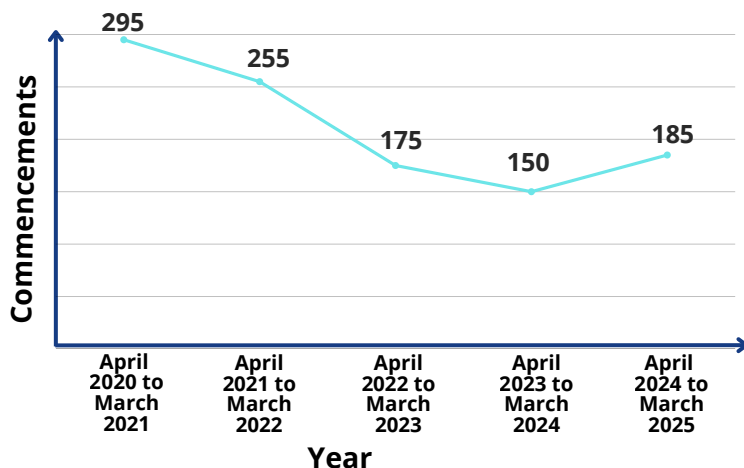
Survey Interviewer → Recruitment Consultant

Telemarketer → Customer Service Manager

Example: A Telemarketer has the capacity to perform the tasks of a Customer Service Manager. However, this may require upskilling.

Apprenticeships and Traineeships Commencements in the NT

Business Services Training Package (BSA, BSB)



Data Source: NCVER Data Builder (2025)

Impact of Automation and Augmentation on Industry

Automation

The percentage of job tasks predicted to be performed by technologies

14.9%

in 5 years (2026-2031)

30.3%

in 10 years (2026-2036)

36.1%

in 15 years (2026-2041)

Augmentation

The percentage of value addition to job tasks by technologies

11.2%

in 5 years (2026-2031)

27.1%

in 10 years (2026-2036)

35.3%

in 15 years (2026-2041)

Number of Workers per Occupation

3,800

General Clerk

494

Human Resource Adviser

444

Gardener (General)

381

Customer Service Manager

303

Recruitment Consultant

Skills Required by Employers



Communication Skills



Lawn Mowing



Organisational Skills



Problem-Solving



Stakeholder Management

WHAT DOES ISACNT DO

- Workforce Development
- Support training package development
- Promote vocational education and training
- Provide advice and intelligence

FOR MORE INFORMATION CONTACT ISACNT

08 7913 7500

admin@isacnt.org.au

www.isacnt.org.au

Suite 20, Level 2, The Avenue, 12 Salonika St, Parap



ISACNT
INDUSTRY SKILLS ADVISORY COUNCIL NT