Privacy Policy

This Privacy Notice covers Engel Professional Association's websites, blogs, and other digital media (the "Website").

Our Privacy Commitment to You

This Privacy Policy is designed to maintain your trust and confidence; help you understand how we collect, use, and protect personally identifiable information you decide to share; and help you make informed decisions about how you may access, correct, or delete this information. By using or accessing the Website, you accept and consent to the practices described in this Privacy Notice.

What Information Do We Collect and How Do We Use the Information?

We do not collect personally identifiable information on the Website unless you voluntarily provide such information. If you request information, we may ask for your name, address, phone number, and other information. Supplying this information is strictly voluntary, and you may contact us if you no longer wish to receive communications from us. We will not use your personal information for direct marketing purposes without your consent. We will not sell, trade, or rent your personal information.

We operate the Website and store the information we collect from and within the United States. However, we market and provide legal services in many countries throughout the world. Accordingly, we will only disclose information collected through the Website, as well as other personal information, across offices and geographical boundaries, within and outside of the firm, for legal and legitimate purposes.

We may also disclose your personal information to third party service providers that perform services for us and who are obligated to secure the information, such as special consultants, expert witnesses, other outsourced service providers, continuing legal education providers, information technology suppliers, analytics providers, mailing providers, joint marketing or event providers, caterers, and security providers. These service providers may be located anywhere in the world.

We may also disclose your personal information as required by a court order or any other legal or regulatory requirement, including in response to requests from public and government authorities outside your country of residence or to protect our rights, privacy, safety or property, or that of you or others anywhere in the world. Additionally, we may share personally identifiable information when we believe it necessary to comply with the law, to enforce the Terms and Conditions of the Website, to protect our interests or rights, property, and for safety of our employees and clients.

The Website may contain links which direct users to websites operated by third parties. Our Privacy Notice does not apply to other websites. If you choose to click on one of these links, you will be directed to the website operated by a third party. Any information that you submit at these websites is submitted directly by you to these third parties and will be governed by that third party's privacy practices and procedures. We are not responsible for the privacy policies or practices of these third parties.

We collect various types of personal data, including:

- Identity Data: First and last name;
- Contact Data: Email address, phone number, billing and delivery address;

- Technical Data: IP address, browser type and version, time zone setting, browser plug-in types and versions, operating system and platform;
- Usage Data: Information about how you use our website, products, and services; and
- Marketing and Communications Data: Your preferences in receiving marketing from us and your communication preferences.

We use your personal data for the following purposes:

- SMS Program: If you opt into our SMS program, we will send you messages regarding our services, updates, policies, and promotional offers. You will receive messages about product updates, service notifications, and special offers. You can opt-out at any time.
- Service Provision: To perform the contract we are about to enter into with you or have entered into with you.
- Marketing and Communications: To send you marketing materials and communicate with you about our services.
- Prospecting: To analyze your data to understand your preferences and prospects for new clients.
- Customer Support: To respond to your inquiries and provide support.

Data Sharing and Disclosure

We do not share your personal data with third parties for marketing or promotional purposes. We may share your data with third parties only in the following circumstances:

- Service Providers: With third-party service providers who perform functions on our behalf, such as IT service providers, data storage providers, and telecom service providers
- Legal Obligations: When required by law or to respond to legal processes.
- Protection: To protect our rights, property, and safety, or that of our customers and others.

Methods of Data Collection

We collect personal data using various methods, primarily through forms on our website:

- Direct Interactions: You provide your personal data when you fill out forms, create an account, subscribe to our services, request marketing materials, or give us feedback.
- Automated Technologies: As you interact with our website, we may automatically collect technical
 data about your equipment, browsing actions, and patterns. We collect this data using cookies,
 server logs, and other similar technologies

Your Rights Regarding Your Personal Data

You have the following rights regarding your personal data:

- Access: You can request access to the personal data we hold about you.
- Correction: You can request correction of any incomplete or inaccurate data we hold about you.
- Erasure: You can request deletion of your personal data where there is no good reason for us to continue processing it.
- Objection: You can object to the processing of your personal data where we are relying on a legitimate interest (or those of a third party) and there is something about your particular situation that makes you want to object to processing on this ground.
- Restriction: You can request restriction of processing of your personal data.

How Can You Review or Remove Information We Collect?

If your personally identifiable information changes, or if you no longer wish to receive our promotional materials or other information from us, you may correct, update, delete, or deactivate your information by contacting us by e-mail, telephone or postal mail, as applicable, at the contact information listed below. We will honor your request within a reasonable amount of time.

You cannot access or change other non-identifying information that we collect in aggregate or an automatic basis from visitors to the Website.

Opt-Out Options and Mobile Information

You have the right to opt out of receiving marketing communications from us at any time by:

- SMS: Replying "STOP" to any SMS message you receive from us. Email: Clicking the "unsubscribe" link in any email you receive from us.
- Account Settings: Updating your preferences in your account settings on our website.

Mobile information usage, collection, and privacy

Our SMS program provides updates, notifications, and promotional messages related to our services. By subscribing to our SMS program, you consent to receive SMS messages at the phone number provided. Message frequency may vary based on your interaction with our service.

We do not share your mobile information with third parties or affiliates for marketing or promotional purposes. Additionally, all the categories of personal data mentioned above exclude text messaging originator opt-in data and consent. This information will not be shared with any third parties under any circumstances. However, we may share your data with trusted service providers who assist us in operating our SMS program, provided they agree to keep your data confidential and use it solely for the purpose of providing services on our behalf.

You have the right to access, correct, verify, or remove your personal information at any time. To manage your information, please contact us at 612-343-4555 or kene@kselaw.com.

Opt-Out Option: If you wish to opt-out of receiving SMS messages, you may do so at any time by replying "STOP" to any of our messages or by contacting us directly at 612-343-4555 or kene@kselaw.com. Opting out will not affect your other interactions with our services.

Do Not Track Disclosure

Certain web browsers may allow you to enable a "do not track" option that sends signals to the websites you visit indicating that you do not want your online activities tracked. This is different from blocking cookies as browsers with the "do not track" option selected may still accept cookies. Right now, there is no industry standard for how companies should respond to "do not track" signals, although one may be adopted in the future. We do not respond to "do not track" signals at this time. If we do so in the future, we will modify this Privacy Notice accordingly. More information about "do not track" is available at www.allaboutdnt.com.

How Do We Protect and Secure Information?

We are dedicated to protecting personal information we collect. To prevent unauthorized access and to maintain and ensure the correct use of information, we have established industry standard physical, technical, and administrative controls.

We follow industry standards to protect communications submitted to us, both during transmission and once we receive it. We use commercially acceptable means to protect your personal information; however, no method of transmission is 100% secure and we cannot guarantee its absolute security. If we make material changes to the way we use your personal information or change our privacy practices, we will post those changes to this Privacy Notice, the homepage, and other places we deem appropriate so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we disclose such information.

Although we cannot guarantee against any loss, misuse, unauthorized disclosure, alteration, or destruction of data, we try to prevent such unfortunate occurrences. No method of transmission or electronic storage provides certainty of security; therefore, we cannot guarantee absolute security of the personal information we collect.

We implement appropriate security measures to protect your personal data from being accidentally lost, used, or accessed in an unauthorized way, altered, or disclosed. These measures include:

- Data Encryption: Encrypting personal data to protect it from unauthorized access.
- Access Controls: Limiting access to personal data to authorized personnel only.
- Regular Security Assessments: Conducting regular security assessments to identify and seek to mitigate potential vulnerabilities.

You Consent to Terms and Conditions of this Privacy Notice, Including Any Future Revisions

Your use of the Website and any dispute arising from it are subject to this Privacy Notice as well as our Legal Notices and Terms and Conditions and all of its dispute resolution provisions, including limitations on damages and choice of law described in the Terms and Conditions. If we decide to change this Privacy Notice, we will post those changes to this privacy statement, the Website, and other places we deem appropriate so that you are aware of what information we collect, how we use it, and under what circumstances, if any, we disclose it.

We reserve the right to modify this Privacy Notice at any time, so please review it frequently. If we make material changes to this Notice, we will notify you here, by email, or by means of a notice on our home page. Immaterial changes and clarifications will take effect immediately, and material changes will take effect within 30 days of their posting on the Website. Unless stated otherwise, our current Privacy Notice applies to all information that we have about you.

Contacting the Website

If you have any questions or concerns please email us by clicking "Contact" on this Website or by postal mail at Engel Professional Association, 1131 Washburn Avenue South, Minneapolis, MN 55405. You may also call us at 612-343-4555.

Cookie Policy

We use online identification technologies such as cookies on the Website, blogs, and other digital media. This Cookie Policy explains when and why Engel Professional Association uses cookies on its Website.

What are Cookies?

"Cookies" are small text files placed on your hard drive that assist us in providing a more customized website experience. Your browser or device holds these cookies and makes them available every time you visit a site again so that it can recognize you and remember important information about you.

Session Cookies are temporary cookies that remain in your browser or device until you leave the site. They are then deleted from your device once you leave the Website.

Persistent Cookies remain in your browser or device for much longer—they remain there until you delete them or they reach their expiration date, depending on the cookie. These may, for example, be used to remember your preferences when you use the Website, recognize you on your return, and enhance your experience on the Website. Use of a persistent cookie may be linked to personal information while interacting with the Website, such as when you choose to recognize you as a previous user of the Website so you do not have to enter your personal information ever time and to offer personalized content. Then, a persistent cookie will be stored on your computer, which is linked to your account information. If you reject the persistent cookie, you may still use the Website but you will be limited in some areas of it.

For more information on cookies please visit: http://www.allaboutcookies.org/

We may use these technologies to gather information and statistics regarding use of the Website. For example, we may collect aggregated information about page visits and navigation to determine what articles and topics are of greatest interest and if users are able to find content easily. We use site analytics providers that may set cookies in your browser. We also use tracking information to generate various reports regarding use of the Website. These reports contain aggregated information about use of the Website. We use these technologies to make navigation of the Website easier for users and to better deliver tailored content.

We may use online identification technologies from marketing partners, third-party sites and social media platforms. These technologies help us measure the effectiveness of our marketing and awareness campaigns and to understand how visitors navigate to the Website from an Engel Professional Association ad. We may use these technologies to compile statistics about visitors who interact with the Website and other Engel Professional Association online content, to gauge the effectiveness of our ads, and to provide more useful information to our visitors.

If you register for one of the Website pages, we will use cookies to facilitate your registration and remember your preferences. It is not possible to register unless you accept the cookies used as part of the registration process. If you register with any of the Website pages, tracking and analytical information we collect may be linked to the information we collect about you as part of the registration process, including your name and email address.

If you receive electronic mailings from us, we use technologies that track certain actions. We receive information that shows who opens our electronic mailings and whether links embedded in those mailings have been clicked on. This information helps us understand the effectiveness of the mailings and we may use the information to contact you about other events or services which in your areas of interest.

Can I Change My Cookie Preferences?

You can always change your cookie preferences or delete cookies altogether as discussed below.

Manage Cookie Settings [does Levitate have a method a user may employ to manage his or her cookie settings, to be set as an HTML link here?]

Browser settings also allow you to choose whether or not to accept cookies or limit certain cookies. Most browsers also provide functionality that lets you review and erase cookies. You may wish to refer to this guide for information on commonly used browsers. If you use the Website without changing your browser settings, we will assume that you are happy to receive all cookies on the Website. Please be aware that if cookies are disabled, not all features of the Website may operate as intended.

If you would prefer that we not collect information that may be used to help determine which advertisements to serve you, you may disable cookies in your browser's settings menu. You may also opt out or change your behavioral advertising cookie preferences by visiting the opt-out page for the <u>Digital Advertising Alliance</u> (U.S. residents and those not in the EU or Canada), the <u>European Interactive Digital Advertising Alliance</u> (EU residents), or the <u>Digital Advertising Alliance</u> of <u>Canada</u> (Canadian residents).

Flash Cookies (also known as Local Shared Objects) cannot be changed by browser settings. The Adobe website provides comprehensive information on how to delete or disable Flash cookies – see Adobe's website for further information. Please be aware that if you disable or reject Flash cookies for the Website, you may not be able to access certain features, such as video content or services that require you to sign in.

Your mobile operating system may let you opt out from having your information collected or used for interest-based advertising on mobile devices. You should refer to the instructions provided by your mobile device's manufacturer, but this functionality is usually available in the "Settings" section of your device. You can also stop us from collecting information by turning off data collection for interest-based advertising in our applications or by uninstalling our applications.

By using the Website, you consent, where such consent is necessary and valid under applicable law, to our use of cookies and the placement of these cookies on your device for the purposes described.