



Customer Account Setup Form

Please provide the following information to establish a service account.

BASIC COMPANY INFORMATION

Company Name:

DBA:

Industry:

Structure: C-Corp LLC Partnership Sole Proprietor Other

Incorporation State: **Years in Business:**

Federal Tax ID/EIN:

Billing Address

Street:

City:

State: **Zip Code:**

Service Address (if different from Billing Address)

Street:

City:

State: **Zip Code:**

Main Contact Information

Name:

Phone:

Email:

AAA Forklift Material Handling, Inc.

1972 Republic Ave, San Leandro, CA 94577

(510) 856-8589

inbox@aaaforkliftplus.com www.aaaforkliftplus.com

AAA Forklift Material Handling, Inc.

Service Contact Information (if different from Main Contact)

Name:

Phone:

Email:

Billing Contact Information (if different from Main Contact)

Name:

Phone:

Email:

Equipment List

Please list your current material handling equipment. If you need more room, please send a spreadsheet to service@aaaforkliftplus.com. Thank you.

Make	Model	Serial #

CREDIT INFORMATION

Trade References

Company:	Company:
Contact:	Contact:
Phone:	Phone:

Bank Information

Bank:	Branch:
Contact:	Phone:

Credit Card Information

Please provide a credit card to secure your account.

Cardholder Name:

Card Number:

Exp. Date: CVV#:

Billing Address:

TERMS & CONDITIONS

Rate

The labor charge for all repairs is \$199 per hour, with a one-hour minimum, and billed in thirty-minute increments. The service call fee is \$89 within Alameda County and \$159 outside of Alameda County.

Travel is charged at a rate of \$199 per hour, with a one-hour minimum and billed in thirty-minute increments. The time is calculated for travel from AAA Forklift to the service location and back.

The fee for transporting equipment is \$249 per hour, with a one-hour minimum and billed in thirty-minute increments. A minimum of thirty minutes is required for loading and unloading. The time is calculated for travel from AAA Forklift to the service location and back.

The storage rate for equipment left at our shop for more than thirty days after the final invoice is sent is \$250 per day. Equipment left over sixty days after the final invoice will be sold or scrapped, with any proceeds applied to any unpaid invoices. Any excess will be returned to the customer.

Payment

All invoices are due upon receipt. If payment in full is not received within 30 days, a monthly late fee of 10% will be added to any outstanding balance until the invoice is fully paid.

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Payments can be made by check, cash, credit card, or ACH transfer.

Any repairs estimated at \$1,000 or more require a 50% deposit before parts will be ordered.

Warranty

Our company stands behind the quality of our repairs and services for all types of material handling equipment. We offer a 60-day warranty on all repairs performed by our certified technicians. This warranty covers any defects in workmanship and parts utilized during the repair process. If any issues arise during the warranty period, our team will promptly address them to ensure your equipment is fully functional and safe to operate. We strive to provide exceptional customer service and ensure the satisfaction of our clients.

CERTIFICATION & ACCEPTANCE

By signing below you are certifying that you are authorized to do so on behalf of _____, and that you agree to the terms and conditions outlined above.

Name:

Title:

Signature:

Date: