



Adult League Player Injury Claim Process

If you are seriously injured during a sanctioned Bend FC Adult League match, please follow the steps below to ensure your injury is properly documented and your insurance claim can be processed.

Step 1: Seek Medical Attention or Call 911

If you are injured, seek medical treatment immediately.

Please retain the following documentation:

- Medical bills and receipts
- Explanation of Benefits (EOBs) from your primary health insurance
- Any other medical records related to your injury

Step 2: Report the Injury

Report the injury as soon as possible.

- Notify a Bend FC staff member who is on-site, **or**
- Ask the referee to include the injury in the official match report.

In addition, the injured player or team manager **must** report the injury to the Bend FC Adult League Manager or Director of Operations **within 72 hours** of the incident by emailing:

Jessica Passage
adultleagues@bendfctimbers.com

Please include:

- Injured player's name
- Team name

- Date and time of the match
- Description of the injury or incident
- Contact information for the injured player

Step 3: Submit Your Insurance Claim

File your claim through the [USASA online claims](#) portal as soon as possible.

Please note: Paper claim forms are no longer accepted.

Step 4: Gather Required Information

Before submitting your claim, have the following information available:

- US Club Soccer/USASA player registration information
- Team name and league
- Date, time, and location of the injury
- Description of how the injury occurred
- Your contact information
- Medical provider information

Step 5: Claim Verification

Your player registration and the sanctioned event will be verified before your claim is processed.

Once eligibility has been confirmed, you will receive instructions for submitting:

- Medical bills
- Explanation of Benefits (EOBs)
- Any additional supporting documentation

Important Information

- Insurance coverage is generally secondary (supplemental) to your primary health insurance.
- Coverage applies only to injuries sustained during a US Club Soccer/USASA-sanctioned Adult League match or approved event.
- Claims are subject to filing deadlines. To avoid delays or denial of benefits, submit your claim as soon as possible after the injury occurs.