

York & District Co-operative Ltd
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The
Co-op
YORK

Quick News

THANK YOU, CUSTOMERS!

The last few years have been trying in our new Covid-19 world, with challenges set to continue. But a big thank you to all our customers for being understanding and kind!

IGA SHOP ONLINE UPDATE

IGA Shop Online has been updated to simplify your shopping and maximise your shopper experience. Take advantage of the service at igashop.com.au.

YORK MITRE 10 AWARD WIN

York Mitre 10 has won the 2021 WA Store of the Year for a medium format store. Well done to all the staff who have made sure we have a fantastic store in our town!

UPDATE FROM THE CEO

Changes Ahead for 2022!



Welcome to 2022 from all of us at the Co-op York. As we move into the new year, we continue to work on improving operational efficiencies. Part of our strategic direction is to consolidate our hardware and garden offer into one location to our Mitre 10 store. After approvals, the garden shade structure will be relocated and the drive through extended. This will lead to a bigger and better range of products, and improvement in your shopping experience. Keep your eyes on Facebook for updates as they happen!

Our business units continue to adapt to changing policies, mandates and procedures in relation to Covid-19. Some of these include management of shortages of supply on some stock lines and mask wearing. Understandably staff at your Co-op take on the extra duties that these changes demand, which does create extra pressure. While sometimes these may inconvenience us all, we appreciate our loyal customer's understanding and patience through these times. I would like to remind customers that it is not acceptable to vent your frustrations onto staff who are doing their job to maintain a safe working environment so that we can remain open!

Through all of the upheaval that Covid has delivered we have seen improvement in sales, with Mitre 10 winning Western Australia store of the year for medium format stores, and IGA online shopping updates. Some great highlights through a trying period for all retailers. So thanks for shopping at your Co-op York businesses.





Farewell to retiring Board members Candessa Ashbury and Brenda Treloar



Welcome to new Board members Joseph Dwyer and Peter Carden

NEW YEAR...NEW FACES

Co-op Board Changes into 2022

The Board finished 2021 by farewelling Brenda Treloar and Candessa Ashbury who resigned from their positions at the AGM. Two new directors were also officially welcomed to the Board.

Retiring board member, Brenda, has made a significant contribution to the Board, being appointed as a director in 2003 and giving 18 years of service to the Co-op. Brenda is a strong York community identity and passionate Co-operative advocate and we wish her the best for her future endeavours. We also wish Candessa farewell after three years and thank her for her unwavering commitment to the Board.

New to the Board is Joseph Dwyer and Peter Carden. Joe has a farm in Talbot with his wife Natasha and brings to the Board skills in business operations and governance, and strategic planning and execution. Peter has resided in York for 11 years before moving permanently in 2020 and has skills in financial management including budgeting, planning and strategy. We welcome the new Board members and look forward to working with them to continue the Co-op's rich history and evolving into the future with the community at heart.

If you have any questions about joining the Board, please contact the Chairperson, Mia Monger, on 0410 421 691.

SPONSORSHIP UPDATE

The festive season has come and gone, and we are now well into the tail end of summer. But while we are all getting back into normal life, here at Co-op we are still sending out sponsorship to those in the community who need it. Made possible by you all shopping local!

Over the last few months, sponsorship dollars have made their way to



the York Community Resource Centre, The York Society, York District High School, York Imperials Cricket and of course the Co-op supplied breakfast at the Annual Australia Day Awards.

Head to our website at www.yorkcoop.com.au to find out how your local group can apply.

GET YOUR GOLD REWARDS TODAY

Would you like to be a part of the Co-operative business? As a shareholder of the Co-op, you are an owner! All you need to do is purchase 100 shares in the Co-op at \$2 each and actively shop at the Co-op!

By being part of the York Co-op, and a business owner, your rewards will increase from **SILVER** to **GOLD** rewards in your Co-op stores, York IGA and York Mitre 10. And who doesn't like gold? Join today!

SHAREHOLDING HEALTH CHECK

Did you know that when you hold shares in the Co-op, as per the Co-operative Rules, you are required to be an 'Active Shareholder'? All this means is that you need to spend at least \$1000 over a 3-year period.

Use your Rewards Cards in our stores to register your transactions, and if you haven't got one, ask one of our friendly staff how you can get one!

If you believe that you are no longer an active shareholder, please contact the Co-op to organise to redeem your shares or alternatively, transfer them to someone who is active.

Call Hayley on 0419 906 867 if you need any further information.

THE CO-OP | 08 9641 0100

Office hours Mon-Fri 9-3
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YORK IGA

138 Avon Terrace, York
Open Mon-Fri 7-7 & Sat-Sun 8-5
iga@yorkcoop.com.au

YORK MITRE 10

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yorkmitre10@yorkcoop.com.au

VISIT OUR WEBSITE AT

www.yorkcoop.com.au

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