FY 2027 Income Guidelines

Number of people in the household	100% of Federal Poverty Level	125% of Federal Poverty Level	150% of Federal Poverty Level	175% of Federal Poverty Level	200% of Federal Poverty Level	60% of Estimated State Median Income
1	$15,960	$19,950	$23,940	$27,930	$31,920	$53,585
2	$21,640	$27,050	$32,460	$37,870	$43, 280	$70,073
3	$27,320	$34,150	$40,980	$47,810	$54,640	$86, 561
4	$33,000	$41,250	$49,500	$57,750	$66,600	$103,049
5	$38,680	$48,350	$58,020	$67,690	$77,630	$119,536
6	$44,360	$55,450	$66,540	$77,360	$88,720	$136,024
7	$50,040	$62,550	$75,060	$87,750	$100,080	$139,116
8	$55,720	$69,650	$83,580	$97,510	$111,440	$142,207
9	$61,400	$76,750	$92,100	$107,450	$122,800	$145,299
10	$67,080	$83,850	$100,620	$117,390	$134,160	$148,390



New and returning households may apply for home energy assistance online via the applicant portal! Simply visit www.mass.gov/HEAP (or scan the QR code)! Your local agency is ready to assist you.

Contact us!

For more information about our services:

Massachusetts Executive Office of Housing & Livable Communities

https://Mass.gov/HeatingHelp

800.632.8175

100 Cambridge Street
Suite 300
Boston, MA 02114

Program: November 1 - April 30

Massachusetts HEAP

Winter 2026 – 2027

Cold Relief Brochure



November 1 - April 30

Energy Saving Tips

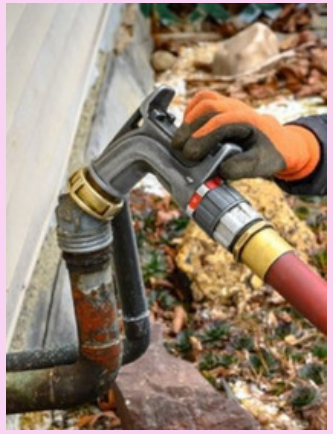
- **When home, turn down the heat to 68° F or as low as comfortable.**
- **When you are asleep or away from home, turn the thermostat down by 7-10 degrees for eight hours to save as much as 10% a year on your heating costs.**
- **Caulk and weatherstrip doors and windows that leak air.**
- **Consider changing to a programmable thermostat.**
- **Turn down the temperature of your hot water heater to 120° F.**
- **Have your oil-fired heating system serviced annually or your gas-fired heating system serviced every three years.**
- **Clean or replace furnace filters every other month.**
- **Keep the fireplace flue damper closed unless a fire is burning.**
- **Check that warm-air registers, baseboard heaters and radiators are not blocked by furniture or drapes.**
- **During the winter heating season, close your curtains and shades at night; open them during the day.**



Our Services!

HOME ENERGY ASSISTANCE

Helps pay a portion of eligible households' home heating bills during the winter season.





HEARTWAP

A year-round program that serves HEAP-eligible households with heating system repair, replacement and maintenance services.

WEATHERIZATION

A year-round program that serves LIHEAP-eligible households with air sealing, attic/sidewall insulation, weatherstripping, and weatherization-related repairs.



Other Related Resources

Announcing an expanded oil relief program!

This winter, to help households with the rising cost of buying home heating oil, Governor Healey is making available additional state funds to provide more home energy assistance to thousands of middle-income households who rely on heating oil and do not qualify for the Home Energy Assistance Program (HEAP). If your total household income is higher than the income guidelines shown in this brochure and you heat your home with #2 home heating oil, you may qualify for up to $680. For more information Please visit: https://Mass.gov/HeatingHelp

Mass 2-1-1

For information on other essential social service programs: Call Mass 2-1-1 by dialing 211 or go to www.mass211.org

MA Good Neighbor Energy Fund

For limited-income households that are ineligible for home energy assistance, please contact: The Good Neighbor Energy Fund, operated by your local Salvation Army In area codes 617, 508, 781 or 978, call 1-800-334-3047 In area code 413, call 1-800-262-1320 www.magoodneighbor.org

For utility company problems:

Please call Department of Public Utilities (DPU) 1-877-886-5066
E-Mail: DPUConsumer.Complaints@mass.gov

Energy Assistance Agencies

To find the local energy assistance agency nearest you, match the number beside the city/town listing on the following page to the agency number listed here.

1a
Action for Boston Community Development, Inc. (ABC)
178 Tremont Street Fl 4
Boston, MA 02111
(617) 357-6012 HEAP
(617) 348-6422 HWAP
(617) 348-6419 WAP
www.bostonabcd.org

1b
Action for Boston Community Development, Inc. Malden (ABCD/Malden)
2 Florence Street Fl 4
Malden, MA 02148
(781) 322-6284
www.bostonabcd.org

2
Action, Inc.
180 Main Street
Gloucester, MA 01930
(978) 281-3900
1-800-696-9276
www.actioninc.org

3
Berkshire Community Action Council, Inc. (BCAC)
14 Maplewood Avenue
Pittsfield, MA 01201
(413) 445-4503 - Pittsfield
(413) 663-3014 - North Adams
(413) 528-1947 - Great Barrington
1-866-216-6200 - Toll Free
www.bcacinc.org

4
Community Action, Inc. (CAI)
3 Washington Square
Haverhill, MA 01830
(978) 374-7660 Auto line
(978) 373-1971 - Haverhill
www.communityactioninc.org

5
City of Cambridge, Department of Human Services
51 Inman Street
Cambridge, MA 02139
(617) 349-6352
www.cambridgema.gov/DHSP

6
Community Action Programs Inter-City, Inc. (CAPIC)
100 Everett Avenue, Unit 14
Chelsea, MA 02150
(617) 884-6130
www.capicinc.org

7
Citizens for Citizens (CFC)
250 Griffin Street
Fall River, MA 02724
(508) 679-0041 - Fall River
(508) 823-6346 - Taunton
(508) 676-7398 - Information
(508) 675-2157 - HWAP / WAP
www.cfcinc.org

8
Community Teamwork, Inc. (CTI)
45 Kirk Street
Lowell, MA 01852
(978) 459-6161 - Lowell
1-877-451-1082 - Toll Free
www.commteam.org

9
Community Action Pioneer Valley
393 Main Street
Greenfield, MA 01301
(413)774-2310
1-800-370-0940 - Toll Free
www.communityaction.us

10
Greater Lawrence Community Action Council, Inc. (GLCAC) 305 Essex Street
Lawrence, MA 01840
(978) 681-4950 - HEAP
(978) 681-4955 - HWAP
(978) 681-4956 - WAP
www.glcac.org

11
Housing Assistance Corporation (HAC)
255 Independence Drive - Main Office
Hyannis, MA 02601
48 Route 6A - Lower Cape Office
Orleans, MA 02663
(508) 771-5400
www.haconcapecod.org

12
LEO, Inc
181 Union Street Suite 209
Lynn, MA 01901
(781) 581-7220
www.leoinc.org

13
Making Opportunity Count, Inc. (MOC) Energy Services
165 Mill Street Suite 1 A-B
Leominster, MA 01453
(978) 342-4520
www.mocinc.org

14
North Shore Community Action Programs, Inc. (NSCAP)
119 Rear Foster Street Bldg. 13
Peabody, MA 01960
(978) 531-810 - Info/App.Status
(978) 531-0767 Ext 136 Appointments
www.nscap.org

15
People Acting in Community Endeavors, Inc. (PACE)
261 Union Street Suite 102
New Bedford, MA 02740
(508) 525-4271
www.paceinfo.org

16
Quincy Community Action Programs, Inc. (QCAP)
1509 Hancock Street Fl 4
Quincy, MA 02169
(617) 479-8181 Ext 301
www.qcap.org

17
Springfield Partners for Community Action, Inc. (SPCA)
721 State Street Fl 2
Springfield, MA 01109
(413) 263-6500
www.springfieldpartnersinc.com

18
Self Help, Inc. (SHI)
780 West Main Street
Avon, MA 02322
(508) 588-5440 - HEAP
(508) 580-4481 - HWAP
www.selfhelpinc.org

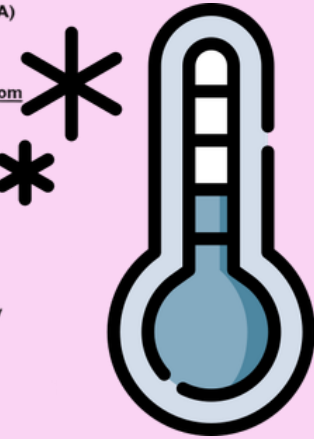
19
South Middlesex Opportunity Council, Inc. (SMOC)
7 Bishop Street
Framingham, MA 01702
(508) 620-2342 - Framingham
1-800-286-6776 - Toll Free
www.smoc.org

20
City of Springfield, Office of Community Development
1600 East Columbus Avenue
Springfield, MA 01103
(413) 787-6500
www.springfield-ma.gov

21
South Shore Community Action Council, Inc. (SSCAC)
71 Obery Street
Plymouth, MA 02360
(508) 746-6707
(508) 778-0870 - Mashpee (Nov - April)
1-877-383-5243 - Toll Free
www.sscac.org

22
Valley Opportunity Council, Inc.
300 High Street
Holyoke, MA 01040
(413) 552-1548
www.valleyopp.com

23
Worcester Community Action Council, Inc. (WCAC)
18 Chestnut Street Suite 500
Worcester, MA 01668
(508) 754-1176
(508) 796-2423 - 24 hr App Status
www.wcac.net



Community Listings for EA—Energy Assistance W—Weatherization HS—Heating Services

	EA	W	HS
Abington	18	18	18
Acton	19	19	19
Acushnet	15	7	7
Adams	3	3	3
Agawam	22	17	22
Alford	3	3	3
Amesbury	4	2	4
Amherst	9	9	9
Andover	10	10	10
Aquinnah	21	11	11
Arlington	8	6	1a
Ashburnham	13	13	13
Ashby	13	13	13
Ashfield	9	9	9
Ashland	19	19	19
Athol	13	13	13
Attleboro	18	18	18
Auburn	23	23	23
Avon	18	18	18
Ayer	13	13	13
Barnstable	21	11	11
Barre	13	13	13
Becket	3	3	3
Bedford	8	8	8
Belchertown	9	9	9
Bellingham	19	19	19
Belmont	8	6	1a
Berkley	7	7	7
Berlin	13	13	13
Bernardston	9	9	9
Beverly	14	2	2
Billerica	8	8	8
Blackstone	19	19	19
Blandford	22	17	22
Bolton	13	13	13
Boston	1a	1a	1a
Bourne	21	11	11
Boxborough	19	19	19
Boxford	4	2	4
Boylston	23	23	23
Braintree	16	16	16
Brewster	21	11	11
Bridgewater	18	18	18
Brimfield	22	17	22
Brockton	18	18	18
Brookfield	23	23	23
Brookline	1a	1a	1a
Buckland	9	9	9
Burlington	8	8	8
Cambridge	5	6	1a
Canton	18	18	18
Carlisle	8	8	8
Carver	21	21	21
Charlemont	9	9	9
Charlton	23	23	23
Chatham	21	11	11
Chelmsford	8	8	8
Chelsea	6	6	6
Cheshire	3	3	3
Chester	22	17	22
Chesterfield	9	9	9
Chicopee	22	17	22
Chilmark	21	11	11
Clarksburg	3	3	3
Clinton	13	13	13
Cohasset	21	21	21
Colrain	9	9	9
Concord	19	19	19
Conway	9	9	9
Cummington	9	9	9
Dalton	3	3	3
Danvers	14	2	2
Dartmouth	15	7	7
Dedham	18	18	18
Deerfield	9	9	9
Dennis	21	11	11
Dighton	7	7	7
Douglas	23	23	23
Dover	19	19	19
Dracut	8	8	8
Dudley	23	23	23
Dunstable	8	8	8
Duxbury	21	21	21
East Bridgewater	18	18	18
East Brookfield	23	23	23
E. Longmeadow	22	17	22
Eastham	21	11	11
Easthampton	9	9	9
Easton	18	18	18
Edgartown	21	11	11
Egremont	3	3	3
Erving	9	9	9
Essex	2	2	2
Everett	1b	6	6
Fairhaven	15	7	7
Fall River	7	7	7
Falmouth	21	11	11
Fitchburg	13	13	13
Florida	3	3	3
Foxborough	18	18	18
Framingham	19	19	19
Franklin	18	18	18
Freetown	7	7	7
Gardner	13	13	13
Georgetown	4	2	4
Gill	9	9	9
Gloucester	2	2	2
Goshen	9	9	9
Gosnold	21	11	11
Grafton	19	19	19
Granby	9	9	9
Granville	22	17	22
Gr. Barrington	3	3	3
Greenfield	9	9	9
Groton	8	8	8
Groveland	4	2	4
Hadley	9	9	9
Halifax	21	21	21
Hamilton	2	2	2
Hampden	22	17	22
Hancock	3	3	3
Hanover	21	21	21
Hanson	18	18	18
Hardwick	13	13	13
Harvard	13	13	13
Harwich	21	11	11
Hatfield	9	9	9
Haverhill	4	2	4
Hawley	9	9	9
Heath	9	9	9
Hingham	21	21	21
Hinsdale	3	3	3
Holbrook	18	18	18
Holden	23	23	23
Holland	22	17	22
Holliston	19	19	19
Holyoke	22	17	22
Hopedale	19	19	19
Hopkinton	19	19	19
Hubbardston	13	13	13
Hudson	19	19	19
Hull	21	21	21
Huntington	9	9	9
Ipswich	2	2	2
Kingston	21	21	21
Lakeville	7	7	7
Lancaster	13	13	13
Lanesborough	3	3	3
Lawrence	10	10	10
Lee	3	3	3
Leicester	23	23	23
Lenox	3	3	3
Leominster	13	13	13
Leverett	9	9	9
Lexington	8	6	1a
Leyden	9	9	9
Lincoln	19	19	19
Littleton	19	19	19
Longmeadow	22	17	22
Lowell	8	8	8
Ludlow	22	17	22
Lunenburg	13	13	13
Lynn	12	2	2
Lynnfield	12	2	2
Malden	1b	6	6
Manchester	2	2	2
Mansfield	18	18	18
Marblehead	14	2	2
Marion	15	7	7
Marlborough	19	19	19
Marshfield	21	21	21
Mashpee	21	11	11
Mattapoisett	15	7	7
Maynard	19	19	19
Medfield	19	19	19
Medford	1b	6	6
Medway	19	19	19
Melrose	1b	6	6
Mendon	19	19	19
Merrimac	4	2	4
Methuen	10	10	10
Middleborough	21	21	21
Middlefield	9	9	9
Middleton	14	2	2
Milford	19	19	19
Millbury	23	23	23
Millis	19	19	19
Millville	19	19	19
Milton	16	16	16
Monroe	9	9	9
Monson	22	17	22
Montague	9	9	9
Monterey	3	3	3
Montgomery	22	17	22
Mt. Washington	3	3	3
Nahant	12	2	2
Nantucket	21	11	11
Natick	19	19	19
Needham	18	18	18
New Ashford	3	3	3
New Bedford	15	7	7
New Braintree	13	13	13
New Marlborough	3	3	3
New Salem	9	9	9
Newbury	4	2	4
Newburyport	4	2	4
Newton	1a	1a	1a
Norfolk	18	18	18
North Adams	3	3	3
North Andover	10	10	10
North Attleboro	18	18	18
North Brookfield	23	23	23
North Reading	10	10	10
Northampton	9	9	9
Northborough	19	19	19
Northbridge	19	19	19
Northfield	9	9	9
Norton	18	18	18
Norwell	21	21	21
Norwood	18	18	18
Oak Bluffs	21	11	11
Oakham	23	23	23
Orange	9	9	9
Orleans	21	11	11
Otis	3	3	3
Oxford	23	23	23
Palmer	22	17	22
Paxton	23	23	23
Peabody	14	2	2
Pelham	9	9	9
Pembroke	21	21	21
Pepperell	8	8	8
Peru	3	3	3
Petersham	13	13	13
Phillipston	13	13	13
Pittsfield	3	3	3
Plainfield	9	9	9
Plainville	18	18	18
Plymouth	21	21	21
Plympton	21	21	21
Princeton	13	13	13
Provincetown	21	11	11
Quincy	16	16	16
Randolph	18	18	18
Raynham	18	18	18
Reading	10	10	10
Rehoboth	7	7	7
Revere	6	6	6
Richmond	3	3	3
Rochester	15	7	7
Rockland	18	18	18
Rockport	2	2	2
Rowe	9	9	9
Rowley	4	2	4
Royalston	13	13	13
Russell	22	17	22
Rutland	23	23	23
Salem	14	2	2
Salisbury	4	2	4
Sandisfield	3	3	3
Sandwich	21	11	11
Saugus	12	2	2
Savoy	3	3	3
Scituate	21	21	21
Seekonk	7	7	7
Sharon	18	18	18
Sheffield	3	3	3
Shelburne	9	9	9
Sherborn	19	19	19
Shirley	13	13	13
Shrewsbury	19	19	19
Shutesbury	9	9	9
Somerset	7	7	7
Somerville	5	6	1a
Southborough	19	19	19
Southbridge	23	23	23
South Hadley	9	9	9
Southampton	9	9	9
Southwick	22	17	22
Spencer	23	23	23

Community Listings for EA—Energy Assistance W—Weatherization HS—Heating Services

	EA	W	HS
Springfield	22	17	20
Sterling	13	13	13
Stockbridge	3	3	3
Stoneham	1b	6	6
Stoughton	18	18	18
Stow	19	19	19
Sturbridge	23	23	23
Sudbury	19	19	19
Sunderland	9	9	9
Sutton	23	23	23
Swampscott	12	2	2
Swansea	7	7	7
Taunton	7	7	7
Templeton	13	13	13
Tewksbury	8	8	8
Tisbury	21	11	11
Tolland	22	17	22
Topsfield	14	2	2
Townsend	13	13	13
Truro	21	11	11
Tyngsborough	8	8	8
Tyringham	3	3	3
Upton	19	19	19
Uxbridge	19	19	19
Wakefield	12	6	2
Wales	22	17	22
Walpole	18	18	18
Waltham	8	6	1a
Ware	9	9	9
Wareham	21	11	11
Warren	23	23	23
Warwick	9	9	9
Washington	3	3	3
Watertown	8	6	1a
Wayland	19	19	19
Webster	23	23	23
Wellesley	19	19	19
Wellfleet	21	11	11
Wendell	9	9	9
Wenham	2	2	2
W. Boylston	23	23	23
W. Bridgewater	18	18	18
W. Brookfield	23	23	23
W. Newbury	4	2	4
W. Springfield	22	17	22
W. Stockbridge	3	3	3
W. Tisbury	21	11	11
Westborough	19	19	19
Westfield	22	17	22
Westford	8	8	8
Westhampton	9	9	9
Westminster	13	13	13
Weston	19	19	19
Westport	7	7	7
Westwood	18	18	18
Weymouth	16	16	16
Whatley	9	9	9
Whitman	18	18	18
Wilbraham	22	17	22
Williamsburg	9	9	9
Williamstown	3	3	3
Wilmington	8	8	8
Winchendon	13	13	13
Winchester	1b	6	6
Windsor	3	3	3
Winthrop	6	6	6
Woburn	1b	6	6
Worcester	23	23	23
Worthington	9	9	9
Wrentham	18	18	18
Yarmouth	21	11	11

If you need additional housing related support including housing vouchers, public housing, avoiding eviction, etc., please call 211 or use the EOHLC Resource Locator, a look-up tool to find housing assistance programs in your area.

Massachusetts Resource Locator

"No one should have to worry about how they're going to afford heat this winter. The Home Energy Assistance Program is 100% free and could help you pay your heating bills."

-Governor Maura Healey

