Honeywell

Under Sink Water Filtration System 全廚頂級智能RO雙出淨水器

使用說明書

User Manual

使用前請仔細閱讀本說明書,並妥善保管

Please read this manual carefully before use, and keep it properly.



WK1-R0800-T

目錄

請先閱讀: 用戶必讀和安裝注意事項 Before use, please read the Must-Read and Installation Precautions.

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包裝內容



產品外觀示意,請以實物為準

名稱	數量
	1台
說明書	 1本
止水帶	1举
拔管工具	1個
3分轉2分快接直通	1個
2分0型圈	3個為備品
3分0型圈	3個為備件
2分爪子	3個為備件
逆滲透膜濾心	1支
板手	1個
3分PE管線	2捲
智能龍頭	1套
變壓器	1個
2分藍卡	安裝使用1個,多餘為備品
3分藍卡	安裝使用3個,多餘為備品
3分爪子	3個為備品
長效複合式活性碳濾心	1支
金屬軟管	2根
4分對接頭	1個
手套	1雙

產品介紹

	產品型號與規格
名稱	Honeywell WK1-RO800-T 全廚頂級智能RO雙出淨水器
型號	WK1-R0800-T
飲用純水流量	2.1L/min
飲用純水額定總淨水量	5000L
生活淨水流量	5.0L/min
生活淨水額定總淨水量	32000L
額定功率	85W
變壓器額定電壓	100~240V 50Hz/60Hz 2.5A
淨水器額定電壓	24V
進水水質	限用自來水
進水壓力	15-60psi
工作壓力	60-120psi
適用水溫	(5~38)℃
產地	中國

★淨水流量和總額總淨水量,依照實際使用與地區水源品質而有所差異。

★機器適用進水壓力為15-60psi,壓力過高時,請安裝減壓閥。

產品介紹(續)

一、水處理工藝圖



二、電氣圖



安裝(續)

一、安裝準備

1.開箱檢查產品及配件是否齊全,有無缺損,如有缺損,請勿進行安裝,應及時聯繫授權經 銷商進行更換。

2.根據實際情況,確認淨水器需要安裝的位置應保證淨水器及接管口周圍有足夠空間便 於維護,連接管不可折彎或強拉硬跩。



二、淨水器安裝說明

1.進水管的安裝

a.關閉自來水冷水角閥,將自來水冷水角閥上的金屬軟管擰下來,連接到主機的"生活淨水"口。

b.取出隨機配送的金屬軟管,一端擰緊在自來水冷水角閥上,另一端擰緊在主機的進水口。



安裝(續)

2.智能龍頭的安裝

a.確認檯面上的安裝孔尺寸在27~30mm之間並可以使用,否則請自行在檯面選取合適位 置用29mm開孔器開孔一個。本機器安裝服務不包含開孔。

b.按照智能龍頭安裝示意圖,安裝智能龍頭,用螺母鎖緊螺紋管固定好智能龍頭。

c.3分轉2分直通連接到智能龍頭的飲用水進水端。

d.用管剪剪取合適的長度的一段3分PE管(藍色),一端插入到直通,另一端插入到淨水器 後面標示有"飲用水"的接口處,確保連接正確。

e.連接智能龍頭數據線。

注意:清洗智能龍頭表面時,請用海綿等柔軟的東西擦拭,切勿使用鋼絲球等堅硬物體,以免對龍頭表面造成劃 傷。

3.廢水管的安裝

取一段適宜長度的3分PE管線(紅色)與主機的"廢水"口連接,另一段接入排水管道,並固定好PE管,防止脫落出來(注意:廢水水管不可單獨放置在沒有滿水保護措施的容器中,防止容器中水滿導致地板浸泡)。

4.淨水器的固定

a.根據整機擺放位置選擇淨水器固定方向。

b.機器應保持豎直向上放置,禁止傾倒和翻轉。

5.變壓器的安裝

變壓器根據實際情況,進行安裝,本電器僅可由電器隨附之電源供應單元供電。

三、首次沖洗

整機連接完成後打開進水龍頭,確認管路連接處無漏水後,需按照下面的步驟執行首次沖 洗。

1.打開自來水龍頭,龍頭PPC指示燈和沖洗指示燈同時白色閃爍,濾心沖洗15分鐘倒計時,結束後需關閉自來水龍頭。

2.龍頭全部關閉後,RO濾心自動進行膜前沖洗,龍頭RO指示燈紅色閃爍,沖洗指示燈白 色閃爍,倒計時10分鐘,結束後蜂鳴器提示。

3.手動打開飲用水龍頭,RO濾心自動進行膜後沖洗,龍頭RO指示燈和沖洗指示燈同時白 色閃爍,倒計時10分鐘,結束後蜂鳴器提示關閉龍頭。

注:由於逆滲透膜內含有保濕液(主要是食品級甘油),為保證出水水質的衛生安全,安裝或更換濾心後第一天盡可能使用機器,產水不建議飲用,可用於廚房清洗用水。若無法按照上述操作,建議先製水25分鐘,停機3小時,製水25分鐘為1個循環,重複以上循環8次即可。

使用淨水器

一、主機按鍵和指示燈



按鍵名稱	操作	顯示		效果
濾心選擇	短按	相應濾心指示燈閃爍		選擇相應濾心
濾心重置	長按	需要重置的濾心燈熄滅2秒	>	按下濾心選擇鍵後,選擇對應的濾心,長按濾 心重設鍵,濾心燈熄滅2秒,對應濾心重設完成
		制业长二级	閃爍	製水狀態
		製水指示燈	熄滅	沖洗/待機狀態
		沖洗狀態指示燈	閃爍	沖洗狀態
			熄滅	製水/待機狀態
			常亮白色	相應濾心壽命正常
		濾心指示燈	閃爍紅色	相應濾心壽命即將到期
			常亮紅色	相應濾心壽命到期

注:製水、PPC、RO、沖洗指示燈顯示白色閃爍為超時檢修狀態。

使用淨水器(續)

二、智能龍頭指示燈



圖標	功能說明
TDS顯示	製水時實時切換自來水TDS值和飲用水TDS值(每3秒切換一次)
生活淨水取水指示燈	取生活用水時閃爍
飲用純水取水指示燈	取飲用純水時閃爍
沖洗燈指示燈	沖洗時閃爍
濾心壽命指示燈	白色常亮:濾心壽命正常 紅色閃爍:濾心壽命即將到期 紅色常亮:濾心壽命到期
故障代碼E5、E7、E3等	請查閱《產品性能故障表及排除方法》

三、使用說明

製水:

1.使用生活用水時,請打開自來水龍頭,飲用水龍頭中的生活淨水指示燈白色閃爍。

2.使用飲用水時,打開飲用水龍頭,機器開始製水,龍頭飲水純水指示燈和機器製水指示 燈白色閃爍。

3.龍頭顯示TDS值,TDS值的偵測需確保連續出水30秒以上。

智能沖洗:

本機器會根據制水情況和使用者使用條件進行定期的機器沖洗,以維持過濾系統的性能 和出水水質。

注:以下沖洗時間僅供參考,每位使用者因水質和用水條件不同,軟體會持續進行沖洗優化,沖洗時間會有所差異。

(1)每次通電,機器會執行自動沖洗30秒,龍頭沖洗指示燈白色閃爍。

(2) 鮮活水循環:單次製水後停機5分鐘,進行1分鐘鮮活水循環。待機6小時,進行鮮活水循環。

(3)上電一分鐘後,長按「濾心置置」10秒,關閉鮮活水功能,再次長按「濾心重置」10秒,開啟鮮活水功能。

濾心更換

一、濾心更換時間

產品各濾心在使用一段時間後,會在濾心中累積各種雜質,影響出水速度及水質,為確保正 常出水及獲得較好的口感,應定期對產品濾心進行更換。

1.使用者實際使用處的水質及機器的使用率如與平均指標存在較大出入時,濾心的實際 使用時間估算週期會有較明顯的差距,如濾心過早堵塞、過早失效等,此時應以實際使用 狀態作為濾心更換的依據,並及時與授權經銷商聯繫。

2.本機濾心使用週期的估算是以普通家庭用水量和用水週期為基準的,並且只適合家用, 請勿將本機安裝在用水量大的公用場合。

3.根據經驗設計,以自來水為原水,根據家庭平均用水量和進水的水質條件,濾心使用周 期大約如下(以下數據僅供參考):

處理單元	建議使用週期
長效複合式活性碳濾心	12-18個月
逆滲透膜濾心	18-24個月

濾心的壽命受自來水水質等諸多因素影響,使用者一旦發現有下述情況之一,應考慮更換濾心:

a.出水水質較差,口感下降。

b.出水流量明顯減小,檢查濾心或逆滲透膜是否阻塞。

C.濾心嚴重阻塞導致機器無法製水或無純水流出。

濾心的建議使用周期不是濾心的品質保證期限,以一般家庭正常用水為基準的理想濾心使用周期。

濾心更換(續)

二、濾心的更換方法

濾心更換拆封前應仔細檢查濾心表面與安裝接口有無開裂與異常情況,安裝使用過後的 濾心如出現開裂等人為因素造成的損失本公司不提供免費更換服務。

(1)斷開電源,關閉冷水角閥。

(2)按圖示取下外罩。





(3)按圖示方向旋出需要更换的濾心。

(4)使用專用濾心扳手,按圖示方向 旋入新濾心。



濾心重置及沖洗

(1)點按濾心選擇按鍵進入重置模式,選取的濾心指示燈閃爍,再次點選濾心選擇按鍵可切換濾心選擇。

(2) 選擇需要重置的濾心後,長按濾心重置鍵5秒,聽到提示音後,濾心指示燈熄滅2秒後, 濾心重置完成。

(3) PPC濾心重置後進入首次使用沖洗流程,請參考首次沖洗流程。單獨重置RO濾心,從 膜前沖洗開始。

注意事項

一、安全注意事項

1.當您長期外出或不使用本淨水器時,請關閉進水水源「進水三通」(開關垂直為關閉)。

2.當有以下任何情況出現時,請立即斷開淨水器進水水源「進水三通」關閉,並及時與「瀚 頓國際淨水客服部」聯繫。

(1)淨水器的管路或相關部件漏水。

(2)淨水器的相關部件失去作用。

(3)有其他任何異常現象或故障。

(4)發現漏水情形,請先將進水水源「進水三通」如下圖,開關關閉(開關垂直為關閉)。

(1)進水三通_開啟

(2)進水三通_關閉



二、漏水斷路器

1.檢測到漏水時,蓋子會彈起,通知已檢測到漏水。
 2.水龍頭關機或拔掉插頭,或關閉進水三通。
 3.請依照漏水情況選擇處理方式。



※蓋子彈起時,代表發生 漏水情形,須來電至「瀚頓 國際淨水客服部」派人員 進行檢查漏水情形,以免 廚房發生漏水危機。

☆ 蓋子彈起☆

☆ 蓋子彈起,廚下四周圍無漏水 ☆

1.將膨脹的吸水棉取出,四周圍水擦乾淨,放入全新的吸水綿(透明包裝拿掉)。 2.蓋子蓋上,並持續觀察三天是否有滲水情形再次發生,確保無漏水。 3.將水閥門開啟,並開啟水龍頭。

☆ 蓋子彈起, 廚下發現四周圍漏水 ☆

請勿更換吸水棉,並請撥打以下客服電話報修或者使用瀚頓國際官方Line通知漏水情形, 並拍照上傳與報修。

產品性能故障表及排除方法

故障現象	故障原因	解決方法
通電無顯示	電源沒有接通	檢查電源或電源插頭
按鍵無效	顯示板錯誤	切斷電源重啟
	停水或進水冷水角閥未打開	檢查水源並打開進水冷水角閥
機器純水流量小	濾心阻塞	更換濾心
或不出水	PE管打折	理順PE管
	水壓過低或停水	檢查進水水壓
機器停機但廢水不停	進水電磁閥失效	聯繫瀚頓國際客服部更換進水電磁閥
	濾心失效	更換濾心
出水有異味	機器長時間未使用	開機沖洗濾心40分鐘
機器漏水	PE管破裂,插入不到位,剪切端口 不平整	更換PE管
小双右首加时八下	金屬軟管及濾心未安裝到位	重新安裝金屬軟管及濾心
E7	水溫低於3攝氏度低溫保護提醒	關閉進水,排空機器內部餘水, 防止機器結冰損壞
E3	水泵頻繁啟停	檢查機器水路連接,檢察龍頭是否 有滴漏現象
		龍頭沒有完全打開
E5	連續製水超過30分鐘,製水超時保護	關閉龍頭,機器重新上電
其它	請撥打客服電話聯繫瀚頓國際客服部進行檢修,勿自行拆卸維修	

保固說明

瀚頓國際保證本產品由消費者自購買日起,於正常使用與維修下享有壹年保固期,在 機體或材質上均無缺失。若期間本產品確有缺陷或發生故障,瀚頓國際將會予以修復 或更換 (瀚頓國際保有選擇權)。

如該產品是有缺陷的,

(1) 將它併同買賣契約(發票)或其他註有日期之購買證明,送回至你原購買處所。

(2) 請撥打瀚頓國際客服專線 0800-201-666。

本保固不包括移除或重新安裝費用。若瀚頓國際證明,肇致該缺陷或故障之損害,係 於消費者持有本產品期間所發生的,則本保固不適用。

瀚頓國際唯一的責任是在上述項目範圍內,修復或更換產品。

直接或間接地違反任一保固條款,導致包含任何伴隨或必然之產品損害,對於該項陳 述或暗示或其他型態的產品失敗或損傷,瀚頓國際將不負有法律責任。

本保固係瀚頓國際在本產品上唯一的保固陳述。任何意味保固的有效期,包含針對一 特定目的適銷與適當的保固,於此聲明限制在本保固的壹年期間。

保 る 書

使用者		
機型	WK1-R0800-T	
淨水器	PPC、RO	請於官網登錄您的 使用者資料,保障 售後服務權益。

總代理章	經銷商章

PACKING LIST



Product appearance is only a diagram. Please refer to the actual product.

Name	Quantity
Water purifier	1 set
User manual	1 pc
Teflon seal tape	1 pc
Pipe pulling tool	1 pc
3/8" to 1/4" quick connector	1 pc
1/4" O-ring	3 рс
3/8" 0-ring	3 рс
1/4" claw	Зрс
Reverse osmosis membrane filter	1 pc
Wrench	1 pc
3/8" PE pipe	2 pc
Water faucet	1 pc
Power adapter	1 pc
1/4" clip	10 pc
3/8" clip	4 pc
3/8" claw	3 рс
Activated carbon fiber filter	1 pc
1/2" joint	2 pc
Metal ball valve	1 pc
Gloves	1 pair

PRODUCT INTRODUCTION

Product name	Honeywell WK1-RO800-T Water Purifier
Product model	WK1-RO800-T
Flow rate of drinking water	2.1L/min
Filtration capacity(drinking water)	5000L
Flow rate of filtered water	5.0L/min
Filtration capacity(filtered water)	32000L
Rated power	85W
Rated voltage of adapter	100~240V 50Hz/60Hz 2.5A
Rated voltage of the water purifier	24\
Feed water requirement	Municipal tap water
Feed water pressure	15-60psi
Working pressure	60-120psi
Feed water temperature	(5~38)°C
Country of origin	China

★The water flow rate and filtration capacity will vary due to different water quality and usage environment in different places.
★The feed water pressure of the product is 15-60psi. If the pressure is too high, please install a pressure reducing valve.

Note:

1) Drinking water: Water filtered in the combination of the PPC and RO filter, which provides pure water for drinking and cooking. 2) Filtered water: Water filtered from the PPC filter can be directly connected to your existing faucet, which can satisfy your daily usuage on washing dishes, vegetables, etc.

PRODUCT INTRODUCTION(CONTINUED)

I. Water Treatment Process Diagram



II. Electrical Diagram



INSTALLATION

I. Prepare for installation

1. Unpack and check whether the product and accessories are complete and without any damage. If there is any damage, please do not install it, contact the after-sales service hotline for replacement promptly.

2. According to the actual situation, confirm the location where the water purifier needs to be installed. Make sure there is enough space around the water purifier and the connection port for easy maintenance. The connecting pipe shall not be bent or pulled forcefully.



II. Installation Instructions of the Water Purifier

1. Install the water inlet pipe

a. Turn off the cold water angle valve, unscrew the metal hose on the tap water angle valve, and connect it to the connector marked with "生活水" on the back of the product.

b. Take out the metal hose that is provided with the product, screw one end onto the tap water angle valve of cold water, and screw the other end onto the water inlet of the product.



INSTALLATION(CONTINUED)

2. Install the faucet

a. Confirm that the size of the soap dispenser mounting hole on the basin is between 27~30mm and can be used. Otherwise, please select a suitable location on the basin or countertop and drill a hole with 29mm hole puncher. This installation service of the product does not include drilling holes.

b. Install the faucet according to the faucet installation diagram and fix the faucet with a nut to lock the threaded pipe.

c. Connect the 3/8" to 1/4" quick connector to the drinking water inlet of the faucet. d. Cut a 3/8" PE (blue) pipe of appropriate length with pipe cutter, insert one end into the straight-through, and the other end into the interface marked with "饮用水" on the back of the water purifier, and ensure they are connected properly.

e. Connect the smart faucet data cable.

Note: When cleaning the faucet surface, please wipe it with sponge or other soft objects. Do not use sharp objects such as steel wool to avoid scratching the faucet surface.

3. Install the waste water pipe

Take a 3/8" PE pipe (red) of appropriate length and connect it to the "Waste Water" port of the host, connect the other end to the drainage pipe, and fix the PE pipe to prevent it from falling out (Note: the waste water pipe shall not be placed alone in a container with fixed capacity to prevent the container from being full of water and soaking the floor).

4. Fix the water purifier

Confirm the direction to place the water purifier and make sure the product is placed vertically and is prohibited from tipping or turning over.

5. Install the power adapter

The power adapter should be installed according to the actual situation. This appliance must be powered by the included adapter only.

INSTALLATION(CONTINUED)

II. Flush for the first time

After the product is connected, turn on the water inlet faucet, confirm that there is no water leakage at the joint, and then flush the water purifier for the first time according to the following steps.

1. Turn on the tap water faucet, the PPC filter service life indicator and flushing indicator on the drinking water faucet flash white and the filter flushes for 15 minutes. After flushing, turn off the tap water faucet.

2. After the tap water faucet is turned off, the RO filter automatically performs the pre-membrane flushing for 10 minutes. The RO filter service life indicator flashes red and the flushing indicator flashes white. The buzzer will sound an alarm when the flushing is finished.

3. Turn on the drinking water faucet and the RO filter performs the post-membrane flushing. The RO filter service life indicator and flushing indicator flash white. After flushing for 10 minutes, the buzzer will alarm you to turn off the faucet.

Note: Since the reverse osmosis membrane contains moisturizing liquid (mainly food-grade glycerin), in order to ensure the hygienic and safe quality of the output water, the machine should be used as much as possible on the first day after installing or replacing the filter. The produced water is not recommended for drinking, but can be used for cleaning. If the above operation cannot be performed, it is recommended to produce water for 25 minutes, then shut down for 3 hours, and continue producing water for 25 minutes as one cycle, and repeat the above cycle for 8 times.

USE INSTRUCTIONS

I. Buttons and indicators on the product



USE INSTRUCTIONS(CONTINUED)

Button Name	Operation	Display		Effect
Filter selection	Press	The corresponding filter indicator flashes		Select the corresponding filter
Filter reset	Tap and hold	The indicator of the filter that needs to be reset turns off for 2 seconds		After pressing the filter selection button, select the corresponding filter, hold the filter reset button, the filter indicator turns off for 2 seconds and the corresponding filter is reset.
		Producing water	Flash	Under producing water state
	indicator	0	Off	Flushing/standby state
		Flushing indicator	Flash	Flushing status
			Off	Producing water/standby state
	Filter indicator		White	The corresponding filter life is normal
		Filter indicator	Flash in red	The corresponding filter is about to expire
			Red	The corresponding filter has expired

Note: When the producing water indicator, PPC service life indicator, RO service life indicator and flushing indicator flash in white, the water purifier is under timeout maintenance status.

II. Faucet display instruction



lcon	Function Description	
TDS display	Real-time switching between tap water TDS value and drinking water TDS value during water production (switch every 3 seconds)	
Filtered water indicator	Flash when taking filtered water	
Drinking water indicator	Flash when taking drinking water	
Flushing indicator	Flash when flushing	
Filter life indicator	White: Filter life is normal Flash in red: Filter life is about to expire Red: Filter life expired	
Fault code E5, E7, E3, etc.	Please refer to the "TROUBLE SHOOTING"	

USE INSTRUCTIONS(CONTINUED)

III. Use Instructions

Producing water:

1.When using filtered water, please turn on the tap water faucet. The filtered water indicator on the drinking water faucet will flash white.

2.When using drinking water, turn on the drinking water faucet, the product starts producing water, and the drinking water indicator of the faucet and the water producing indicator of the product flash white.

3.The display on the faucet shows the TDS value and TDS value detection requires continuous water flow for more than 30 seconds.

Smart flushing:

The product will be regularly flushed according to the water producing conditions and usage conditions to maintain the performance of the filtration system and the water quality.

Note: The following flushing time is for reference only. Due to different water quality and water use conditions for each user, the software will continuously optimize the flushing, and the flushing time will vary.

(1) Each time the product is powered on, it will automatically flush for 30 seconds, and the faucet flushing indicator will flash white.

(2) Fresh water: After the faucet is turned off and isn't turned on for taking water in 5 minutes, the water purifier will perform a fresh water function for 1 minute.

(3) After powering on, press and hold the "Filter Reset" button for 10 seconds to turn off the fresh water function. Press and hold the "Filter Reset" button for another 10 seconds to turn on the fresh water function.

REPLACEMENT OF THE FILTER

I. Filter service life

After using the filter for a period of time, various impurities will accumulate in the filter, affecting the water flow and water quality of the product. In order to ensure the normal water flow and obtain a better taste, the filter should be replaced regularly. 1. The recommended service life is based on average index of municiple tap water in different places. If the water quality and frequency of use are significantly different from the average index, the service life of the filter may differ from the recommended cycle. In cases of early clogging or early failure of the filter, it should be replaced according to the actual usage status and contact local after-sales service promptly. 2. The recommended service life is based on the water consumption and water cycle of ordinary households, and is only suitable for household use. Do not install this product in public places with high water consumption.

REPLACEMENT OF THE FILTER(CONTINUED)

3. With municiple tap water as feed water and based on the average household water comsumption and water quality, the recommended service life is as follows (for reference only):

Filter	Recommended service life	
Activated carbon fiber filter	12-18 months	
Reverse osmosis membrane filter	18-24 months	

The life of the filter is affected by many factors such as the quality of tap water. Once the user finds any of the following conditions, the filter should be replaced:

a. The output water quality is poor and the taste is reduced.

b. The output water flow rate is reduced significantly. Check whether the filter or reverse osmosis membrane is blocked.

C. The filter is clogged seriously, causing the product to be unable to produce water or no pure water to flow out.

The recommended service life of the filter is not the quality assurance period of the filter. The service life is based the normal water comsuption of ordinary households.

II. Method to replace the filter

Before replacing the filter, carefully check the filter surface and installation interface for cracks and abnormalities. If the filter is damaged by cracks or other factors resulting from user error after installation and use, our company will not provide a free replacement service.

(1) Cut off the power supply and turn off the cold water angle valve.



(2) Remove the outer cover as shown in the figure below.



(3) Unscrew the filter to be replaced according to the direction shown in the figure.



(4) Screw in the new filter in the direction shown in the figure with special filter wrench.



REPLACEMENT OF THE FILTER(CONTINUED)

Filter reset and flushing

(1) Press the filter selection button to enter the reset mode. The indicator light of the selected filter will keep flashing. Press the filter selection button again to switch the filter selection.

(2) After selecting the filter to be reset, hold the filter reset button for 5 seconds. After hearing the prompt tone, the filter indicator turns off in 2 seconds and the filter reset is completed.

(3) After the PPC filter is reset, it will enter the first flushing process. Please refer to the first flushing process. Reset the RO filter separately and start from pre-membrane flushing.

NOTICE

I. Safety Notcie

1. When you are away for an extended period or not using this water purifier, please turn off the water supply at the 'three-way ball valve' (the valve is closed when it is in a vertical position).

2. If any of the following situations occur, please immediately disconnect the water purifier's water supply and contact the customer service.

(1) Water leakakge in the pipes or related components.

(2) The related components are inoperative.

(3) Other abnormal phenomena or malfunctions

(4) In the event of a leak, first shut off the water supply at the 'three-valve ball valve' as indicated in the diagram below. Turn the switch to the off position (the switch is closed when it is vertical).

(1) Three-way ball valve-Turn on



(2) Three-way ball valve-Turn off



NOTICE(CONTINUED)

II. Water Leakage Circuit Breaker

1. Upon detecting a water leak, the cover will spring up to signal that a leak has been detected.

2. Turn off the faucet, unplug the device, or close the three way ball valve.

3. Please select the appropriate action based on the specifics of the water leak situation.



Normal using condition



Water leakage condition *Cover sping up

*When the cover springs up, it indicates that a water leak has occurred. You should contact the customer service to dispatch personnel to inspect the water leak situation and prevent a potential crisis in the kitchen due to water leakage.

*If the cover springs up and there is no water leakage around the kitchen area, follow these steps:

1. Remove the expanded water-absorbing cotton and clean up any surrounding water. Then, replace it with a new water-absorbing cotton(remove the transparent packaging).

2. Close the cover and continue to observe for three days to see if there is any recurrence of water seepage, ensuring no leakage.

3. Turn on the water valve and open the faucet.

*If the cover springs up and water leakage is found around the kitchen area: Please do not replace the water-absorbing cotton. Instead, contact our customer service by phone to report the issue for repair. Alternatively, you can use the official Line to inform us of the water leakage and submit photos for the repair documentation.

TROUBLESHOOTING

Fault / Phenomenon	Cause	Solution	
No display after power on	The power is not on	Check the power supply or power plug	
No response of the buttons	Display board error	Cut off the power supply and restart the product	
	Water outage or water inlet tap water angle valve is not turned on	Check the water source and turn on the tap water angle valve	
The water flow of the product is small and no	Filter is clogged	Replace the filter	
water is output.	PE pipe is bent	Straighten the PE pipe	
	Low water pressure or water outage	Check the inlet water pressure	
The product stops working but the waste water is still draining	Water inlet solenoid valve failure	Contact the after-sales service to replace the water inlet solenoid valve	
The output water has an	Filter failure	Replace the filter	
unusual smell	The product is not put in use for a long period	Turn on the faucet to flush the filter for 40 minutes	
T 1 1 · 1 · 1	PE pipe is broken, not inserted properly, and the notch is not flat	Replace the PE pipe	
The machine leaks	The metal hose and filter are not installed properly	Reinstall the metal hose and filter	
E7	Low temperature protection reminder when water temperature is below 3°C	Turn off the faucet and drain the remaining water inside the product to prevent it damage from icing	
E3	Water pump starts and stops frequently	Check the water path connection of the machine and check whether the faucet is leaking	
		The faucet is not turned on fully	
E5	The product performs timeout protection because the product produces water for more than 30 minutes continuously.	Turn off the faucet and restart the product	
Others	Please contact our after-sales service hotline for inspection and maintenance.		

PRODUCT WARRANTY INSTRUCTIONS

The warranty period begins on the date of sale. Hamton Watertec offers a one-year warranty from the date of purchase for products used under normal conditions and properly maintained, assuming there are no defects in the product or materials.

Should the product prove to be defective or malfunction during this period, Hamton Watertec will either repair or replace it (at Hamton Watertec's discretion).

If the product is found to be defective,

(1) Please return the product, along with the sales contract (invoice) or other dated proof of purchase, to the original place of purchase.

(2) Please contact Hamton Watertec's customer service hotline at 0800-201-666. This warranty does not cover the costs associated with the removal or reinstallation of the product. If Hamton Watertec determines that the damage leading to a defect or malfunction occurred while the product was in the consumer's possession, this warranty will not be applicable.

Hamton Watertec's sole liability under this warranty is to repair or replace the product within the limits of the aforementioned coverage.

Directly or indirectly violating any warranty term that results in incidental or consequential product damage, Hamton Watertec shall not be legally liable for for any form of product failure or damage.

This warranty represents Hamton Watertec's sole warranty statement for this product. Any implied warranty of merchantability or fitness for a particular purpose is hereby limited to the one-year duration of this warranty

Warranty Card

User	
Product model	WK1-R0800-T
Filter type	PPC, RO

Agency stamp	Distributor stamp

代理商:瀚頓國際貿易有限公司 地址:新北市汐止區中興路86號8樓之1 免費服務專線:0800-201-666 製造商:霍明科技(廣東)有限公司 服務專線:4006309798 地址:廣東省佛山市順德區容桂街道振華社區桂 洲大道中海駿達廣場1座35層3501單元 Huoming Technology (Guangdong) Co., Ltd. Address: Room 3501, Haijunda Plaza, Guizhou Avenue, Shunde District, Foshan City, Guangdong Province

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