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# Helping prevent money laundering and financial crime

Under Australia's *Anti-Money Laundering and Counter-Terrorism Financing Act 2006*, we need to collect and verify customer information to help prevent money laundering, terrorism financing and other serious financial crime.

**If you can't provide the required information, we may not be able to provide some services.**

## What this means for you

When we provide a service, you may be asked to:

- ✓ Verify your identity before using our services
- ✓ Explain how our services will be used
- ✓ Verify who owns or controls an account or business
- ✓ Keep your details up to date
- ✓ Provide additional information where required.

These checks are a **standard legal requirement** and apply to many customers and services.

## Why this is necessary

Collecting this information helps us to:



Protect customers and services from criminal abuse



Support a safe and secure financial system



Meet our legal obligations

**Visit** [www.austrac.gov.au/general-public/why-you-might-be-asked-id](http://www.austrac.gov.au/general-public/why-you-might-be-asked-id)  
**for more information.**

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