

SOLID TIMBER, HARDWOOD FLOORING, LAMINATE & FLOATING FLOORS CARE GUIDE

A few simple maintenance procedures to be followed in order to keep your timber, hardwood, laminate or floating floors in a like-new condition.

Timber/Hardwood Flooring

We recommend the use of Universal Polish periodically (6-18 monthly intervals, depending on traffic).

Laminate Flooring

For stain removal on laminate floors the use of acetone or methylated spirits with a cloth to the area to be treated, allow to stand a few minutes then rub dry. Repeat if necessary. Finally, wipe with a well rung damp cloth.

All Floors

All floating, laminate, solid timber & hardwood flooring areas are to be cleaned with a minimum amount of moisture. A well rung damp mop which is then left to stand for ten minutes has the maximum amount of moisture necessary to clean the floor. The use of Universal cleaner on all floors diluted to the recommended strength. (Note: excess cleaner will leave streaking).

Do not use abrasive cleaners or detergents on the floors. Do not use steam or micro fibre mops. Where spillages occur immediate clean-up is necessary to avoid damage.

We highly recommend the use of door mats to prevent the possibility of damage from abrasive particles that are walked in onto the floor. Place protective pads beneath furniture or appliances. High heel shoes will damage timber floors with indentations. We recommend that all windows should have blinds fixed on them to filter off over exposure of ultraviolet light. A constant indoor humidity level of about 50 – 65 % relative air humidity is best to preserve the value of and to care for your floor. Exposure to the sun and its UV rays accelerates the oxidation and aging of wood. This causes stains or wood to change colour.

We recommended that you re-arrange rugs and furniture periodically so that the floor ages evenly. Excessive sunlight may cause discoloration and/or surface damage, therefore ensuring windows have sufficient draperies or shades is recommended.

For more care and maintenance instructions please refer to individual manufacturers guides or websites.