

# M<sup>3</sup> Strategy & Solutions

Transform your Service Delivery through  
**Continuous Improvement**

Is your firm encountering any of these challenges with your audit engagements?

- ⬆️ Cost overruns & rework
- ⚙️ Ineffective engagement management
- ❓ Process Inefficiencies
- ⌚ Untimely completion of work
- 🗨️ Communication barriers or misaligned client expectations
- 😞 Poor team or client experience

We Are Here  
To Help

**M3 Strategy & Solutions Continuous Improvement (CI) Services** provide your teams with the tools and strategies needed to drive transformative changes and achieve its' quality, client experience, and overall performance objectives.

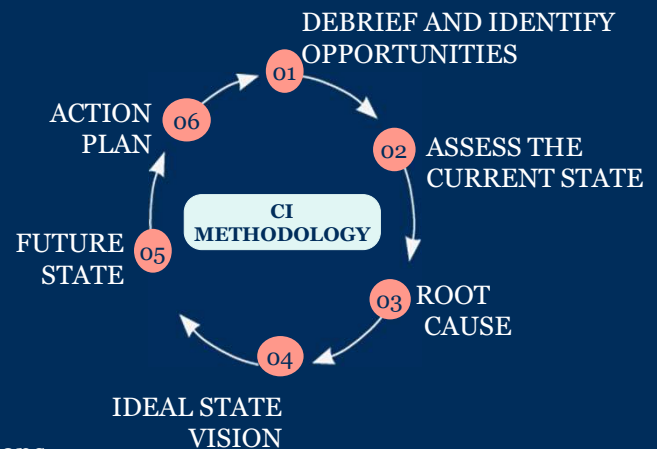
We leverage proven **Lean Six Sigma methodologies** to tackle execution pain points head-on. Participants engage in interactive exercises, discussions, and process mapping to address challenges by improving inefficient processes, reducing variability, and minimizing cycle time.

## Customizable & Scalable



- Individual engagement teams
- Multiple team cohort groups
- Industry groups, offices, or regions
- Firm-wide processes

Our services are tailored based on size and type. Workshops typically run 1-2 days, based on the agreed scope



# Unlock the value of **Continuous Improvement**

- Increase operational efficiency and profitability
- Strengthen quality and consistency
- Enhance project planning and engagement execution
- Accelerate the audit
- Improve team adoption of change through better communication, accountability, and empowerment
- Elevate the overall audit experience for both your team and clients



## Led by Industry Experts



**Bill Tomazin**

Former COO of KPMG's U.S. Audit practice, overseeing a \$4 billion professional services business with over 9,000 U.S. employees and 3,000 offshore employees. Instrumental in driving quality management solutions and innovation and transformation platforms.



**Mike Keys**

Former global lead audit partner, national audit partner-in-charge of growth and client experience with extensive experience in quality management, audit process improvement, operational efficiency, growth, and client experience.



**Alicia Forte**

With over 15 years at two Big 4 firms, she's a certified Lean Six Sigma Green Belt and a recognized leader in CI. Her expertise in audit transformation, project and change management has powered strategic initiatives that boost efficiency, streamline processes, and drive operational excellence.

## Contact Us



[www.msswthk.com](http://www.msswthk.com)



[M3 Strategy & Solutions](#)

✉ [WilliamTomazin@msswthk.com](mailto:WilliamTomazin@msswthk.com)

[in](#) [LinkedIn](#)

✉ [MikeKeys@msswthk.com](mailto:MikeKeys@msswthk.com)

[in](#) [LinkedIn](#)

✉ [AliciaForte@msswthk.com](mailto:AliciaForte@msswthk.com)

[in](#) [LinkedIn](#)