



Hawk Estates

The Managing Agent for your block is

HAWK ESTATES

Office Hours

Monday to Friday | 9:00am – 4:00pm

During these hours, our office telephone number 01202 283630 will be active.

✉ Email: info@hawkestates.co.uk

OUT OF HOURS EMERGENCIES

Outside of our office hours and at weekends, please use the emergency contact numbers below only where an emergency requires immediate attention.

 Fire or Life-Threatening Emergency

DIAL 999

 Lift Emergency

Please contact the lift maintenance company shown next to the lift door.

 Fire Alarm Activation

Please check the fire alarm panel for the details of the company responsible for attending the alarm.

OTHER OUT OF HOURS EMERGENCIES

 **Plumbing & Heating** - ACE Plumbing 01202 398665

 **Security & Locksmith** - Southern Security 01202 765948

 **Drainage** - The Drain Team 07787 153733

 IMPORTANT INFORMATION

Please be aware that if an emergency contractor attends and it is established that the issue is within an individual flat and not a communal/block issue, the cost of the contractor's call-out will be added to the relevant service charge account.

Please only use the out-of-hours numbers for genuine emergencies requiring immediate attention.