Website & Social Media Policy

Last Updated: September 2026

Pause4Paws uses our website and social media channels to share our mission, provide information about our programs, celebrate the people and pets our community supports, recognize our partners and volunteers, and create opportunities for people to get involved.

We welcome engagement and conversation and ask everyone participating in our online community to help us maintain a respectful, compassionate and safe environment.

Protecting Privacy

Protecting the privacy and dignity of the people and pets connected to our mission is vitally important to Pause4Paws.

Please do not post private, confidential or personally identifying information about yourself or another person on our website or social media channels. This includes information about an individual's health, treatment, recovery, housing circumstances or participation in Pause4Paws programs.

Pause4Paws may remove content that reveals personal or confidential information or that we believe could compromise someone's privacy or safety.

Stories, photographs and other information shared by Pause4Paws are published with appropriate permission when required. Please respect the privacy of the individuals featured in our communications.

Requests for Assistance

Pause4Paws works through our network of service providers to arrange temporary foster care for pets while their owners receive qualifying inpatient care.

Our website and social media channels are not monitored as emergency or crisis-response services and should not be used to submit confidential information or request immediate assistance.

If you are seeking help through Pause4Paws, please use the Get Help resources on our website to learn how the process works and how to connect through an approved community partner.

Community Guidelines

We welcome questions, comments, stories and constructive conversation related to our mission.

To help keep our online community safe and welcoming, Pause4Paws may hide, remove or report content that:

- Contains threats, harassment, bullying, hate speech, discrimination, profanity or personal attacks.
- Reveals confidential, private or personally identifying information about another person.
- Contains false or misleading information that could cause harm to an individual, animal or organization.
- Promotes or encourages illegal, dangerous or harmful activity.
- Contains spam, repetitive posts, advertisements or unrelated commercial solicitations.
- Infringes copyrights, trademarks or other intellectual property rights.

- Is unrelated to the subject of the post or substantially disrupts constructive conversation.
- Contains graphic, obscene or otherwise inappropriate material.

Pause4Paws may restrict or block accounts that repeatedly violate these guidelines.

The opinions expressed in comments or other content submitted by members of the public belong to the individuals who posted them and do not necessarily represent the views of Pause4Paws.

Responding to Comments and Messages

We appreciate hearing from our community, but we may not be able to respond to every comment, message or mention.

Social media is not a secure or confidential communication channel. Please do not send sensitive personal, medical, treatment or case information through comments, posts or direct messages.

Questions involving an individual's circumstances may be redirected to an appropriate private communication channel or community partner.

Third-Party Websites and Social Media Platforms

Pause4Paws maintains accounts on third-party social media platforms and may provide links to websites operated by community partners, service providers and other organizations.

These websites and platforms operate under their own terms, privacy practices and policies. A link, follow, share or mention does not necessarily constitute an endorsement by Pause4Paws.

Accuracy and Changes

Pause4Paws strives to provide accurate and timely information through our website and social media channels. Information may change, and online content should not be considered a substitute for direct communication with Pause4Paws or an approved community partner when specific assistance or program information is needed. Pause4Paws may update this Website & Social Media Policy as at any time.

Questions

Questions about this policy or Pause4Paws' online communications may be submitted through the Contact Us page on our website.