



Membership Policies - Elite FT Soccer & Speed

All communication regarding Holds or Cancellations must be conducted through info@eliteft.com. Communication via phone, text, in-person or a different Elite FT email address will not be accepted.

Billing Policies

- All memberships must be paid online
- Membership fees automatically charge on a monthly basis
- There is a minimum three-month commitment
- In months four and beyond, payments will continue to charge
- Monthly memberships are non-refundable
- Failure to use the membership does not relieve the member of the financial obligation

Cancellation Policies

- To cancel a membership, an email must be sent to info@eliteft.com a minimum of 7 days prior to the credit card processing date
- If there is an attempt to cancel prior to the three-month commitment, the member will be charged for the full three months
- In the case of a serious injury, you may be eligible for a partial refund/credit. A doctor's note must be submitted via info@eliteft.com
- When the membership is canceled, all training opportunities cease that day

Hold Policies – Memberships can be placed on temporary hold. This is a courtesy to accommodate the occasional vacation, illness, injury, etc.

- To place a membership on hold, an email must be sent to info@eliteft.com
- There are three hold options: one month, two months, three months
- A membership cannot be placed on hold for less than one month or more than three months
- Holds may terminate early at any time
- There are no retroactive holds
- Upon expiration of the hold, the member's account will automatically become active and payments will resume
- A membership is allowed up to (1) three month hold per calendar year (ex. could use one month hold three different times OR (1) three month hold, once)

Other

- Memberships are valid for unlimited attendance in the age/grade/skill-appropriate Elite FT classes. Our classes are offered year-round in Glen Carbon and the O'Fallon area
- Shirts – members will receive a shirt that they are expected to wear at all classes

- Ages 2-3 – receive one cotton t-shirt
- Grades PreK/K/1st- receive one dri-fit shirt
- Grades 2nd+ - receive one dri-fit shirt
- Additional shirts can be purchased: \$10 for cotton (Age 2-3), \$15 for dri-fit
- Members are always expected to reserve online for classes they plan to attend- this is very important as it allows for our Directors to staff correctly for the classes

Discounts

- There is a 10% Military Discount on the first membership purchased-please email info@eliteft.com prior to purchasing so the discount can be applied
- After the purchase of a Membership, any immediate family member who lives under the same roof can purchase any additional membership at 50% off. The most expensive membership must be the full price membership. Please email info@eliteft.com to purchase the 50% off membership-do NOT purchase online at full price
- All members receive 50% off summer and seasonal camps/classes/leagues (excluding School's Out FUN Camp). Must be an active member at time of purchase and time of attending camp.
- All members receive 15% off School's Out FUN Camp bookings. Must be an active member at time of purchase and time of attending camp.
- All members receive the following discounts on personal training (private/small group/team)
 - 10% off 1 to 5 booked sessions of individual, small group and team training
 - 30% off 6 or more booked sessions of individual, small group and team training
- 6 or more sessions must be booked at the same time for the 30% off discount
- Must be an active member at time of purchase and time of attending training for discounts