VERMONT Consultation & Psychiatry Access PROGRAM

Supporting Pediatric and Perinatal Providers

WHY REGISTER WITH VTCPAP?

(802) 488-5342 | Mon–Fri 9AM–3PM | vtcpap@vtcpap.com | www.vtcpap.com

PRACTICE REGISTRATION IS REQUIRED* AND OFFERS SEVERAL BENEFITS:

- It helps to **clarify the scope of the service**;
- It **enrolls all of the providers on your team** so that they can receive immediate support, saving time when they call;
- and it **protects sensitive data**.

**Note: if an unregistered provider calls our service, we will support them immediately, and will then follow up with the practice manager to complete a registration packet within two weeks.*

HOW REGISTRATION SUPPORTS YOUR TEAM:

- Your team members will be entered into our system to allow us to **immediately support** them when they call the phone line.
- We will be **able to receive basic information** about your patient in order to provide you with peer-to-peer education and support.
- Your team will receive our **monthly newsletter** that offers a wealth of clinical information and training opportunities.
- Your team will be kept informed of other **training opportunities** offered by VTCPAP.

IT IS HELPFUL TO NOTE THAT:

- **VTCPAP is a peer-to-peer teaching service**; we are not providing specific clinical recommendations about specific patients and are not establishing a treatment relationship.
- **Providers calling the line will share some basic identifying patient information.**
  - This data is collected for continuity of care should they call repeatedly regarding the same patient and to collect some general demographic data for grant reporting purposes.
- We're available by phone at **(802) 488-5342 Monday - Friday, 9:00 AM–3:00 PM**. **Please note** that we don't provide crisis services.
  - While we can assist with resource/referral support, our services are not a shortcut to higher levels of care.
- As a grant-funded program, **we are required to collect and report on program-related data**, which includes occasionally reaching out to providers to request completion of surveys for reporting and QI purposes.