



InterServ

Annual Report 2024

**“To every thing there is a
season, and a time to
every purpose under the
heaven:” Ecclesiastes 3:1**

Dear Friends,

As we celebrate another year of caring for our friends and neighbors, it is a good time to reflect on all that has come about over the last year. Never has the work we do been more important than it is right now, when so many are struggling to keep their heads above water. We thank you for your support in helping us to do what we do and in allowing people to live their lives as fully as possible. Without you, this ministry would not be possible, and the people we help would struggle even more.

Every year, we review our progress for departments. Our outcomes show the remarkable impact that our programs have, but also a massive increase in usage of most of our services—child care, youth after school programming, weightlifting and recreation, food pantry, even our in-home services department has seen an increase. For other programs, increases are impacted by funding source and those programs have remained steady, with some implementing or adding to their waitlists. We are gearing up for Strategic Planning, so reviewing our programs is especially important right now.

There are so many client stories that we could tell but, this year, I want to focus on a new volunteer initiative. Each week, one of our dedicated volunteers calls a list of senior clients to check on them. Cheryl Anderson, who also just happens to be our board President, spends about 4 hours every Thursday, doing a bit of office work, followed by calling her people. When you walk past the office where Cheryl is calling and hear the laughter, you know this is a truly needed service. Cheryl really connects with her people and they look forward to her calls every week.

Our events are ways that you can be involved and bring your family or friends along with you, to introduce them to InterServ. Our Annual Meeting happens the third Monday of every May. We recognize our board members and also people who have done good in our community, with the David G. Berger Awards. Mini Golf is scheduled for early June at Cool Crest and it is always a blast! Call us today to get your team registered. Our Volunteer Reception will happen in September. We are always looking for volunteers, but have an urgent need for drivers for Meals on Wheels. We have also taken on transportation for older adults that Faith in Action used to provide and could use a few volunteers to transport and assist seniors with grocery trips, hair appointments, medical appointments and the like. And we look forward to our annual Lights on After School Trunk or Treat event in October this year. Get in touch with us, if you would like to help with that one.

Every day at InterServ is a new beginning, bringing new challenges and new opportunities. Won't you join us in growing? Your generous contributions of time, talent, and treasure keep us strong enough to help whomever we encounter. Even the smallest act of kindness can make a huge difference.

We are grateful to work alongside each of you, making a difference, one person at a time. With your support and patronage, we have achieved incredible things over the last 16 years. With your continued dedication, we are poised to make an even bigger impact.

Blessings,
Bridget



FROM THE EXECUTIVE DIRECTOR

ENHANCING CHILDREN AND YOUTH

InterServ Youth Program totaled 10,247 days of attendance.

InterServ had 155 children attend the program for at least 10 or more days.



ENHANCING FAMILIES

359 Homebound Seniors have access to daily nutritious daily meals, assisting them to age in place and avoid premature nursing home placement.



ENHANCING SENIORS

100% of senior and disabled clients receiving in-home services and support report to have a higher quality of life with services than without receiving services.



ENHANCING CHILDREN AND YOUTH

91% of youth reported an enhanced college and career readiness skills and behaviors, including positive school behaviors, personal and social skills, and commitment to learning.



ENHANCING FAMILIES

11,275 Family Food Orders were served to 6,970 people.



ENHANCING SENIORS

14,262 Hours of services to In Home and Consumer Directed clients



ENHANCING CHILDREN AND YOUTH

3 Wesley Weightlifters qualified for national weightlifting competitions.



ENHANCING FAMILIES

\$883,182 in financial impact for seniors through the TCE and PTC programs.

ENHANCING SENIORS

2,652 RSVP volunteers hours impacted the well-being of our senior community through delivery of Mobile Meals and kitchen assistance in preparing food for the Senior Nutrition Program.



THE MISSION

FAITHFULLY SERVING

THE VISION

“InterServ envisions an engaged community that works together to meet challenges, lessen poverty and assure that all people have access to the resources they need to experience a full life.”

THE VALUES

God – we honor God in all that we do.

People – we respect all people and welcome diversity.

Community – we recognize the capacity of the community to work together and solve problems.

Integrity – our words, choices, and actions are consistent with our values of God, people, and community.

Excellence – all who work and volunteer at InterServ commit to be and to do their best.

Advocacy – we strive to impact social attitude and policy by being a voice for those who have none.

Hope – we maintain trust that life for individuals, our community, and the world can be made better.



PROJECTS/EVENTS

The local branch of Equity Bank selected InterServ to have a volunteer day. They pitched in and helped our staff with food prep, property maintenance and delivering Meals on Wheels.



InterServ's AfterSchool staff attended the Missouri School Age Conference at Lake of the Ozarks in November. The staff received some training on various items and happenings surrounding Early Care and Education in the State of Missouri.

The Northside Youth Program moved from Lindbergh Elementary School to The Soujourn Church on Savannah Avenue to start the 2024 school year. In partnership with Soujourn, InterServ is able to have space for 25 youth to attend before and after school programming in North St. Joseph, a much needed program in that area of our city.



PROJECTS/EVENTS

Summer Spike once again was held at the InterServ Community Center in 2024. The 7-week league provided great competition for girls in grades 3 through 9 and the playoffs were exciting as well.



The St. Paul Lutheran VBS volunteered at InterServ. The kids worked hard on cleaning out meals on wheels coolers and decorated meal sacks for the seniors. We appreciate all church volunteerism!



Tax volunteers gathered to celebrate a successful tax season in 2024. A total of 11 volunteers processed over \$800,000 in property tax credits, rent rebates and income taxes. Those in attendance represented 63 years of volunteering in the Tax Counseling for the Elderly program through InterServ.



PROJECTS/EVENTS

Missouri Department of Health & Senior Services held a Town Hall meeting at InterServ Community Center in 2024 to address Missouri's Master Plan on Aging.



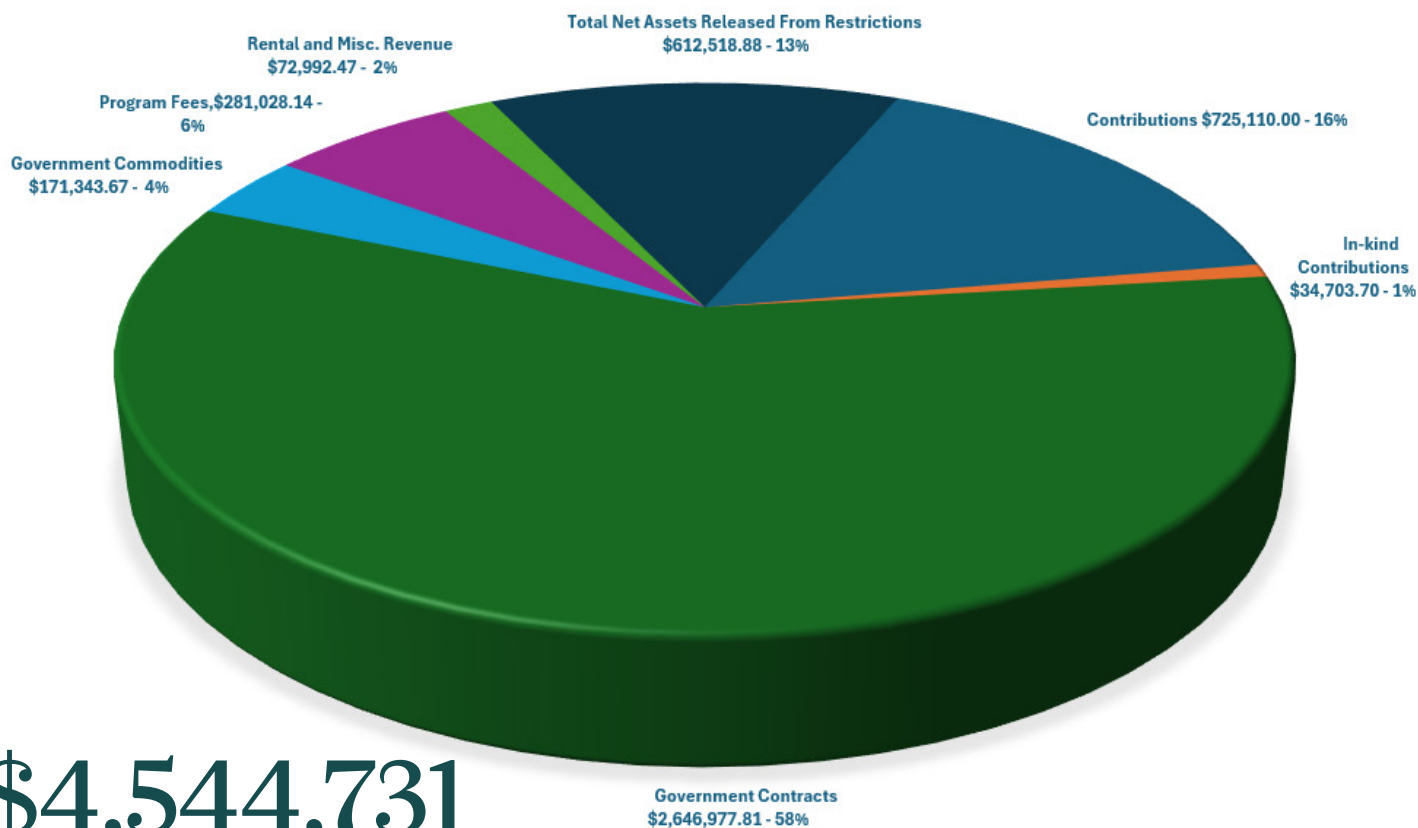
The Guadalupe Center High School Weightlifting team participating in the 2024 Pony Express Open.

InterServ had another great night of miniature golf at the 2024 InterServ Mini-Golf Tournament hosted at Cool Crest Garden Golf. Teams from all over St. Joseph came to have a fun night of putt-putt while supporting InterServ programming.



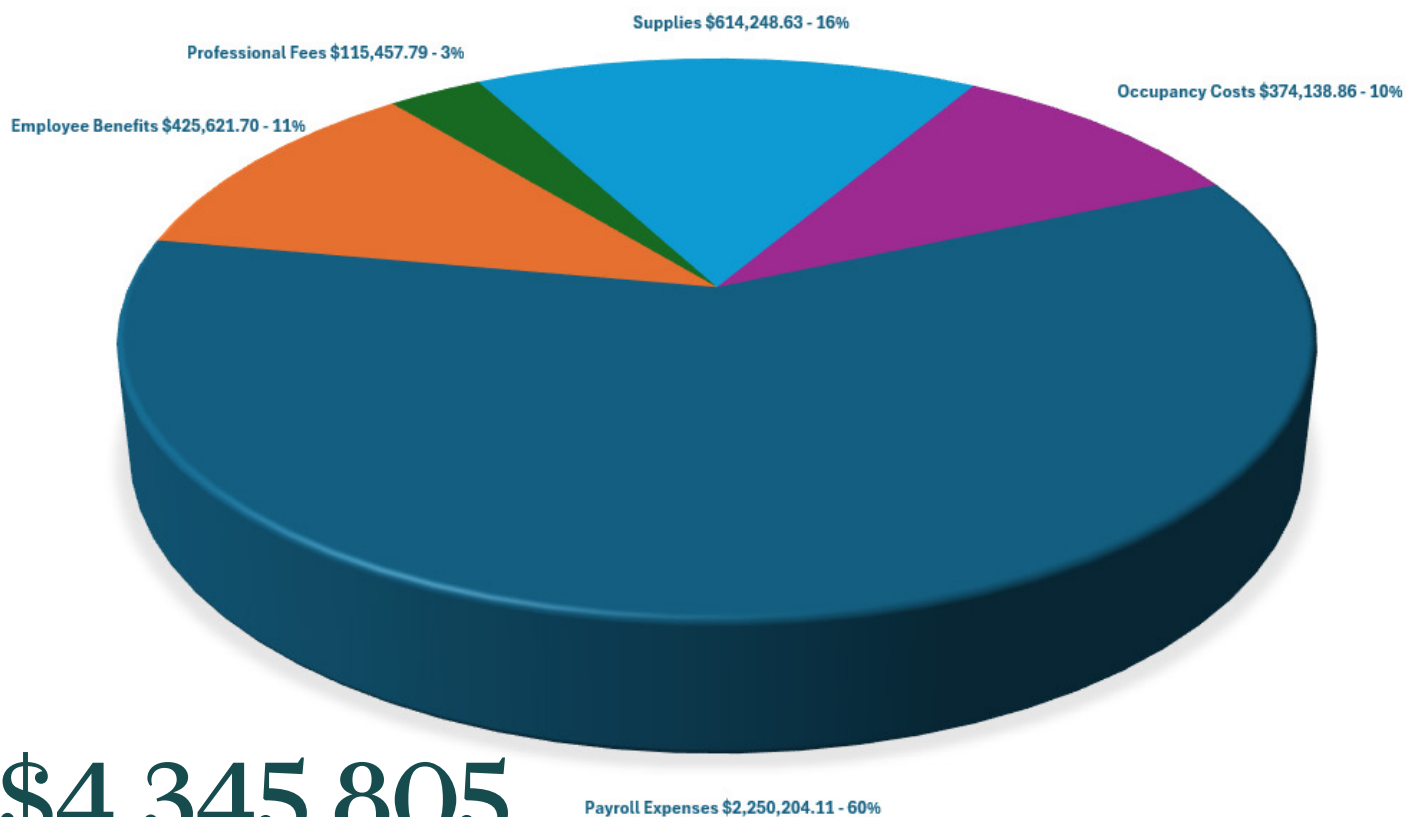
FINANCIALS

DIRECT REVENUES



\$4,544,731

DIRECT EXPENSES



\$4,345,805



2024 Service Statistics

**In 2024 InterServ provided 15,111 people
with a total of 152,255 units of service.**

8,771 days of care were provided at our Mitchell Woods Preschool and Early Education Center.

10,247 participant days of 21st Century Schools activities, recreation, weightlifting and youth programming provided at Southside Youth.

2,293 units of Friday night youth activities, sports team practices, pickleball at the InterServ Community Center.

182 people received assistance in the areas of budget management, aging counseling and housing case management. 214 Referrals for homeless households were made for housing.

6,970 Family Food Orders were provided to feed 11,275 people.

\$331,968 of direct financial assistance was provided to those in need of housing and stabilization.

18,812 meals were served at our two Senior Neighborhood Centers. Volunteer drivers delivered 71,383 meals in the Mobile Meals Program. A total of 7,850 meals were served to afterschool youth. In all, 98,045 meals were provided to our community.

5,449 total hours of volunteer services were provided to the community through RSVP (Retired and Senior Volunteer Program-age 55+) and other volunteers.

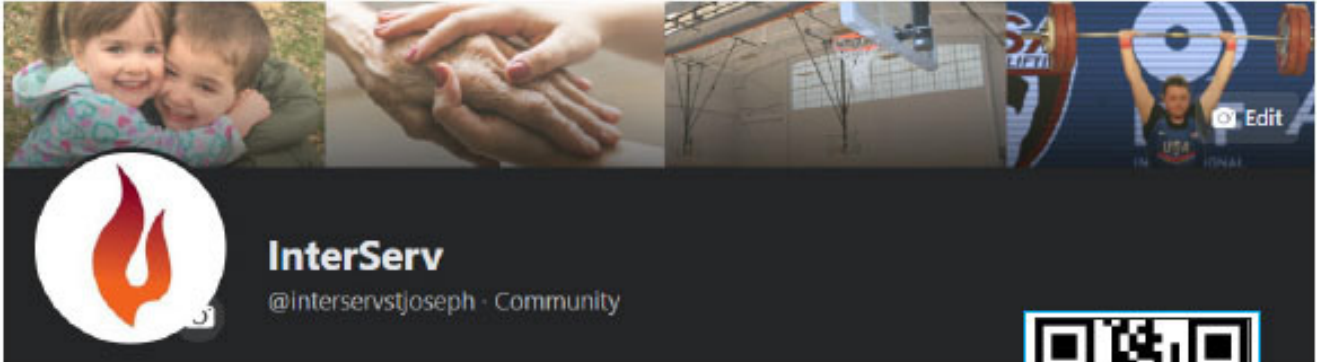
Tax Counseling for the Elderly volunteers prepared 1,875 Federal, State and Property Tax Credit returns for elderly and low income persons generating \$883,182 in refunds.

14,626 hours of Homemaker and Consumer Directed Services assisted elderly people to remain living in their own homes rather than being placed into nursing homes or more restrictive environments.

InterServ convened 37 meetings or events concerning social justice and community issues.

InterServ

Faithfully Serving People



twitter.com/Inter_Serv

www.facebook.com/interservstjoseph



THE INTERSERV FOUNDATION

Established in 2006, the InterServ Foundation was created to support the current and future needs of InterServ by managing and developing assets acquired through bequests and the sale of property owned by InterServ. All members of the Foundation board assist in the development, planning, coordination and initiation of fundraising events and activities that benefit the annual and long-term goals of InterServ collectively and in task-oriented sub-committees.

