



VAULT TECHNOLOGIES LLC

Capability Statement | Government & Prime Contracting

COMPANY OVERVIEW

Vault Technologies LLC is a **veteran-owned IT services provider** delivering secure, compliant, and scalable technology solutions to federal, state, and commercial clients. We specialize in **managed IT services, cloud administration, and compliance-aligned operations** designed to meet government security and operational standards.

- **CAGE Code:** 19KL1
 - **UEI:** PG5JXZNSCAY3
 - **Structure:** Multi-Member LLC
 - **Certifications:**
 - **Federal Certifications:** SDVOSB • VOSB • WOSB • EDWOSB
 - **State Certifications:** ESB VBE WBE - Pending
 - **Location:** Cottage Grove, Oregon
 - **Service Area:** Nationwide (Remote + On-Site in Oregon)
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CORE CAPABILITIES

Managed IT & Infrastructure

- Network and systems administration
- Server, workstation, and network deployment
- Infrastructure lifecycle management

Cloud & Identity Management

- Secure cloud transformation across public, private, and hybrid environments
- Identity lifecycle management with role-based access controls (RBAC)
- Single Sign-On (SSO) and secure federated access
- Multi-factor authentication (MFA) and Zero Trust-aligned security practices

- Policy-driven access governance aligned with compliance requirements (HIPAA, SOC 2, etc.)
- Continuous monitoring and audit-ready identity controls

Helpdesk & End-User Support

- Tiered helpdesk support with documented workflows
- Ticketing, escalation, and resolution tracking
- Rapid response support for mission-critical systems

Cybersecurity & Compliance

- NIST-aligned security practices (800-53, 800-171)
- Secure configuration baselines and access control
- Audit-ready documentation and compliance support

IT Asset & Configuration Management

- Device lifecycle planning and tracking
 - Secure provisioning and decommissioning
 - Account and permissions management
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DIFFERENTIATORS

- **Veteran-led operations** with disciplined, process-driven execution
 - **Security-first mindset** aligned with federal cybersecurity frameworks
 - **Audit-ready documentation** supporting compliance and accountability
 - **Agile and responsive** for micro-purchases and simplified acquisitions
 - **Scalable support model** for subcontracting and prime partnerships
 - **Transparent reporting** with clear communication and traceability
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PAST PERFORMANCE

Vault Technologies LLC is an emerging small business actively pursuing federal and state opportunities.

Our team brings **20+ years of combined experience** in:

- Systems administration
- Network support
- Microsoft 365 & Azure environments
- Compliance-driven IT operations

Representative Experience (Personnel-Based):

- Enterprise Microsoft 365 tenant administration
 - Network infrastructure support and troubleshooting
 - Secure endpoint deployment and management
 - IT support operations with structured ticketing systems
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NAICS CODES

- 541512 – Computer Systems Design Services
 - 541513 – Computer Facilities Management Services
 - 541519 – Other Computer Related Services
 - 518210 – Data Processing, Hosting, and Related Services
 - 561421 – Telephone Call Centers (Helpdesk)
 - 561499 – Other Business Support Services
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COMPANY INFORMATION


- **Legal Name:** Vault Technologies LLC
 - **Business Size:** Small Business
 - **Ownership:**
 - Kristina St Claire (55%)
 - Michael Anderson (45%)
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CONTACT INFORMATION

Kristina St Claire


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Co-Owner & Technical Architect

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