



ENGINEERED STONE GENERIC CARE AND MAINTENANCE GUIDE

Routine Care & Maintenance

Engineered stone surfaces require very little maintenance to keep them looking like new. For everyday, routine cleaning we recommend wiping the surface with warm soapy water (a mild detergent) and a clean damp cloth. Do not use the cloth you use to wash the dishes, as it may transfer oils and other contaminants to the stone surface. As engineered stone is virtually non-porous, it will never require polishing or sealing. Never attempt to polish the surface yourself and avoid prolonged rubbing in one spot when cleaning.

Heat Resistance

Engineered stone is heat resistant, however like all stone materials, it can be damaged by sudden and rapid surface temperature changes. A good rule of thumb is that if your hand cannot tolerate the level of heat of an item to be placed on the surface for more than a few seconds, then the heat source is too high. Therefore we always recommend placing hot pots, oven trays and frypans directly from the oven or hot plate onto a wooden chopping board or cork mat. We also recommend that all electrical cooking appliances such as electric frying pans and slow cookers are also placed on a wooden chopping board.

Scratching

Engineered stone is a very durable surface and is designed to withstand normal use. While it is resistant to scratches, cuts and chipping, cutting directly on the quartz surface should be avoided. Using cutting boards and taking care not to drop or move heavy objects on the surface will help to ensure long-lasting beauty.

Chemicals

As with any surface, engineered stone can be permanently damaged by exposure to strong chemicals and solvents that undermine its physical properties. Do not use products that contain trichlorethane or methylene chloride, such as paint removers or stripper. Avoid all contact with highly aggressive cleaning agents like oven cleaners that have high alkaline/pH levels. Should the surface be accidentally exposed to any of these damaging products, rinse immediately with water to neutralize the effect.

For information relating directly to the brand of engineered stone you have purchased (E.G. Caesarstone, Quantum Quartz, YDL Stone, AC Stone, Hanstone, Smartstone, Silestone), you can do a google search and view their care and maintenance guide online.

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