

*For over 40 years, we have been trusted to deliver community services to keep people connected and living independently in their community.*



## NEED TO GET IN CONTACT?

### General Information

For more general information or to view and download our current events calendar you can visit our website  
[www.communityculture.org.au](http://www.communityculture.org.au)

### Enquiries

[hello@communityculture.org.au](mailto:hello@communityculture.org.au)

Phone:

1300 646 444

Mon - Fri 8.00am - 4.00pm  
(excl public holidays)



***In 2024, Active Care Network and Peppercorn Services partnered under Community Culture to better deliver services in your area.***

**[communityculture.org.au](http://communityculture.org.au)**

# COMMUNITY *culture*

 ActiveCareNetwork

 Peppercorn



## YOUR PRIVACY MATTERS



## HOW WE PROTECT YOUR PERSONAL INFORMATION

At Community Culture, we respect your privacy and are committed to protecting your personal and sensitive information.

We only collect the information we need to deliver quality, person-centred services—and we handle it with care, confidentiality and transparency.

## WHAT WE COLLECT

We may collect information like:

- Your name, address, date of birth, and contact details
- Health or disability-related information
- Emergency contacts
- Services you receive from us
- Feedback, complaints or compliments you provide

## HOW WE COLLECT YOUR INFORMATION

We may collect information:

- Directly from you (in person, by phone, or online)
- From your authorised representative (with consent)
- From health or other service providers (when relevant and lawful)
- Through referral systems such as My Aged Care or the NDIS portal

## WHY WE COLLECT IT

We collect your information so we can:

- Deliver the services you request
- Meet our obligations under government funding contracts
- Ensure your safety and wellbeing
- Comply with the law

