



Your Health. Our Purpose.

Cornerstone Pediatrics

It is the goal of Advocare Cornerstone Pediatrics to provide quality treatment and care in a timely manner to all of our patients. Our appointments are scheduled so that each patient receives the appropriate amount of time to be seen by our physicians. We have implemented a cancellation and no-show policy which enables us to better utilize available appointments for our patients in need of care.

The following policy is regarding patients who fail to keep their scheduled appointments. Please note, if you are more than 15 minutes late, we may need to reschedule your appointment. It is important to adhere to these guidelines.

Please be courteous and contact our office promptly if you are unable to attend an appointment. You may contact us by phone, our patient portal or our email at cornerstoneped@advocaredoctors.com.

In the event of an actual emergency and prior notice could not be given, consideration will be given, and a one-time exception may be granted.

Existing Patients:

- 1st time – no fee
- 2nd time - \$25 fee
- 3rd time - \$50 fee
- More than 3 occurrences – dismissal from practice will be considered

New Patients:

- May have the opportunity to reschedule 1 time

I acknowledge and understand that I have received the information on our no-show and late cancellation policy.

Print Name

Date

Signature

Date