

How to Navigate Rescheduling Processes in athlete one as a Team Coach or Manager

Only those fully registered and eligible will be able to access the team schedule online in athlete one.

Please contact your club administrator if you have questions about your eligibility status.

ECNL Regional League schedules are managed in the athlete one system. All rescheduling processes also occur within this platform.

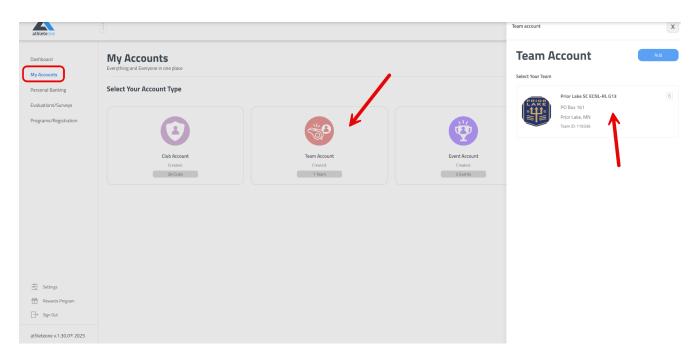
TCSL Rescheduling Process:

- 1. Contact your opponent using team chat in athlete one, provide them with several dates that work for your team.
- 2. Once teams have identified several potential dates, the home team will confirm final field/time assignments with their club.
- 3. The home team will then submit a change request in athlete one with the new details provided by their club, the away team will then approve or decline that request.
- 4. Once both teams have lodged their agreement to the request, TCSL will approve, pushing the new details to the schedule.

NEW IMPORTANT FIRST STEP: Roster your team staff to each of your games.

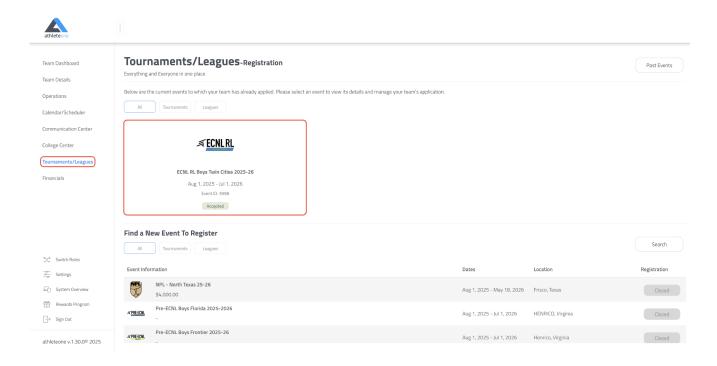
Log in to athlete one here: https://app.athleteone.com/auth/login

From the left-hand navigation, select "My Accounts", then "Team Account". Select your team from the list that will appear on the right.

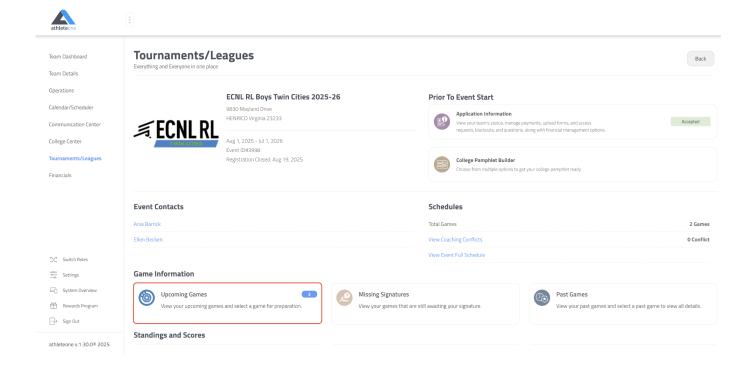




From your Team Dashboard, select "Tournaments/Leagues" from the left navigation, and select your event.

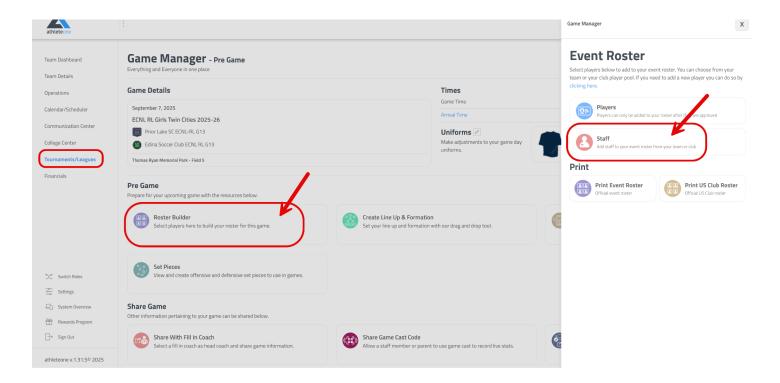


Click "Upcoming Games". A window will appear on the right with your scheduled games. Select the game you need to add staff to.





Once in the Match Game Manager Screen, click on Roster Builder, then choose "Staff" in the window at right to add your staff. Repeat this step for each match in your schedule.

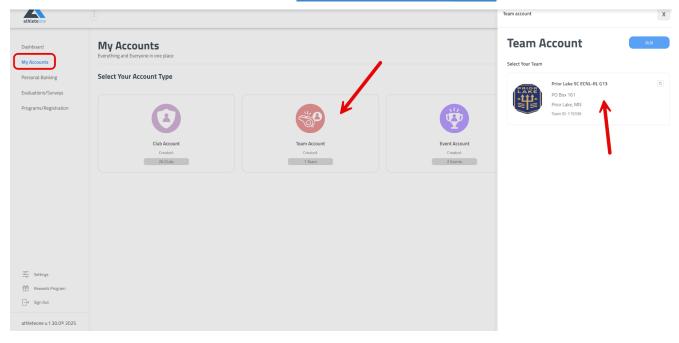


How to Access Team Chat in athlete one

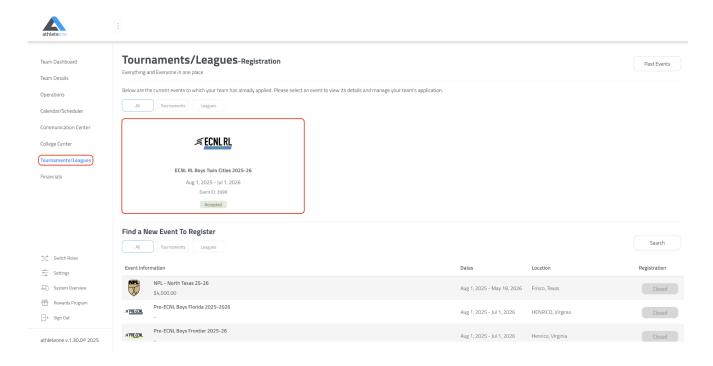
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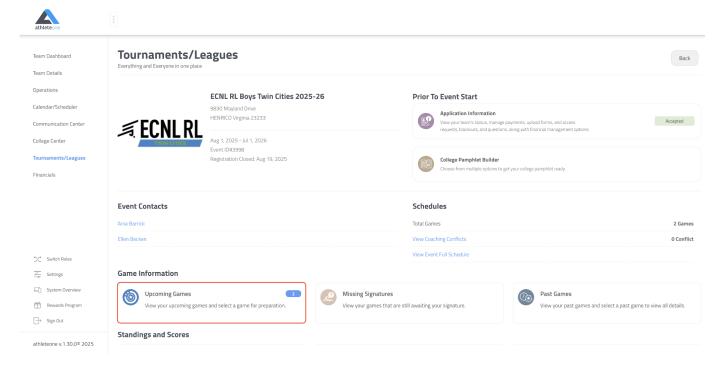


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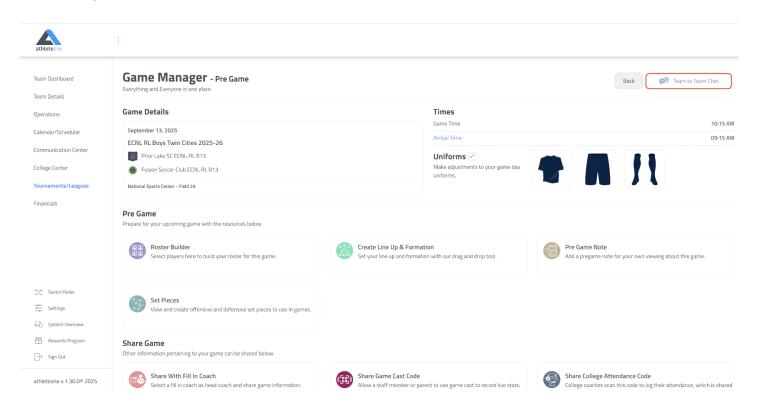


Click "Upcoming Games". A window will appear on the right with your scheduled games. Select the game you'd like to start a chat for.



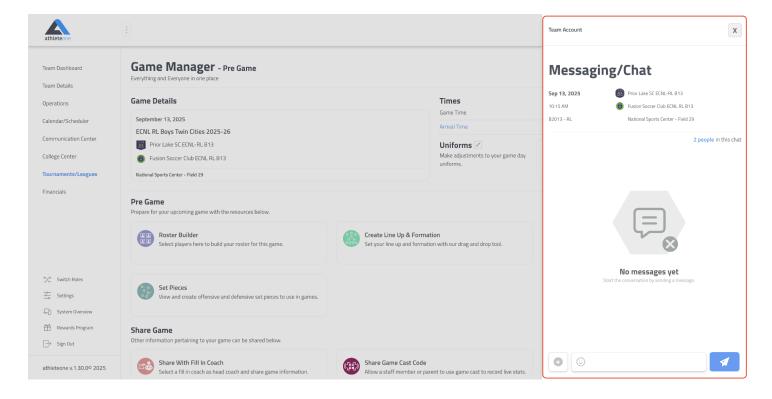


In the top-right corner, select "Team to Team Chat" to start a conversation with the other team's approved staff.



A chat window will appear on the right:



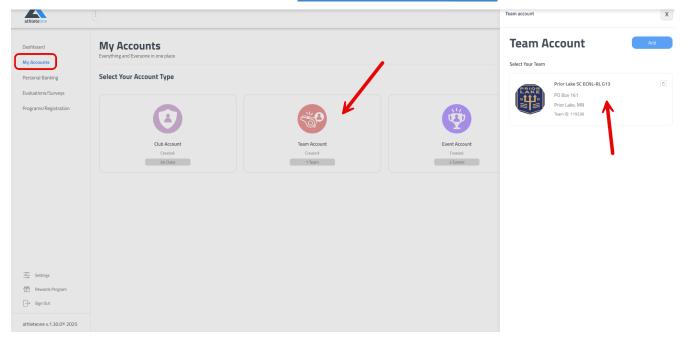


How to Submit & Complete a Match Change Request in athlete one

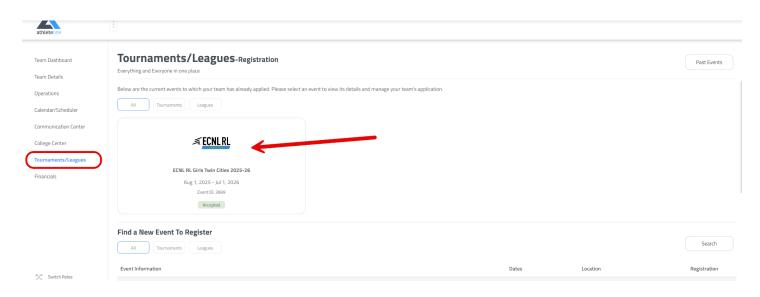
Log in to athlete one here: https://app.athleteone.com/auth/login

From the left-hand navigation, select "My Accounts", then "Team Account". Select your team from the list that will appear on the right.



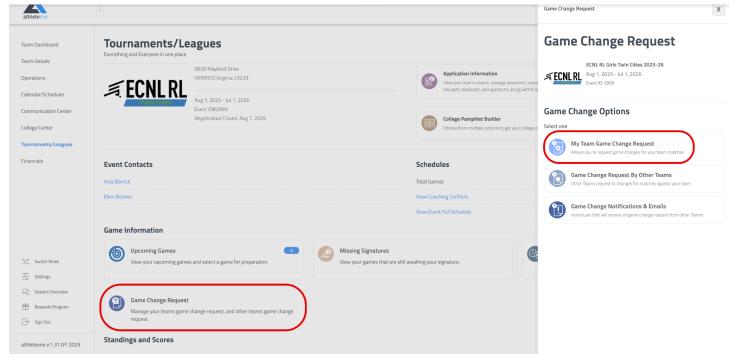


Navigate to Tournaments/Leagues in the left hand navigation and then select the league.

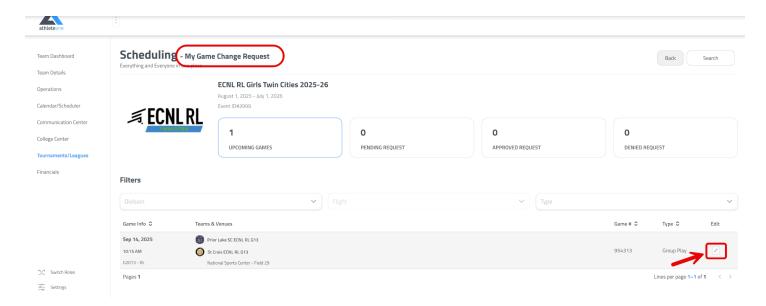


Click "Game Change Request". A window will appear on the right with several options. "My Team Game Change Request"



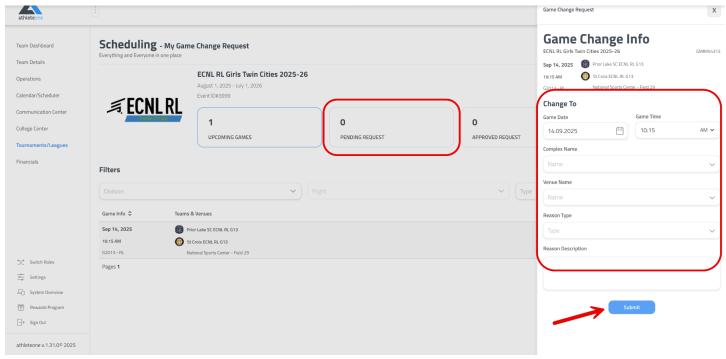


In the list of "Upcoming Games", click the edit icon pencil to access the change request form.

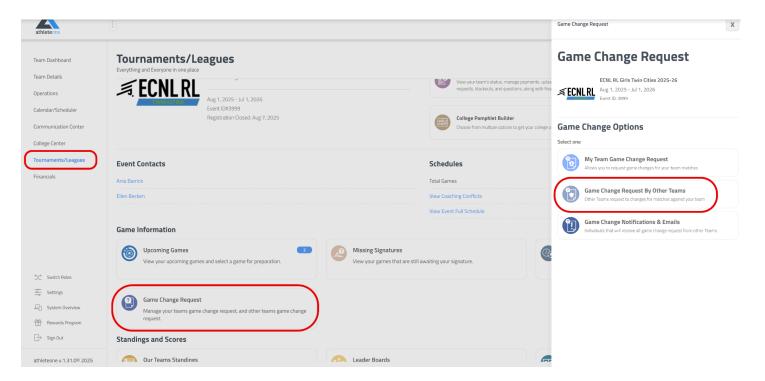


Enter the new details in the Game Change Request window that opens on the right and click "submit". The match will then show up in your "Pending Requests" until approved by your opponent and the league.





To view change requests submitted by your opponent, that may need your response, select "Game Change Request by Other Teams" after clicking "Game Change Request" on the League page.





Here you will see a list of requests that need your attention, as well as those that have already been approved or denied.

